

# Yakima Neighborhood Health Services Yakima, Washington



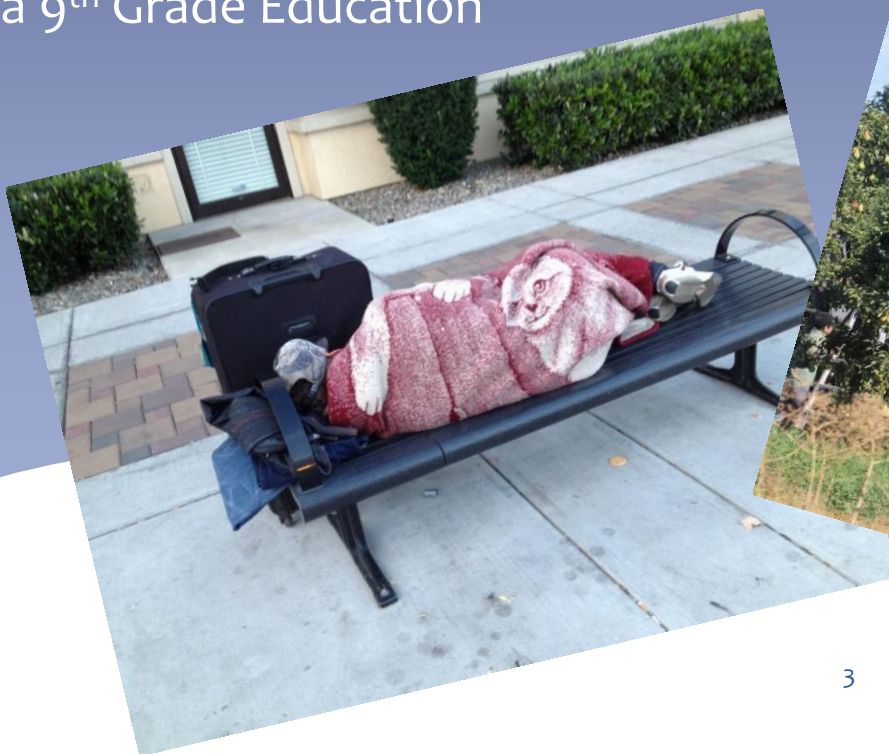
## YNHS Mission

To provide accessible, affordable, quality health care, promote learning opportunities for students of health professions, *end homelessness and improve quality of life in our communities.*



## COMPARED TO WA STATE -

- 40% Lower Per Capita Income
- Twice as Many Children on TANF
- Twice as Many Families Living in Poverty
- 1 in 6 Adults Completed Less than a 9<sup>th</sup> Grade Education



