

Patient Satisfaction Survey

Who's services are you rating today?

January Tiu, NP

Emery Chang, MD

Administrative Staff

Junaid Fitter, MD

Paula Sandoval, NP

Medical Assistants/Lab

Melquiades Valenzuela, MD

Case Managers

Technician

Front Desk Staff

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Patient Satisfaction Survey

January Tiu, NP

Please rate how satisfied are you with the services you received

Strongly Agree Agree Somewhat Agree Disagree Strongly Disagree

The staff was courteous and attentive to my needs

I was involved in decisions about my health and/or medical care

I am pleased with the medical care i received today

I feel my provider gave me the best medical care he or she could

I will recommend Bartz-Altadonna Community Health Center as a place to receive quality medical care to my friends and family

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Patient Satisfaction Survey

Comments (please do not type your name or personal information)

In the past 12 months, when you called the office to get an appointment for care you needed right away, how often did you get an appointment as soon as you needed?

Never

Sometimes

Usually

Always

N/A

In the last 12 months, when the doctor ordered a lab test or an x-ray, or other test, how often did you get a follow-up appointment?

Never

Sometimes

Usually

Always

N/A

What changes would you like to see in our clinic and how would you implement them?

test

Other comments you would like to share?

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