

MEDICAL RESPITE CASE MANAGEMENT INDIVIDUALIZED CARE PLAN:

Policy / Purpose

Interfaith House Case Management team works proactively with the participant on his or her individualized care plan; this case management model intended to serve persons with complex medical and/or adherence health-related needs. The care plan is developed with the participant specifying treatments, goals and discharge indicators. The model is designed to serve individuals who may require assistance with access, utilization, retention and adherence to primary health care services. Clients need ongoing support from case management to actively engage in medical care, and continued adherence to treatment.

The case management services are a range of client-centered services that link clients with health care, psychosocial, and other services. These services ensure timely and coordinated access to medically appropriate levels of health and support services and continuity of care, through ongoing assessment of the client's needs and personal support systems. Case management services will be culturally, and linguistically appropriate to the target populations served. A primary goal of Medical Respite case management is to assist the clients in moving toward empowerment, self-determination, and self-sufficiency. This allows the case manager to transition clients to more appropriate programs and services as the client's medical and psychosocial status improves, freeing beds for people who are most in need: The case management staff conducts an assessment and services; for each participant the assessment includes.

- Date of intake
- Source of referral
- Prior Living Situation and address, phone, emergency contact
- Age/ Date of birth
- Gender / Racial or ethnic identification
- Current diagnoses, pertinent history, medication history, (including allergies and sensitivities), current medications, and any current treatments
- Source of any current medical care
- Documentation of health insurance, (if applicable)
- Any other current or chronic medical condition/ need for care
- Functional status, including communication needs.
- Psychosocial needs, including substance abuse and options for treatments.
- Pain status, as needed.
- Documentation of any current financial income/pay stub
- History of incarceration/parole status
- Signed release of information
- Anticipated discharge needs.
- Evidence the Case Manager explained, and the received the following:
 - Client rights and responsibilities
 - Client grievance procedure
 - Information on confidentiality