# Agriculture - 26% of Industry\*

## 51,000 WORKERS

Agricultural reporting areas in Washington state

### Crops:

Apples

Cherries

Pears

Grapes

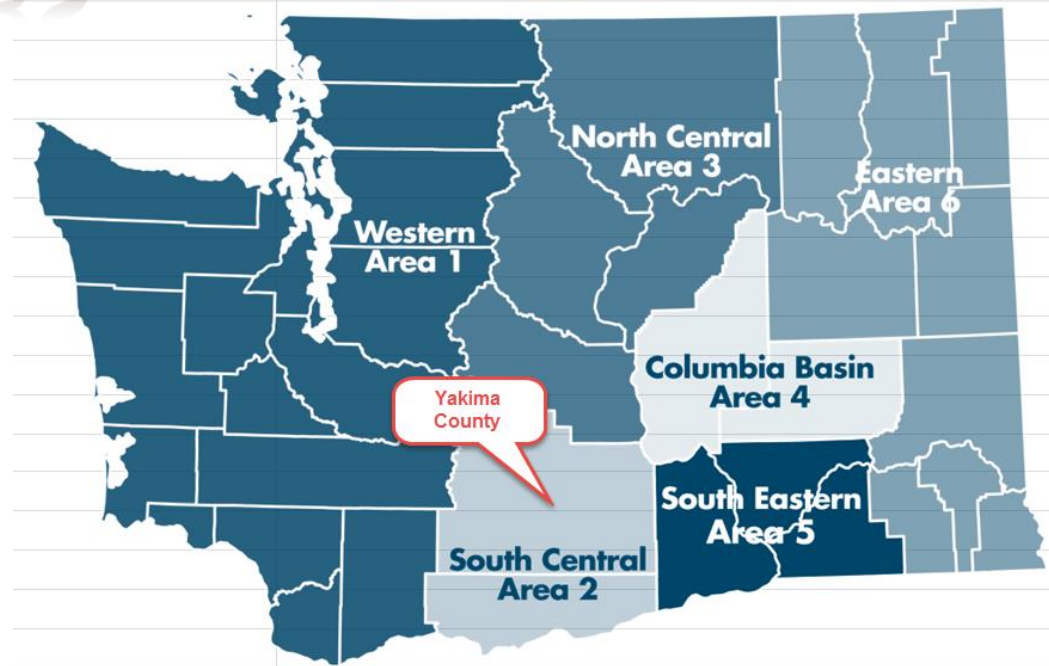
Asparagus

Hops

Spearmint/Peppermint

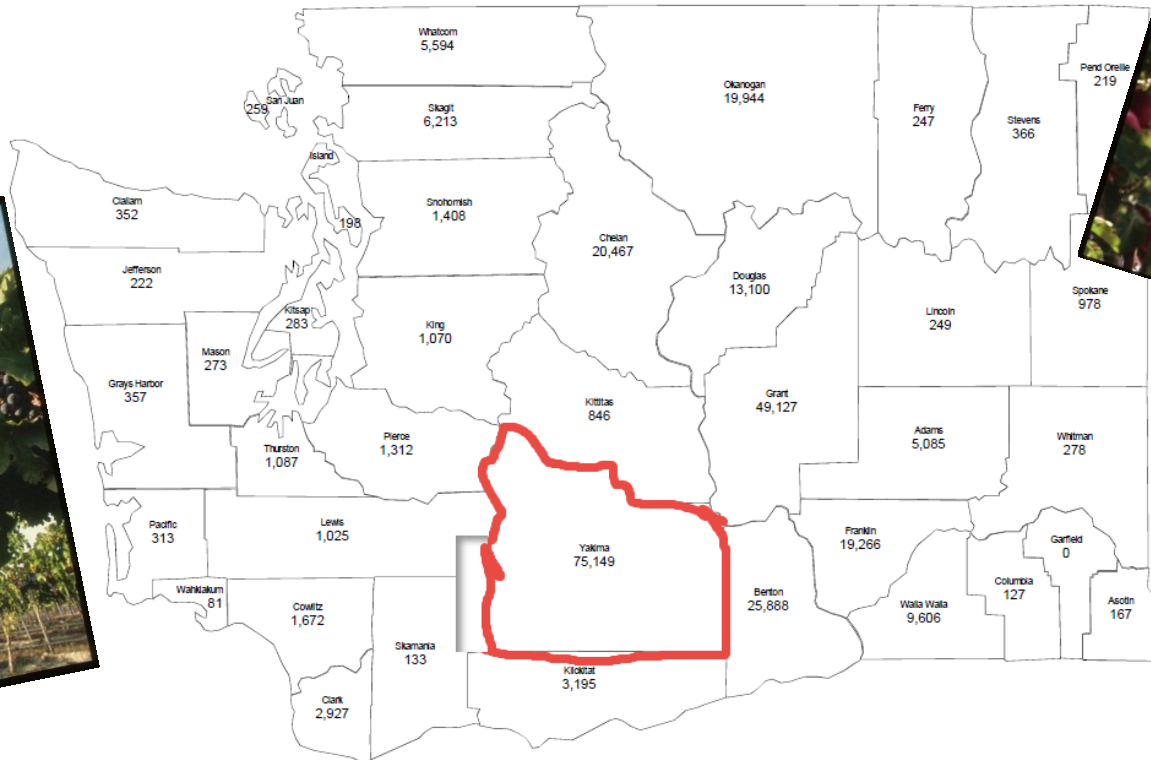
Onions

Peaches and Apricots



# Migrant Population of Yakima – over 75,000

**Washington Update Estimates For MSFW Workers And Non-Workers By County -- Final**



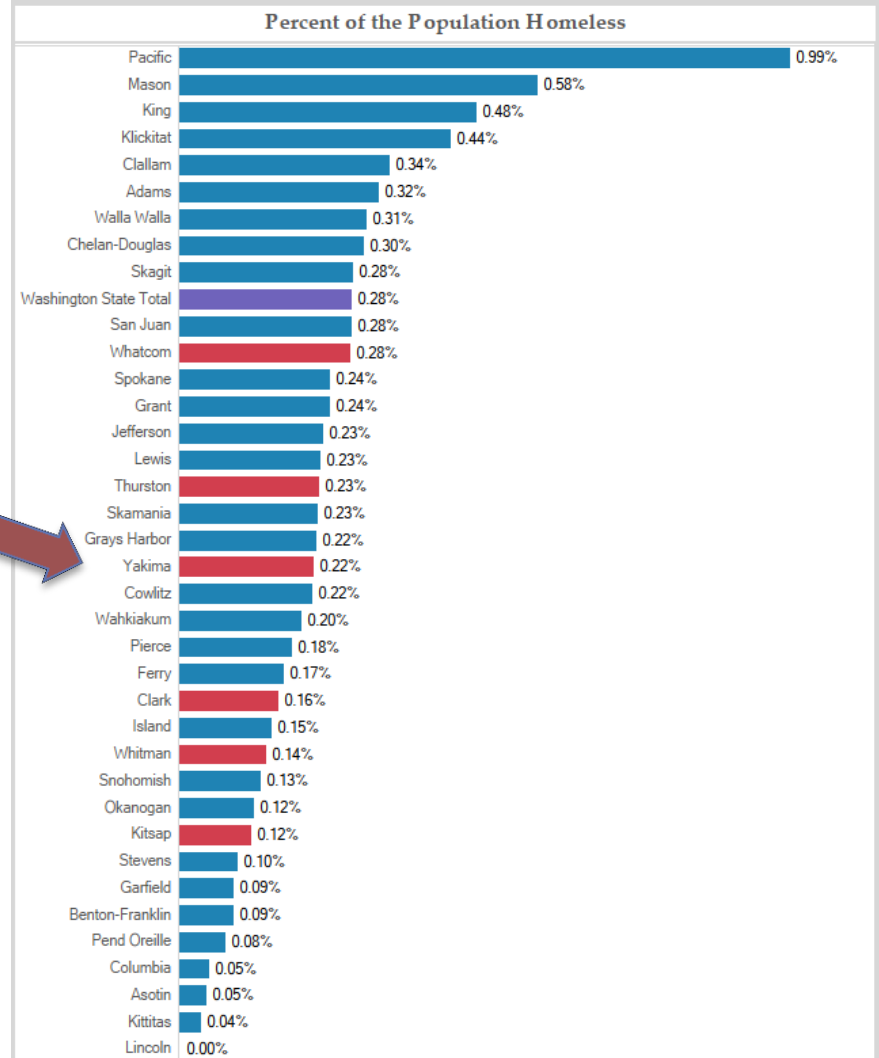
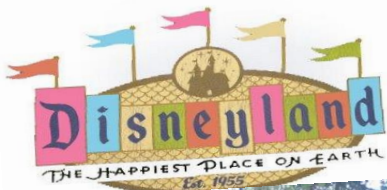
**Reforestation -- Workers and Non-Workers Statewide: 3,357**  
**Forest Gatherers -- Workers and Non-Workers Statewide: 2,316**  
**Grand Total -- MSFW Workers and Non-Workers in Washington: 274,757**



# Homeless Population – Yakima County in the Middle of the Pack

Washington for  
homeless populations

Are Services  
Too Rich ??



