CONSUMER ENGAGEMENT: FOSTERING LEADERSHIP DEVELOPMENT

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GOALS FOR THIS WORKSHOP

• Define what it means to be a leader
• Identify leadership skills
• Discuss ways that HCH sites can provide for the development of these skills
• Discuss considerations for ways to meaningfully create these structures
WHAT DOES IT MEAN TO BE A LEADER?

• Motivating and engaging others
• Desire to learn, engage and grow
• Open-minded and tolerant of diverse opinions
• Able to represent a broad perspective and diverse group
• Willing to be give and receive feedback
• Honest
• Know your strengths and areas for improvement
• Ability to work as part of a team
• Able to draw limits and boundaries
• Know when and how to delegate
• Good communicator, mediator and listener
• Approachable and not overpowering
• Aware of bias and prejudices and able to let go
• Able to find common ground and focus on the purpose
• Accountable
• Flexible
• Consistent
LEADERSHIP SKILLS

Interpersonal Skills
• Communication + Empathy
• Motivation + Encouragement
• Self – Awareness

Creativity + Analytical Skills
• Critical Thinking + Problem Solving
• Decision Making + Planning
• Project Management + Delegation

Functional Knowledge
• Mission, Vision, Goals
• Resource Management
• Strengths + Needs Assessment
WAYS HCH PROJECTS CAN HELP CONSUMERS DEVELOP SKILLS

• Training
  • Communication, Conflict Resolution, Trauma Informed Care, Cultural Humility
• Mentoring/Peer Support
• Opportunities to practice skills
  • Organizing events, managing projects, leading groups
• Taking advantage of NHCHC resources and trainings
NECESSARY RESOURCES FROM ORGANIZATION

- Dedication of resources
- Commitment to sharing knowledge and expertise
- Willingness to have difficult conversations
CONVERSATIONS MUST CHALLENGE UNDERLYING ASSUMPTIONS

- Power dynamics
- Struggles of human interactions
- Flaws of democracy
- Social norms
  - Timelines, communication styles, constructs of what knowledge is valuable, stigma and stereotypes
WHAT CAN YOUR HCH PROJECT DO TO FACILITATE LEADERSHIP DEVELOPMENT?
THANK YOU!

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