

# NEW ACCESS POINT ORIENTATION COUNCIL RESOURCES

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2016 National Health Care for the Homeless  
Conference & Policy Symposium

*[www.nhchc.org](http://www.nhchc.org)*

# THE COUNCIL'S MISSION

The mission of the National Health Care for the Homeless Council is to eliminate homelessness by ensuring comprehensive health care and secure housing for everyone.

# THE COUNCIL'S GOALS

**To accomplish its mission**, the National HCH Council strives to:

- create and disseminate knowledge
- maintain active relationships
- promote clinical practices and public policies
- demonstrate its commitment and adhere to human rights principles

# ARE YOU ALL-IN?

Fourteen 2015 New Access Points have invested in the national movement as organizational members. Has yours?



# MEMBERSHIP BENEFITS

- Get connected with the experts and with your peers
- Access members-only resources and business benefits
- Influence the strategic direction of the National HCH Council
- Learn more at [nhchc.org/join](https://nhchc.org/join)

# COUNCIL ACTIVITIES

## TRAINING, RESOURCES, RESEARCH, TECHNICAL ASSISTANCE (TA), POLICY & ADVOCACY

- **Membership Networks:** Clinicians, Respite Care, Consumers
- **Education & Training Resources:** Webinars, Publications, Tool Kits
- **Technical Assistance (TA):** TA Consultants, Subject Matter Experts (SMEs)
- **In-depth TA:** In-person on virtual site visits, online and staff trainings
- **Regional & National Trainings**
- **Standing Council Committees**
- **National HCH Grantee Directory**

# MEMBERSHIP NETWORKS

## CLINICIANS' NETWORK

The Health Care for the Homeless Clinicians' Network is the nation's leading membership group that connects hands-on providers from many disciplines who are committed to improving the health and quality of life of people experiencing homelessness.



# CLINICIANS' NETWORK

## RECENT & UPCOMING PROJECTS

### HEALING HANDS PUBLICATIONS

- Transgender Consumers
- Behavioral Health
- Trauma
- Substance Use Disorder among Homeless Youth
- Wound Care
- Dental & Vision

### ADAPTED CLINICAL GUIDELINES

- Cardiovascular Disorders
- Asthma
- End of Life Care
- Chronic Pain
- Diabetes Mellitus
- HIV/AIDS
- Opioid Use Disorder
- Reproductive Health Care



# MEMBERSHIP NETWORKS

## HCH CLINICIANS' STEERING COMMITTEE



# MEMBERSHIP NETWORKS

## RESPIRE CARE PROVIDERS' NETWORK

The RCPN is the preeminent national voice for those who are simply too ill to languish in the streets.

We support the development of new and existing medical respite programs through education, client advocacy, networking and research.



# RESPITE CARE PROVIDERS' NETWORK RESOURCES

- **Medical Respite Tool Kit:** Provides Information and tools to help organizations and advocates plan, develop, and sustain medical respite programs, including:
  - ✓ Intro & Overview of Respite
  - ✓ Development & Finance
  - ✓ Collaborating with Hospitals
  - ✓ Financing Medical Respite
  - ✓ Operations: Admin, Clinical
  - ✓ Policy & Advocacy
- *Respite News* quarterly publication
- Medical Respite **Program Directory**
- Medical Respite RCPN Documentary

# MEMBERSHIP NETWORKS

## NATIONAL CONSUMER ADVISORY BOARD

A National Consumer Advisory Board (NCAB) is a group of homeless and/or formerly homeless individuals, advocates, providers and community members brought together to positively affect change for Health Care for the Homeless (HCH) projects



# MEMBERSHIP NETWORKS

## NCAB STEERING COMMITTEE



# EDUCATION & TRAINING

## EXPAND YOUR HCH KNOWLEDGE BASE

The National Health Care for the Homeless Council provides high-quality, evidence-supported learning opportunities to promote best practices in homeless healthcare. The Council identifies and builds upon the strengths of those working in the HCH field who have advanced knowledge and expertise.

# EDUCATION & TRAINING

## ONLINE COURSES

- Health Care for the Homeless 101
- Documenting Disability for Medical Providers
- Implementing Harm Reduction Strategies in Your Clinic
- Neurobiology of Addiction

# EDUCATION & TRAINING

## ON-SITE TRAINING

- Peer-to-Peer Site Visits  
(A SME comes to you!)
- Reverse Site Visits  
(We send you to another HCH!)
- Virtual Trainings



# TECHNICAL ASSISTANCE (TA)

## HCH GRANTEES

The NHCHC provides training and technical assistance (TA) to over 200 Health Care for the Homeless (HCH) Grantees nationwide and other organizations through a Cooperative Agreement with HRSA.

Through the Council's **Technical Assistance Program** our staff can respond to questions and requests for all needs and topics from general to in-depth programmatic or service implementation questions.

# EDUCATIONAL RESOURCE TOPICS FOR HCH GRANTEEES

- General Information
- Clinical Practice
- Operations Management
- Medical Respite
- Needs Assessments
- Consumer Engagement
- Outreach
- Quality
- Housing & Employment
- Patient Center Medical Home

# EDUCATIONAL RESOURCE EXAMPLES

## NEEDS ASSESSMENT

**Webinar** – HRSA Needs Assessment for HCH Grantees

**Toolkit** – Assessing Your Community’s Health: A Needs Assessment Toolkit for Health Care for the Homeless Grantees

**Resource Guide** – Learning About Homelessness and Health in Your Community: A Data Resource Guide

**Webpage** – <https://www.nhchc.org/need/>

# EDUCATIONAL RESOURCE EXAMPLES

## OUTREACH

**Mobile Medical Units** – site in your scope of project

**Clinical**– Street Outreach

**Training Curriculum**– for HCH Outreach Workers

**Policy & Advocacy** – Outreach & Enrollment and Health Reform

# EDUCATIONAL RESOURCE EXAMPLES

## QUALITY

**QI Resource List** – Diagrams, Tools, and Publications

**QI Quick Guide**— HCH Quality Leaders: Practical Tools for Quality Improvement

**Clinician Tip Sheet** – Improving Quality of Care

**Webinars** – Laying the Groundwork for Meeting QI/QA Requirement

Lessons Learned in San Francisco

Action Steps Taken

# EDUCATIONAL RESOURCE EXAMPLES

## HOUSING & EMPLOYMENT

**Webpage** – Permanent Supportive Housing (PSH) list of resources, publications, and policy briefs

**Webinars**– Partnering with Housing Authority

Employment, Health Care, and Housing

Employment Support in HCH Setting

Integrating Employment Strategies into Supportive Housing Programs

Clinical Challenges in PSH: Implications for Policy and Practice

# CONTACT US

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