

YAKIMA NEIGHBORHOOD HEALTH SERVICES URGENT CARE PROTOCOL

It is the procedure of Yakima Neighborhood Health Services to be prepared to deliver basic emergency services to our patients should a medical emergency occur on site.

PROCESS:

In the event of a medical emergency, (i.e. respiratory arrest, cardiac arrest, anaphylaxis, loss of consciousness) "Code Blue", "Location" should be called by overhead page and tracker, as available. If it is known that there is a low number of medical providers, nurses and medical assistants (e.g., on Saturdays, at satellite locations, after 5:00 pm or before 8:30 am), staff member may have the option of calling, "Code Blue, + location, ALL RESPOND".

If an "ALL RESPOND" is activated, All YNHS staff members at the site should respond to the code. If any staff member at the scene is BLS trained he/she begins to assess Airway, Breathing and Circulation and starts BLS.

If an "ALL RESPOND" code is NOT activated, the following staff members should respond immediately:

First Responders:

All Medical Providers
All Medical Assistants
All Nurses
All Supervisors
Pharmacist
Medical Supply Clerk

Designated responding staff should obtain the urgent care supplies. Urgent care supplies may include an Urgent Care Kit, Oxygen tank and Oxygen Supply Bag, Defibrillator Unit, and Anaphylaxis Kit, as appropriate to the scope of services offered at that site. Urgent care supplies are maintained in the following sites and locations:

- 8th Street Site Medical
 - urgent care cart and oxygen in Pod 2 and
 - urgent care cart and oxygen in 2nd floor east hallway
- 8th Street Site Dental
 - urgent care kit in Operatory 2 cabinet
- Neighborhood Connections
 - urgent care cart and oxygen near employee North entrance
- Southeast Community Center
 - urgent care cart and oxygen in the Provider Room
- Sunnyside
 - urgent care cart and oxygen adjacent to the east nurse's station

Staff then proceed to the code location. Urgent Care Responsibilities have been designated for staff. The first medical provider on the scene is the code captain until a more qualified provider arrives

Excerpted from the Care Guidelines