

2015 CPO: Security Overview

(One survey to be filled out by each project by the Consumer Lead/Staff Support team)

1. Where is your clinic located?
 - a. Stand-Alone clinic
 - b. Within a shelter or other service provider
 - c. Within a larger community health center
 - d. Within a hospital
 - e. Other _____
2. What type of security staff do patients encounter?
 - a. Police officer/sheriff
 - b. Security guard hired by site
 - c. Security guard contracted for site
 - d. No security
 - e. Other: _____
3. What type of physical screening or barriers do patients encounter when entering the clinic? (check all that apply)
 - a. Locked door (have to be buzzed in)
 - b. Bars on doors/windows
 - c. Partition windows
 - d. Walk through a metal detector
 - e. Search of belongings
 - f. None
 - g. Other: _____
4. Where is your security staff primarily located? (check all that apply)
 - a. Before entering the building
 - b. Before you reach the front desk
 - c. In the waiting room
 - d. Throughout the clinic
 - e. No Security
 - f. Other _____
5. How is security staff at your site identified?
 - a. Shirt
 - b. Security Uniform
 - c. Badges
 - d. Not identified/marked
 - e. Other Markings _____
6. What type of weapon does security staff at wear/carry? (check all that apply)
 - a. Gun
 - b. Baton
 - c. Taser
 - d. None
 - e. Other _____
7. How often do incidents happen at the site? (please note if numbers are [circle one] anecdotal from security staff, anecdotal from others, or from formal incident reporting)
 - a. Verbal conflicts between consumers _____
 - b. Physical conflicts between consumers _____
 - c. Verbal conflicts between a consumer and staff _____
 - d. Physical conflicts between a consumer and staff _____
 - e. Other security incidents _____

8. Please describe the extent to which training is offered on de-escalating situations of conflict. Expand on if training is offered upon being hired and if ongoing training is available throughout employment

9. Please describe the extent to which training is offered by (insert name of clinic) on trauma-informed-care. Expand on if training is offered upon being hired and if ongoing training is available throughout employment

10. Are there other security systems or factors that you have not noted here?

a. No

b. Yes. Please Explain here: _____
