



NATIONAL
HEALTH CARE
for the
HOMELESS
COUNCIL

ANNUAL REPORT

JULY 1, 2017-JUNE 30, 2018

INTRODUCTION

Letter from Our CEO



This Annual Report illustrates the [National Health Care for the Homeless Council's](#) ongoing work for health care justice.

The Council is the premier national organization working at the nexus of homelessness and health care, and our mission is to eliminate homelessness by ensuring comprehensive health care and secure housing for everyone.

We bring together thousands of health care professionals, people with lived experience of homelessness, and advocates—and our [200+ Organizational Members](#) include HCH programs, medical respite programs, and housing and social service organizations across the country.

We work to improve homeless health care through [Training and Technical Assistance](#), Research, and sharing best practices, and our [National Consumer Advisory Board](#) helps us incorporate consumer voices at all levels.

In changing times, the Council is preparing for the future as we remain on the front lines of ensuring high-quality health care services for people without homes and addressing the systemic causes of our nation's homelessness crisis. Read about our progress in 2017-18, and join us so we can achieve more in the coming year. There is still much to do.

In Solidarity,

A handwritten signature in blue ink that reads "Bobby Watts". The signature is fluid and cursive.

Bobby Watts, MPH, MS, CPH
CEO

Our Values



QUALITY



ACCESS



JUSTICE



COMMUNITY

MEMBERSHIP

Introduction

Our members include Health Care for the Homeless (HCH) grantees, medical respite programs, clinicians, consumers, advocates, and other stakeholders.

Organizational Members

225

Total organizations representing over 40 states

Includes **153** HCH grantees and **72** other stakeholders (PCAs, medical respite programs, HCH subcontractors, advocacy organizations, etc.)

Individual Members

Total individuals

4,668

Including more than **2,000** members of the [HCH Clinicians' Network](#), more than **1,000** members of the [National Consumer Advisory Board](#), and more than **1,000** members of the [Respite Care Providers' Network](#)

Not a Member Yet? Join Us!

Individual membership is free. With dues starting as low as \$500, organizational membership provides a host of practical benefits and community support. Join today to:

- Receive critical Conference discounts and cost-saving opportunities, attend our Leadership Summit, and more as an Organizational Member.
- Help guide the Council by joining a committee or being nominated to our Board.
- Become a part of a collaborative, supportive community working to end homelessness.

nhchc.org/join

EDUCATION & TRAININGS

National HCH Conference

Every year, the Council holds the National HCH Conference, a singular gathering of providers, consumers, analysts, and administrators working at the nexus of homelessness and health care. HCH2018 united **828** attendees, including **40** consumers and **124** HCH grantees, for four days of sessions, plenaries, and networking.



2018 NATIONAL HEALTH CARE FOR THE HOMELESS

CONFERENCE & POLICY SYMPOSIUM

MAY 15 - 18 | MINNEAPOLIS, MN

828

REGISTRANTS

124

HCH GRANTEEES

40

CONSUMERS

95%

ATTENDEES AGREED THAT LEARNING OBJECTIVES WERE MET

2,922

CME CREDIT HOURS CLAIMED

Selected Highlights

- [Keynote Speech](#) by Dr. Howard Pinderhughes, social and behavioral scientist and associate professor at the University of California, San Francisco
- Pre-Conference Institute: [Medical Respite Care: Engaging Your Community](#)
- Workshop: Are We Doing Enough to End Homelessness? Part IV
- Learning Lab: Advocacy 101 for Providers
- Workshop: Demonstrating the Value and Impact of Health Care for the Homeless through Data Trends
- Privately-Funded [Health, Housing, & Humanity Rally](#)

Our free [webinars](#) offer vital trainings about homelessness and health care to individuals across the U.S. In FY18, our webinars examined street medicine, diabetes, trauma-informed care, and more.

20

Webinars hosted

1,373

Total attendees

94%

Attendees agreed that learning objectives were met

1

[Virtual Training series](#)

Most Popular Standalone Webinar:

[Street Medicine for Gravely Mentally Ill Patients](#)

Communications

Our reach is expanding: in FY18, the Council received coverage in publications such as *HUFFPOST*, *KAISER HEALTH NEWS*, and *HEALTHLINE*. Over 240,000 people visited www.nhchc.org, generating over 1.2 million views of our resources—a nearly 30% increase over FY17.

Four Ways to Stay Engaged

Click below to [join us](#) as an Individual Member to receive our emails, like us on [Facebook](#), follow us on [Twitter](#), or subscribe to our [YouTube channel](#).



EDUCATION & TRAININGS

Regional & Virtual Trainings

In addition to our annual National HCH Conference, the Council hosts trainings on health care and homelessness across the U.S. both in-person and electronically.

Fall Training Symposium

OCT. 4, 2017 | NASHVILLE, TN

91

REGISTRANTS

94%

ATTENDEES AGREED
THAT LEARNING OB-
JECTIVES WERE MET

Nashville's full day of sessions examined the national and local landscape on health and housing, clinical challenges in opioid treatment, & more.

Selected Session Highlights

- Clinical Challenges in Housing
- Closing Plenary: What Do We Need to Do to End Homelessness?

Spring Virtual Training

FEB. 28-MAR. 8, 2018 | ONLINE

1,171

TOTAL WEBINAR
REGISTRANTS

99%

ATTENDEES AGREED
THAT LEARNING OB-
JECTIVES WERE MET

95

CME CREDIT
HOURS CLAIMED

The Council's second Virtual Training featured webinars on disaster response, improving relationships between shelters and health centers, & more.

