

Patient Satisfaction Survey Results

Thank you for taking the time to tell us how we're doing.

Here is what you told us we are doing well at:



93% of you find the front desk staff friendly and helpful



97% rated your doctor good or great in the friendly and helpful category



92% of you said we help you live a healthier life

- ◆ 87% of you rated us good or great at being able to reach us by phone.
- ◆ 92% said we're above average at answering your questions and listening to you.
- ◆ Our hours of operation work out well for 88% of you
- ◆ Our doctors were scored good or great by over 96% of you when it comes to making sure you understand what they're telling you

These are the things we are addressing as you asked:



Repairs at the sub-basement level to eliminate the odor in the elevator



Repairs to the first level to eliminate the pooling of water when it rains.



Expanding and upgrading the clinic space to provide enhanced services

You can make suggestions anytime! Just ask the front desk clerk for a pen, paper and envelope. We love hearing from you!