

Yakima Neighborhood Health Services Job Title: Health and Homeless Outreach Worker

Minimum Qualifications:

Associate degree in behavioral or health sciences or related field and two years closely related work experience. Qualifying work experience may be substituted year for year for education. Good attention to detail; good written and verbal communication skills. Bilingual Spanish/English desirable. Candidate has not been sanctioned or excluded from participation in federal or state healthcare programs by a federal or state law enforcement, regulatory, or licensing agency.

Supervised By: Outreach Coordinator

Position(s) Supervised: None

Typical Physical Demands and Working Conditions:

Requires prolonged walking and standing, frequent bending, stooping or stretching. May involve lifting or positioning of patients. Requires corrected vision and hearing to normal range. Requires full range of body motion including manual and finger dexterity and eye-hand coordination. Required to work under stressful conditions and with patients who are often in discomfort and/or pain. May be exposed to communicable diseases and bodily fluids. Requires ability to sustain concentration in noisy and fast-paced environment.

Examples of Duties (this list may not include all the duties assigned):

- Identification and outreach to homeless persons to determine who is in need of services.
- Assessment of need to determine client limitations and strengths
- Provide information about available services from YNHS and other agencies.
- Provide assistance with securing food, shelter, clothing and referrals to other supportive services.
- Provide assistance in accessing entitlements and completing forms and applications.
- Develop individual care plans in consensus with staff and client.
- Crisis intervention.
- Teach living skills
- Advocate on behalf of clients.
- Maintaining confidentiality of client interactions and medical records.
- Participate in staff in-service meetings.
- Participate in quality assurance activities and peer review as requested.
- Maintain organized, clean, efficient and confidential work area.
- Represent YNHS in local meetings as requested.
- Perform related work and other tasks as requested.

Working Relationships:

All YNHS employees are expected to develop and maintain professional and courteous working relationships with all other YNHS employees, patients, visitors, health profession students, vendors, and volunteers of the organization. In addition, YNHS employees are expected to provide courteous and efficient service to health and social service agencies working with YNHS patients.

Salary Range:

Salary Level B

Approved by CEO _____

5/11/2015

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