Selected Session Highlights

- Public Health Preparedness for Health Centers
- One HCH Center's Framework for a Safe and Healthy Environment

EDUCATION

Technical Assistance

The Council provides [technical assistance \(TA\)](#) and [targeted training](#) to Health Care for the Homeless health centers, medical respite providers, and other agencies working at the nexus of homelessness and health care.

620 Total TA Requests*

43

States and districts represented (including D.C.)

13

Site-specific trainings or targeted TA (including two virtual trainings)

** Includes 266 inquiries for direct services not included in other data shown.*

TA Requests by Category

Administrative (53%)

Medical Respite (15%)

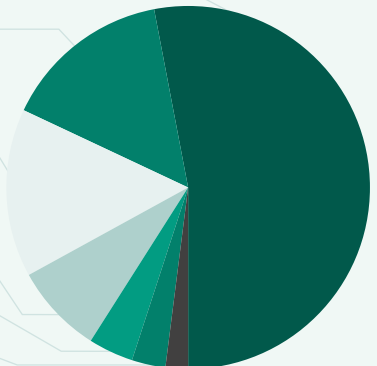
Clinical (15%)

Research (8%)

Policy (4%)

Housing (3%)

Consumer Involvement (2%)



In FY18, the Council continued to strive to improve the state of homeless health care through the dissemination of best practices, publications, and other resources.

10

Publications on best practices, research, and policy issues in homeless health care in FY18

- *If You Build It, Will They Come? Recruiting and Retaining Consumers Experiencing Homelessness in Health Center Governance*
- *Medicaid Accountable Care Organizations: A Case Study with Boston HCH Program*
- *Medicaid Accountable Care Organizations: A Case Study with Hennepin Health*
- *Housing Is Health Care: A Case Study of Housing Development at an HCH Program*
- *From Recuperation to Life-Long Leadership: Consumer Governance in Medical Respite*
- *The Birth of Consumer Advisory Boards at HCH Programs: A Case Study from Boston*
- *Suicide and Homelessness: Data Trends in Suicide and Mental Health Among Homeless Populations*
- *Addressing the Opioid Epidemic: How the Opioid Crisis Affects Homeless Populations*
- *Demonstrating Value: Measuring the Impact of the Health Care for the Homeless Grantees*
- *Medical Respite Care: Financing Approaches*

The Council tirelessly advocates for policies addressing the systemic causes of American homelessness. In FY18, the Council addressed the shifting health care landscape by educating lawmakers about the impact of policies on HCH, participating in coalitions, commenting on federal policies, and more. This work is supported by Membership dues and by the generosity of private donors.

Mobilizer action alerts and other materials disseminated

10+

Policy briefs, fact sheets, statements, and public comments published

11

Consumer Voices

The Council's [National Consumer Advisory Board](#) serves as a vehicle for consumers of HCH programs to become a collaborative voice on national issues. In FY18, NCAB released new publications, upheld consumer voices and storytelling, and honored events such as Homeless Persons' Memorial Day.

Publications



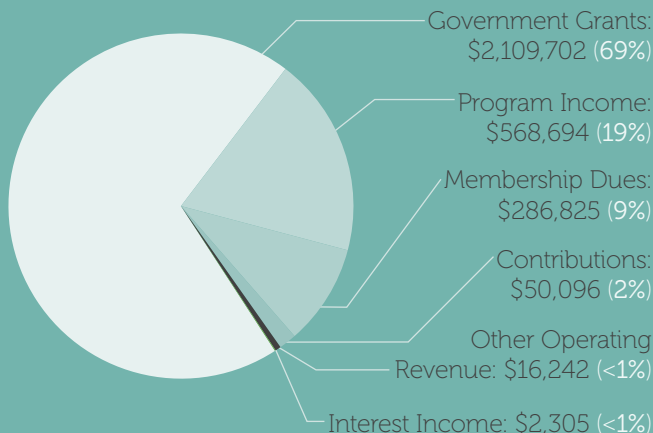
[If You Build It, Will They Come? Recruiting and Retaining Consumers Experiencing Homelessness in Health Center Governance](#)



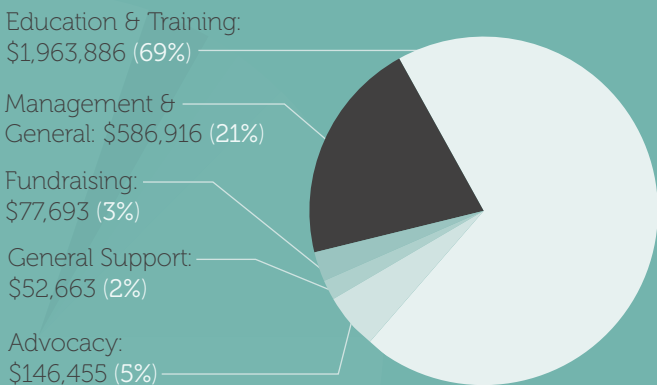
[The Consumer Voice: NCAB Newsletter](#)

FINANCES

Total Revenue: \$3,033,864



Total Expenditures: \$2,827,613



Donors

Thank you to the

PEOPLE & ENTITIES

who supported our advocacy
and operations in FY18.

Your generosity helps make our work—and especially our advocacy—possible. Please give.

nhchc.org/donate