

1. Health Care for the Homeless Provider

a. Priorities

- Secure safe, affordable housing for patients
- Find new revenue to serve patients
- Improve patient appointment adherence
- Improve patient health outcomes
- Find new revenue to serve patients

2. Hospital Executive (C-Suite)

a. Priorities

- Hospital reputation
- Advance hospital mission
- Maximize revenue and control costs in Emergency Department and inpatient settings
- Avoid penalties from insurers or government
- Ensure payment for services provided

3. Hospital Manager of Population Health

a. Priorities

- Address Social Determinants of Health
- Improve Health outcomes for hospital patients
- Ensure quality metrics achieved

4. Hospital Community Benefit Representative (Community Relations)

a. Priorities

- Positive community relationships
- Advance role as anchor community institution
- Meet institutional Community Health Needs Assessment priorities
- Follow IRS regulations for Community Benefit spending

5. Hospital Emergency Department Physician

a. Priorities

- Patients who are homeless frequently come to the Emergency Department with preventable problems
- Ensure smooth and efficient Emergency Department operations
- Improved health of patients who are homeless
- View homelessness as a dangerous health condition