6

Population Estimates from the US Census American Community Survey Five Year Estimates, 2008-2012; Homeless Estimates from the Point in Time Survey, 2014.

Counties Like Us      Counties Not Like Us      State

# We Are Who We Serve

- \* 200 Employees County Wide

- \* 35% Hispanic

- \* 40% Bilingual English / Spanish

- \* Multi-generational

- \* Formerly MSFW

- \* Formerly Homeless

- \* Homeless Focus Groups

- \* Board Representation

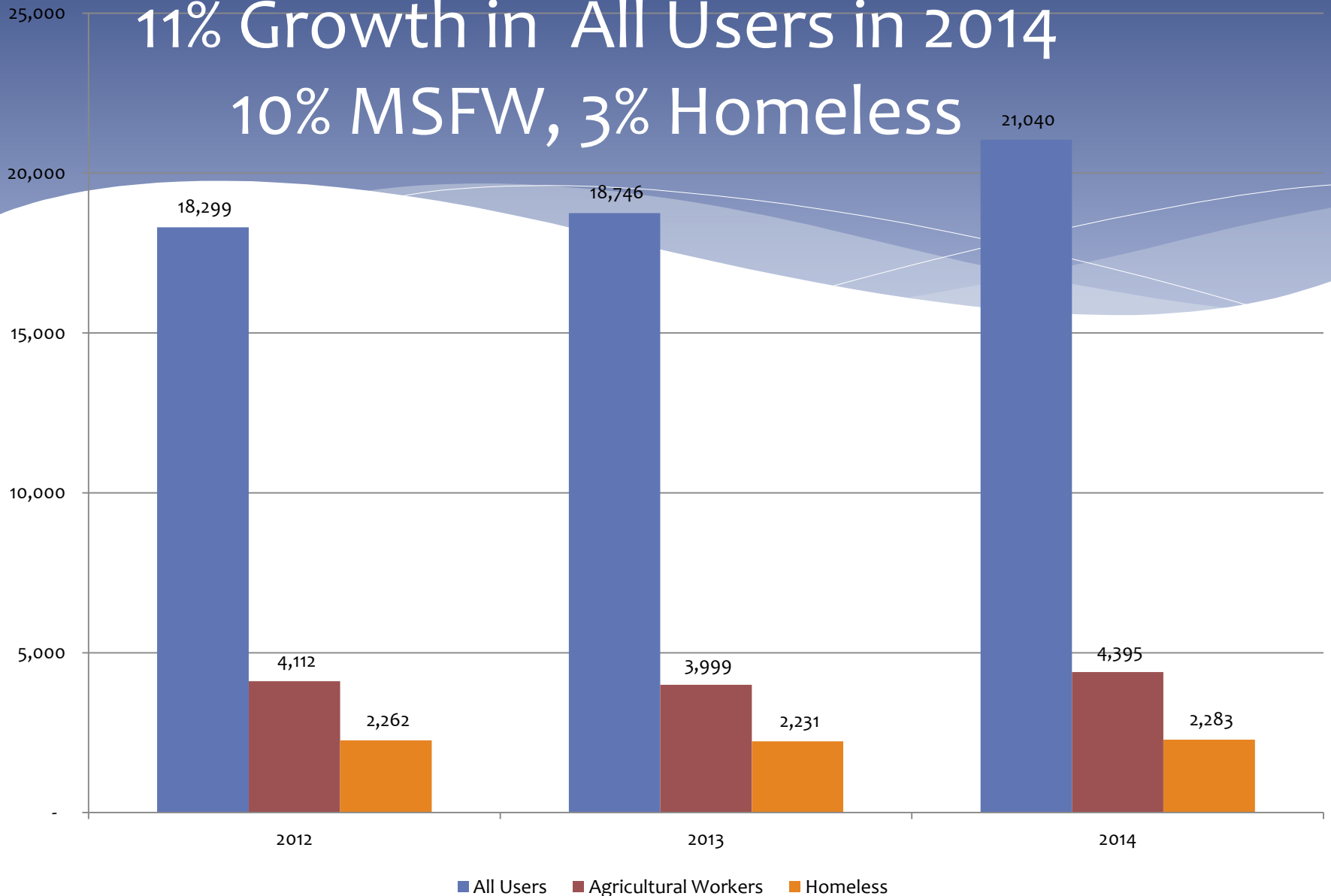
- \* MSFW

- \* Homeless



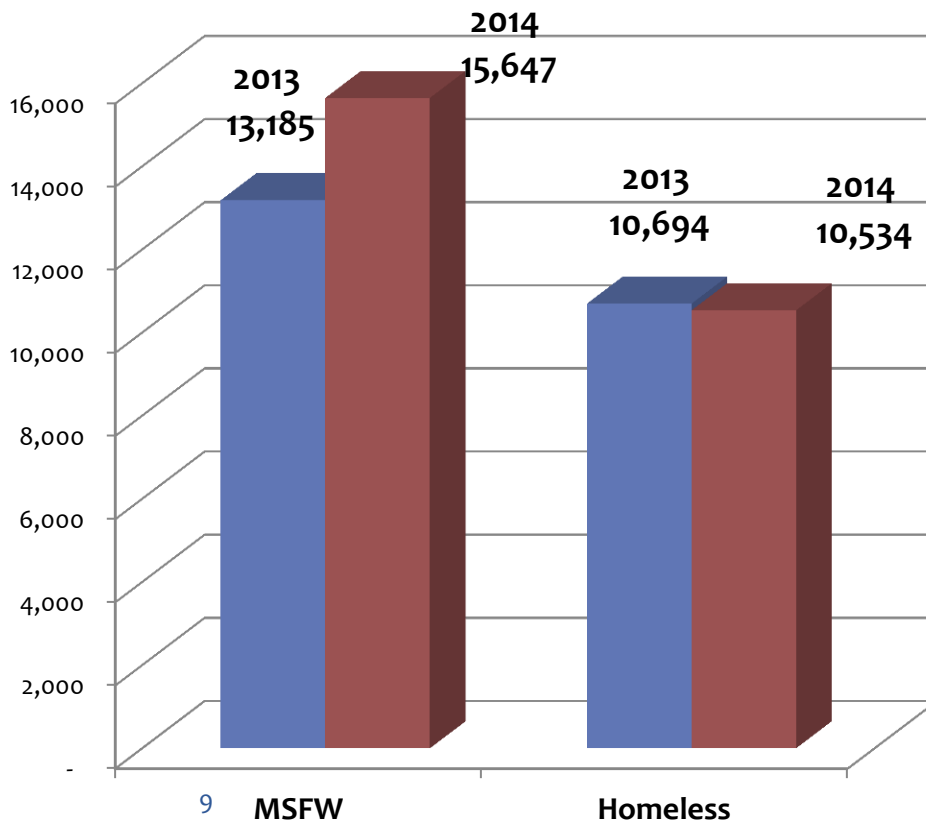
# 11% Growth in All Users in 2014

## 10% MSFW, 3% Homeless



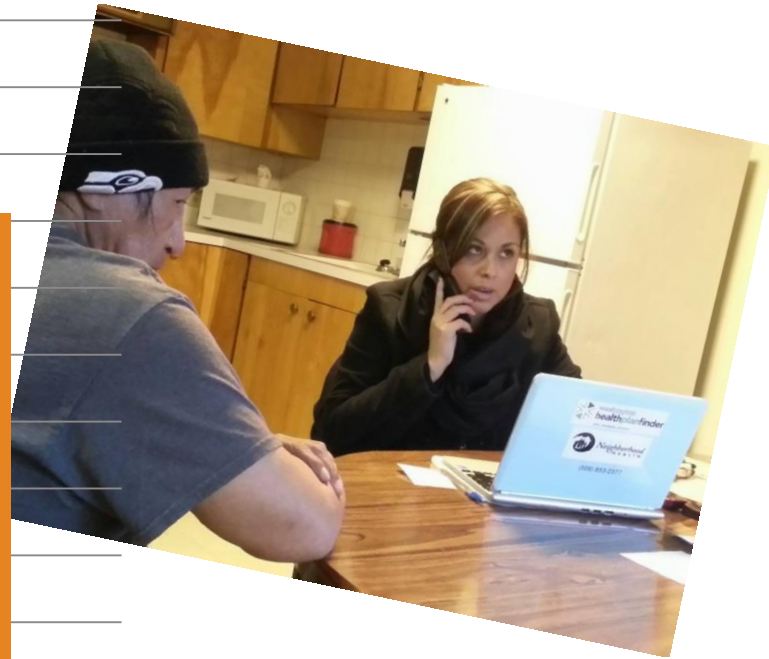
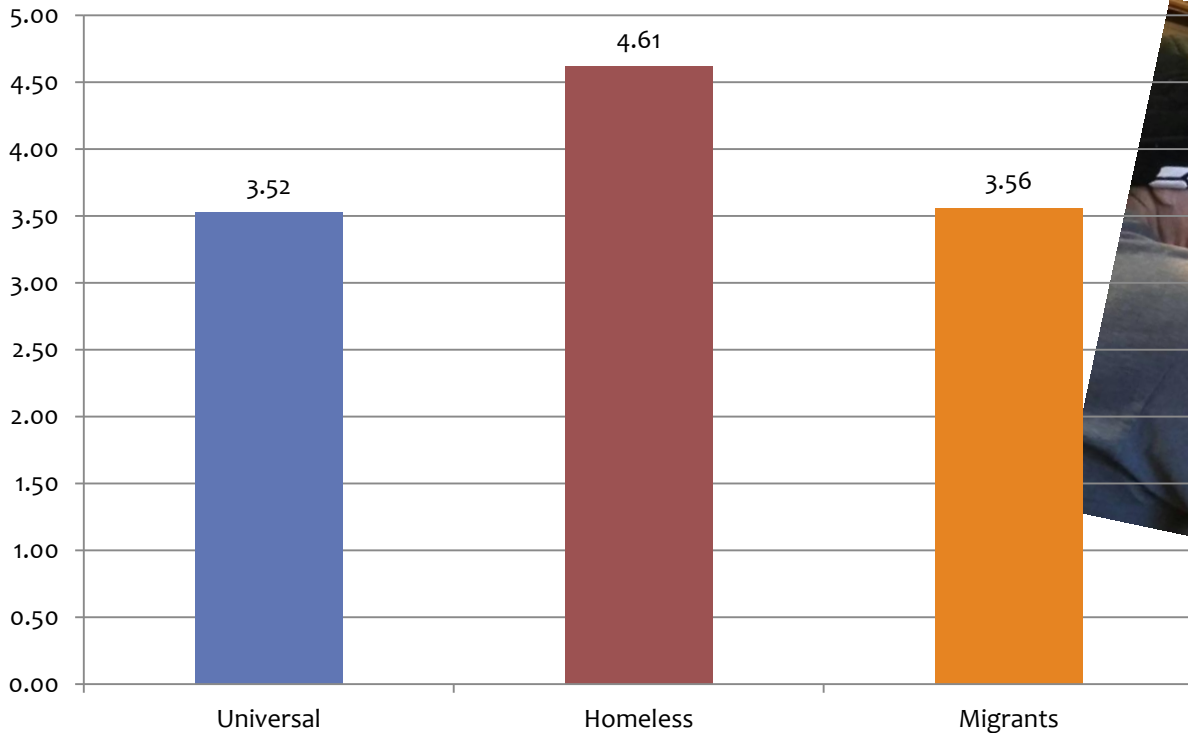


