

Patient Satisfaction Survey Results

August to December 2015

**We have some new information from you...
You said we're doing pretty darn good in these areas:**



95% of you say the waiting room is comfortable



95% of the XXXXXX Care Clinic patients said it was easy to reach us by phone



Most of you say we help you find other services you need

- ◆ **90% of you said the hours we are open work well for you**
- ◆ **80% said the staff of the XXXXXX Care Clinic is friendly, helpful and they listen to you.**
- ◆ **Over 80% of you said you have no problems getting your medications.**

This is what you weren't too happy about:



We cannot write prescriptions for narcotics.

We know some of you have pain and we will help you find alternative methods for relieving that pain.



The remodeling construction is almost over! We hope you are happy with the results, although we know the process has been a little trying.

You can make suggestions anytime! Just ask the front desk clerk for a pen, paper and envelope. We love hearing from you!