



# Health Resources & Services Administration and the Affordable Care Act: Strategies for Increasing Provider Capacity & Retention

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# Health Resources and Services Administration Healthy Communities, Healthy Popular

Healthy Communities, Healthy People















# HRSA - America's Health Care Safety Net



Mission – To improve health and achieve health equity through access to quality services, a skilled health workforce and innovative programs.

- ✓ Improve Access to Quality Health Care and Services
- ✓ Strengthen the Health Workforce
- ✓ Build Healthy Communities
- ✓ Improve Health Equity



Administrator - Mary Wakefield, PhD, RN, Administrator.

<u>www.hrsa.gov</u>



# HRSA Overview Grant Awards 2012

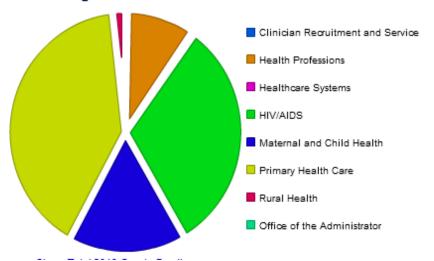


### **HRSA Grant Awards 2013**

Total Grant Awards Funding: \$6,936,404,542

Total Grants Awards Count: 5,354

#### Total Funding to HRSA 2013 Grants



#### **Total HRSA 2013 Grants Count**



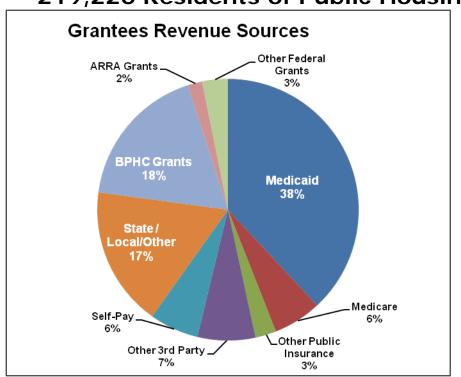


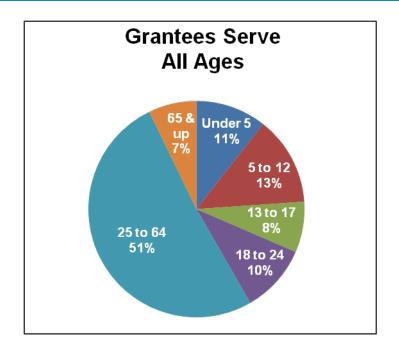
# Health Center Program Grantee Overview-Calendar Year 2012



#### 21.1 Million Patients

- 93% Below 200% Poverty
- 36% Uninsured
- 62% Racial/Ethnic Minorities
- 1,121,037 Homeless Individuals
- 903,089 Farmworkers
- 219,220 Residents of Public Housing





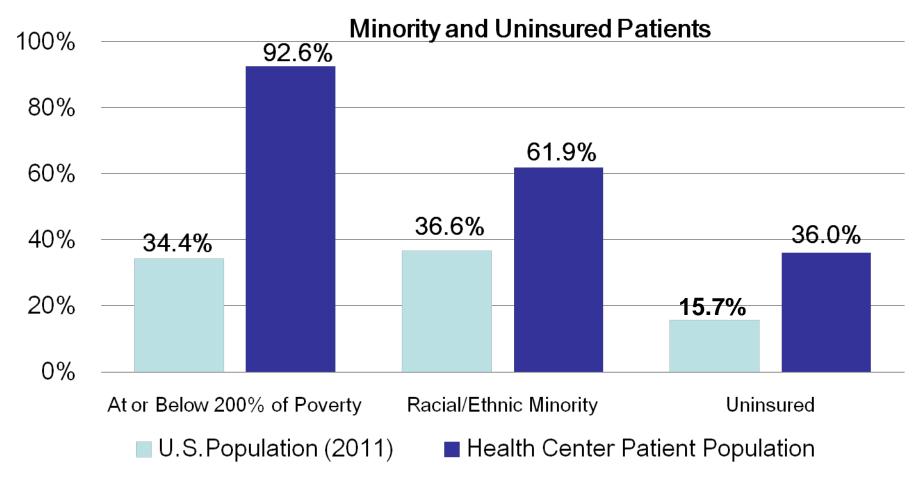
- 1,198 Grantees with 8,900+
   Service Sites
- 83.8 Million Patient Visits
- Over 148,000 Staff
- 10,400+ Physicians
- 7,500+ NPs, PA, & CNMs



# Health Center Program Overview National Impact







**Source:** Health Center Data: Uniform Data System, 2012. National Data: U.S. Census Bureau, 2011 Current Population Reports and Current Population Survey.