# 10% Growth in MSFW Visits in 2014



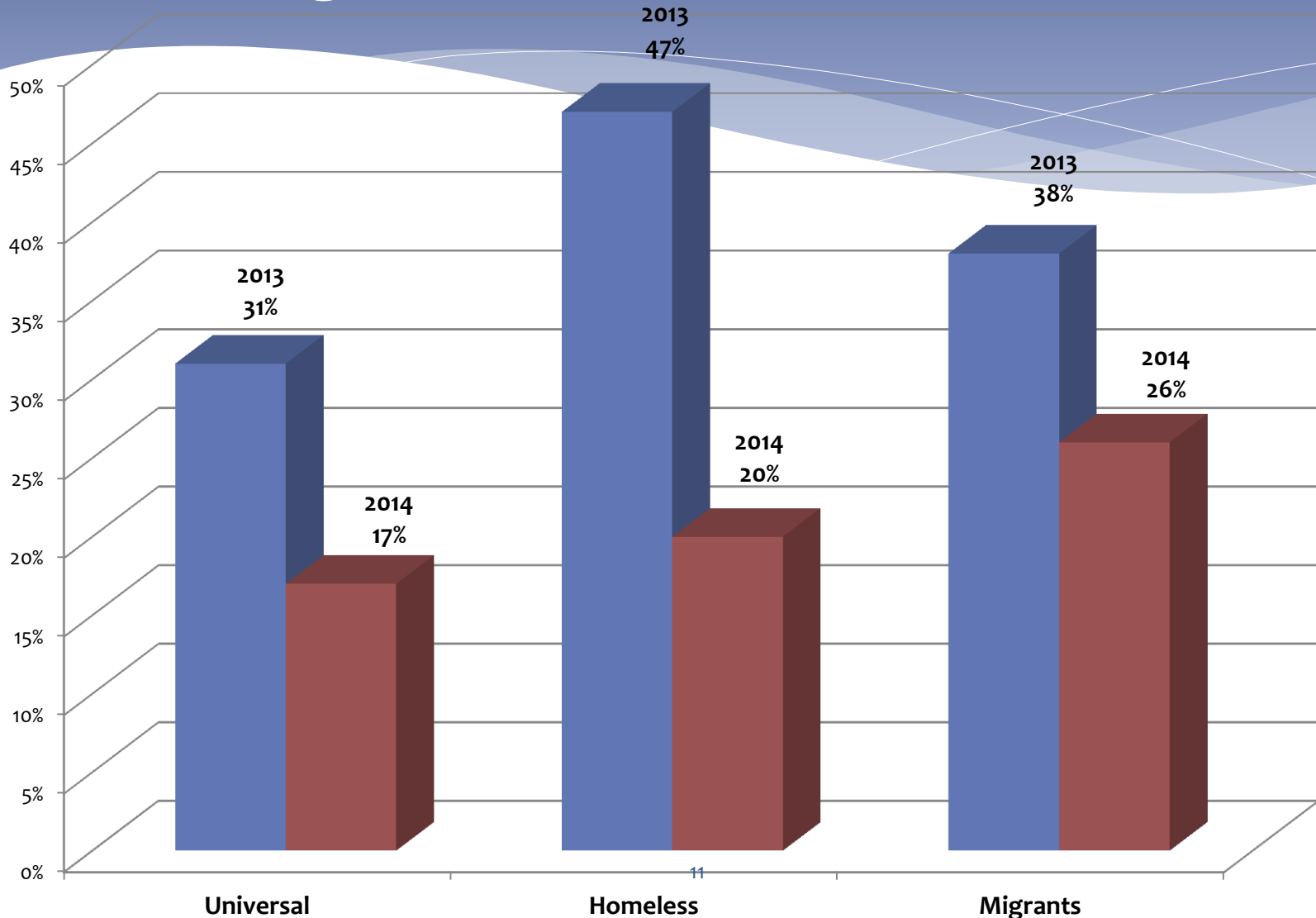
# More Wrap Around Services for Homeless

2014 Visits Per User



# Health Coverage by Population

## Highest Uninsured is MSFW



# Partnering in our Communities

Neighborhood Health -  
Sunnyside



Increased Access for Rural and  
Agricultural Communities

YNHS @ Southeast  
Community Center



# Satellites Serve Special Populations

**Neighborhood Connections  
(Health Care for the  
Homeless)**



**YNHS @ Central Washington  
Comprehensive Mental Health  
The “PC” Clinic**



# Satellites Serve Special Populations



**Homeless Respite – Recuperative Housing for those not sick enough to be in the hospital, and those discharged from the hospital but not well enough to go back to the streets**



# Support for Special Populations



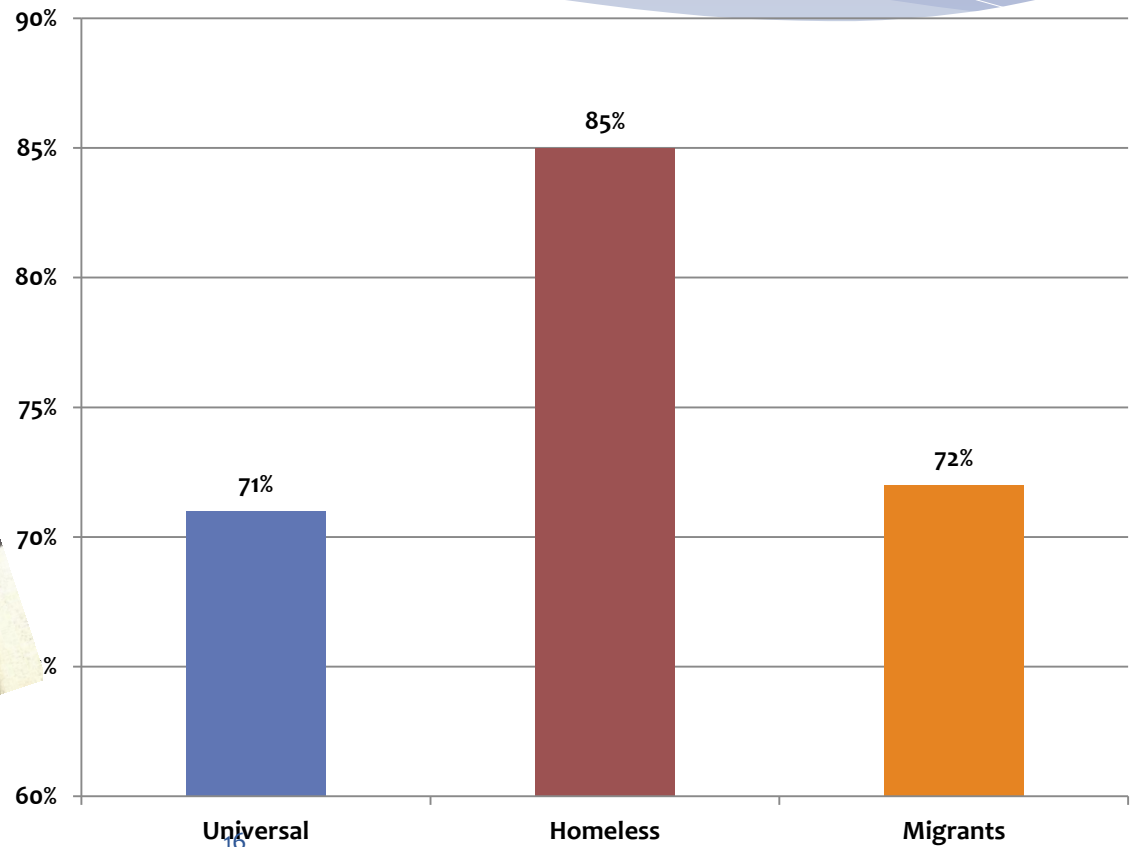
**YNHS Depot  
Homeless Resource  
Center**



**Transitional and  
Permanent  
Supportive Housing**

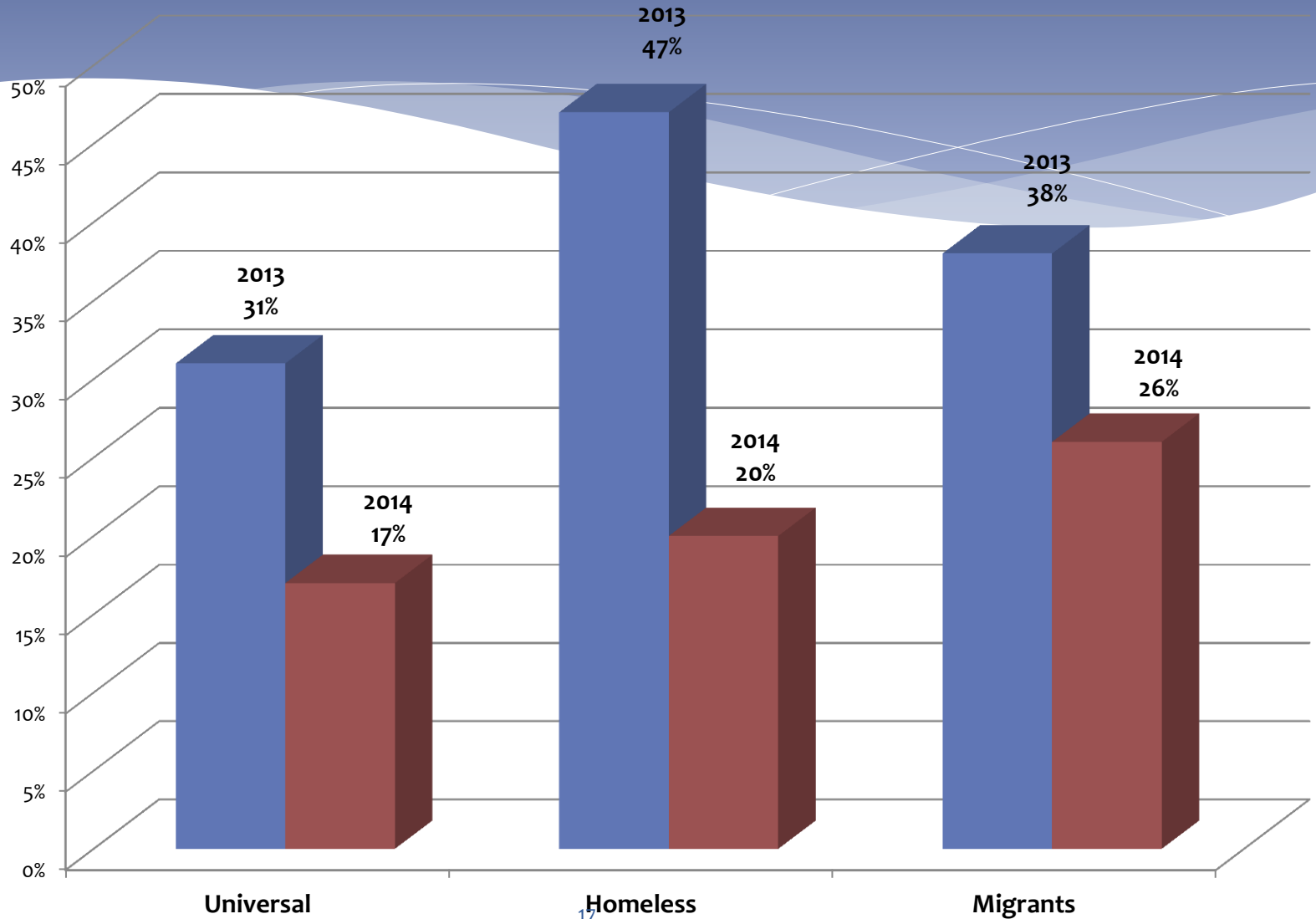


# More Homeless Live below Poverty



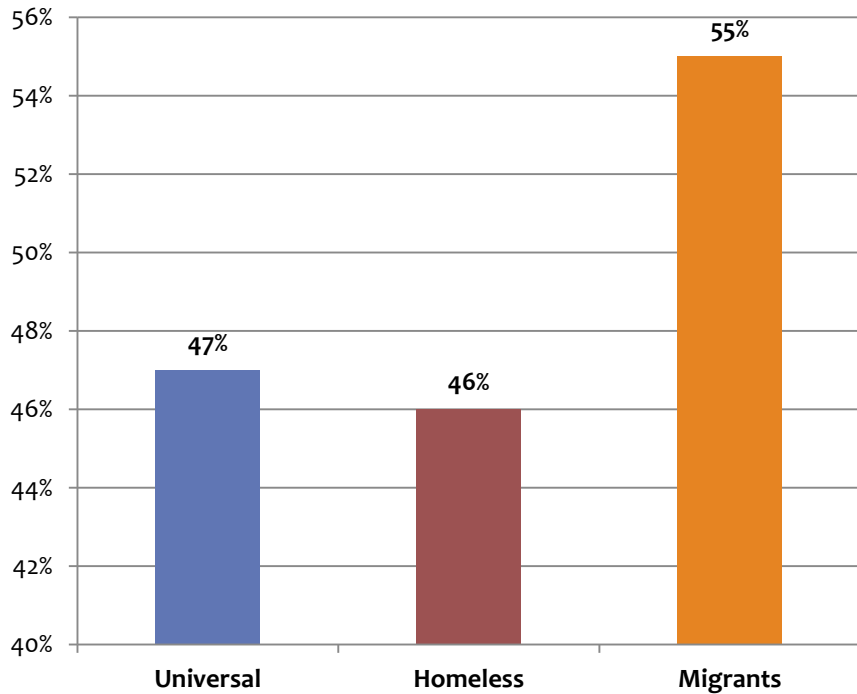


# More MSFW are Uninsured

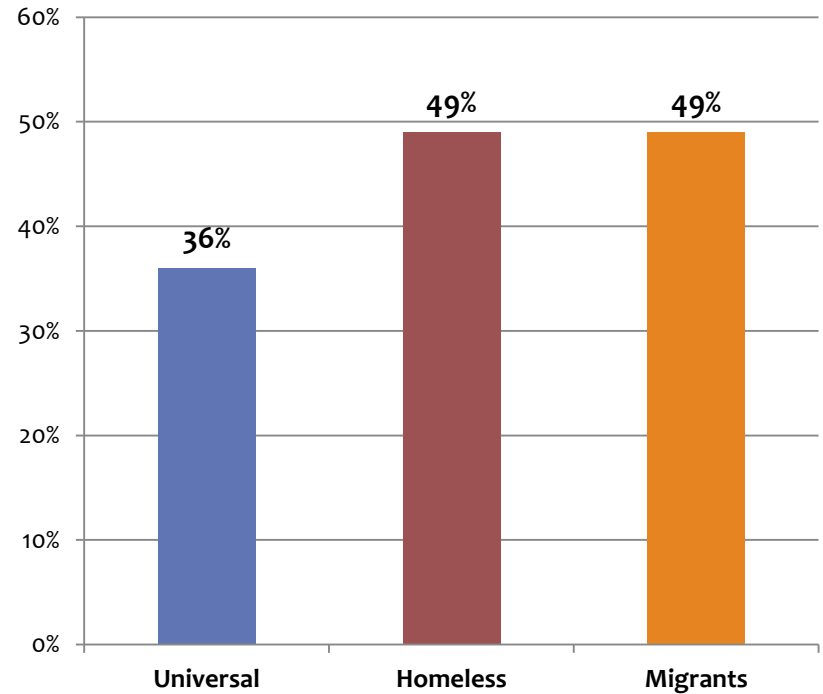


# Quality Measures

## Cervical Cancer Screening

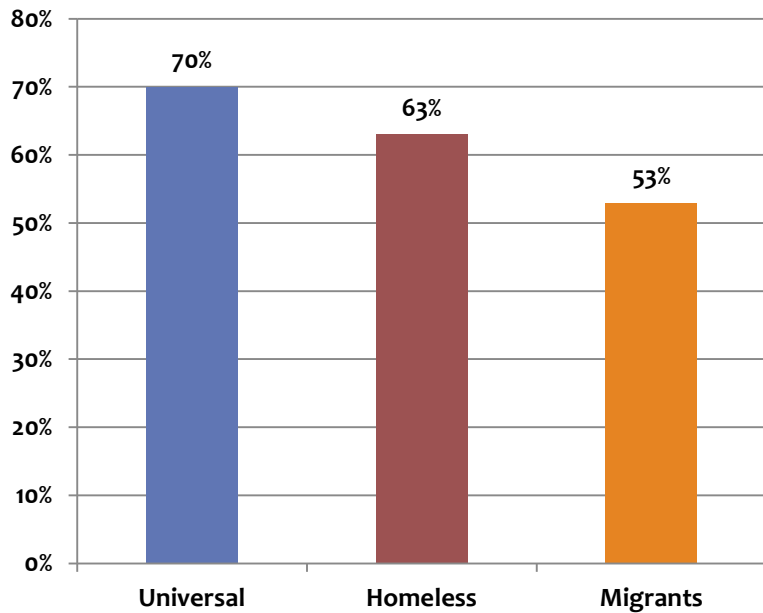


## Colo-Rectal Cancer Screening

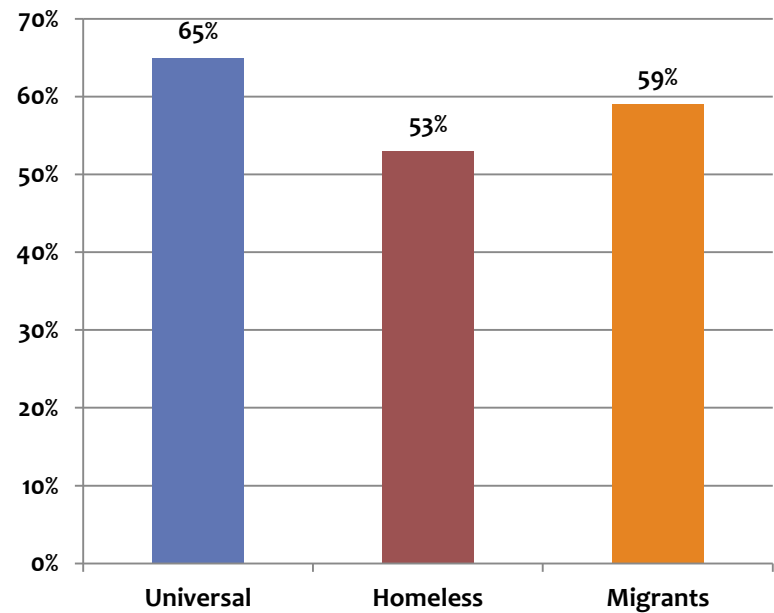


# Quality Measures

## Controlled Diabetes

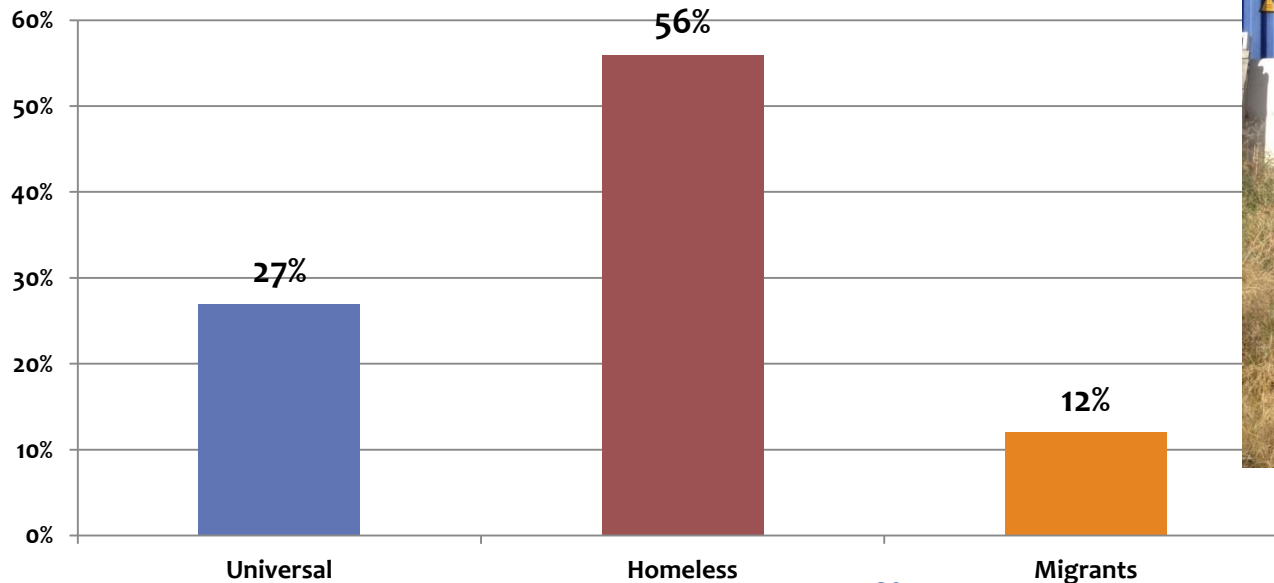


## Controlled Hypertension



# Homeless have Highest Incidence of SA / Mental Illness

Substance Abuse/Mental Illness



# Similarities

## MSFW

## Homeless

- \* Hard to Reach
    - \* No paid time off
    - \* Working in the fields and packing sheds
    - \* Working long hours
    - \* Fear of Immigration
    - \* Transportation issues
  - \* Not Proactive re Health Care -
- \* Hard to Reach
    - \* Many work odd and brief jobs
    - \* Move frequently
      - \* Shelters
      - \* Couch surfing
      - \* Avoiding others
      - \* Transportation issues
  - \* Not Proactive re Health Care -

**“No News is Good News”**



# Differences

## MSFW

- \* More families
- \* More cultural practices that might influence health
  - \* Religion
  - \* Diet (good and bad)
  - \* Family / Friends / Neighbors
  - \* Social network
- \* Less involved in substance abuse
- \* Less aware of services

## Homeless

- \* More single individuals
- \* Often estranged from immediate family
- \* Families often high in crisis / more support services needed
- \* Unique sense of “normal”



# Our Homeless Patients in 2014...

- ✓ Five times the Rate of Infectious Disease than MSFW (TB, Hepatitis B&C, STDs )
- ✓ Two times the rate of Hypertension than MSFWs
- ✓ FIVE times the number of diagnoses for Substance Abuse and Mental Illness...
- ✓ Twice as many referrals to Behavioral Health Specialists.

# Our MSFW patients in 2014 had...

- \* Higher percent of children with physical development issues than our homeless families (4% vs 1%).
- \* Higher utilization of dental services





# Outreach & Health Literacy Required



**DON'T LEAVE IT TO CHANCE.**