# **Increasing Access to Primary Care Services**





### Health Centers and the ACA

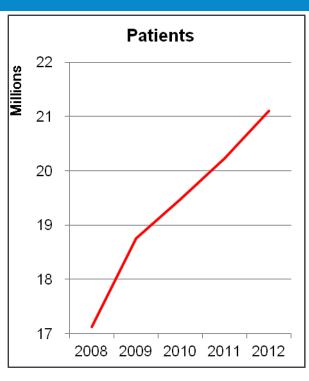


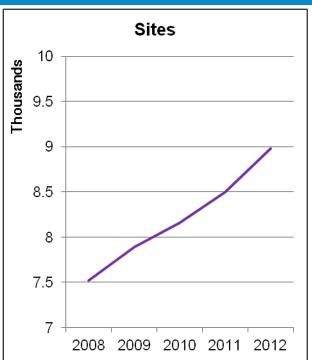
- The Affordable Care Act provides \$11 billion in funding over 5 years for the operation, expansion, and construction of health centers throughout the Nation.
- \$9.5 billion is targeted to service expansion:
  - Create new health center sites in medically underserved areas.
  - Expand preventive and primary health care services, including oral health, behavioral health, pharmacy, and/or enabling services, at existing health center sites.
- \$1.5 billion will support major construction and renovation projects at community health centers nationwide.
- School-based Health Centers \$50 million appropriated for each fiscal year FY 2010-2013 for capital improvements to 470 school-based health centers to serve an additional 875,000 people
- PCMH & Health Homes

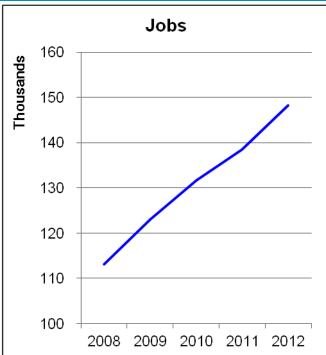


### Health Center Program Growth: National Impact 2008 - 2012









	2008	2009	2010	2011	2012	Growth from 2008-2012 (% Increase)
Patients	17,122,535	18,753,858	19,469,467	20,224,757	21,102,391	3,979,856 (23.2%)
Sites	7,518	7,892	8,156	8,501	8,979	1,461 (19.4%)
Jobs	113,059	123,012	131,660	138,403	148,245	35,186 (31.1%)

Source: Uniform Data System, 2008-2012 and HRSA Electronic Handbooks





# Investing in the Health Care Workforce





### Bureau of Health Workforce (BHW)



Helping America to build a health care workforce prepared and eager to improve the public health by expanding access to quality health services and working to achieve health equity.

 Created in May 2014, integrating HRSA workforce programs previously housed in two bureaus: Health Professions and Clinician Recruitment and Service.

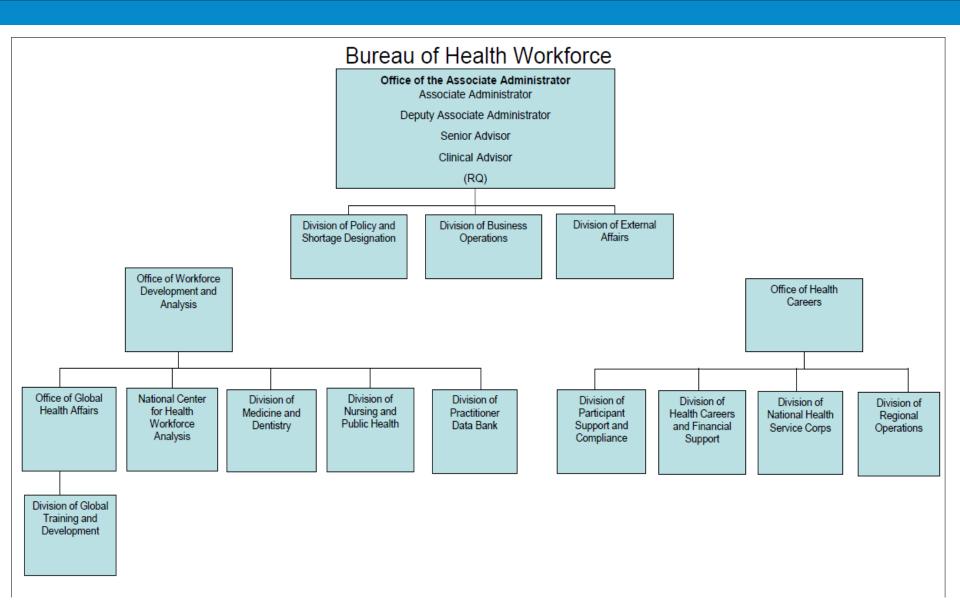
#### Challenges:

- ■The U.S. faces shortages of primary care physicians, dentists, nurses, public health and other health professionals.
- ■The Nation's health care workforce does not currently reflect the diversity of the population that it serves.
- ■The aging of the population is a significant trend that requires retooling the health workforce to deal with geriatric issues.



#### **Bureau of Health Workforce**







# Scholarship, Loan and Loan Repayment Programs for Health Professionals



- National Health Service Corps Loan Repayment Program for primary care medical, dental, and mental and behavioral health clinicians;
- National Health Service Corps Scholarship Program for primary care medical and dental providers-in-training;
- NURSE Corps Scholarship and Loan Repayment programs for registered nurses and RN students;
- <u>Faculty Loan Repayment Program</u> for health professions faculty from disadvantaged backgrounds;
- <u>Scholarship and Loan Programs</u> for health professions schools, which make scholarships and low-interest loans available to students from disadvantaged backgrounds.



# Workforce Training Programs Expanded under the ACA



- Health workforce grant programs support primary care training programs in underserved areas.
- Health Professions Training Grants address current shortages & diversity of clinicians and faculty.
- Graduate Medical Education Teaching Health Centers train medical and dental residents in community-based ambulatory patient care settings.
- Primary Care Residency Expansion
- Advanced Nursing Education program
- Physician Assistant training program

By 2015, we will have trained an additional 500 primary care physicians; 600 primary care advanced practice nurses; 600 PAs; and 200 more mental/behavioral health providers



### Workforce Training Expansion Under the ACA



#### **Public Health Training Centers**

 Improves the Nation's public health system by strengthening the technical, scientific, managerial, and leadership competence of the current and future public health workforce.

#### Free Clinics Medical Malpractice Program

 volunteers at free clinics deemed eligible for FTCA malpractice insurance.

#### National Center for Health Workforce Analysis





# National Health Service Corps and the Affordable Care Act

The Affordable Care Act reauthorizes the NHSC through 2015

When you don't have access to primary care, small health problems grow into big ones. Chronic conditions that could be managed spiral out of control ... Thanks to the National Health Service Corps, more Americans can see a doctor and get the health care they need. The investments we made are improving health, creating access to care, (and) fueling economic activity nationwide.

- Secretary Kathleen Sebelius



#### National Health Service Corps (NHSC)



1970s

1980s

1990s

2000s

- NHSC created
- First scholarships
- Grew from 181 providers to over 1,800
- Budget 10 times larger by end of decade

- Loan Repayment Program (LRP) launched
- Predicted physician surplus—budget reduced
- Field strength at 1,500 by 1989

- Early 1990s —
   Only 1,000
   providers serve
- Mental health disciplines added to LRP
- Over 2,500 providers in service by end of decade

- Recovery Act and Health Care Reform —increased funding
- Unprecedented growth in field strength
- Nearly 10,000 providers\*



#### NHSC and the ACA



#### The Affordable Care Act:

- Increases the maximum annual loan repayment award from \$35,000 to up to \$50,000
- Establishes permanent half-time service opportunities for NHSC scholars and loan repayers with the creation of 2- and 4-year contracts for the Loan Repayment Program
- Allows NHSC participants to receive up to 20 percent service credit for teaching (and up to 50 percent in future Teaching Health Centers)
- Simplifies the NHSC site application and approval process
- Provides additional flexibilities



### Loan Repayment Award



The NHSC Loan Repayment Program offers two levels of funding, based upon the need of the community in which a provider works, as defined by Health Professional Shortage Area (HPSA) score

#### **Initial Award Amounts**

	2 Years Full-time	4 Years Half-time	2 Years Half-time
Sites with HPSA Score of 14+	Up to \$50,000	Up to \$50,000	Up to \$25,000
Sites with HPSA Score of 0-13	Up to \$30,000	Up to \$30,000	Up to \$15,000

With continued service, NHSC providers may be able to pay off all of their student loans.



# Eligible Disciplines





Must be licensed in one of the following

# Eligible Disciplines

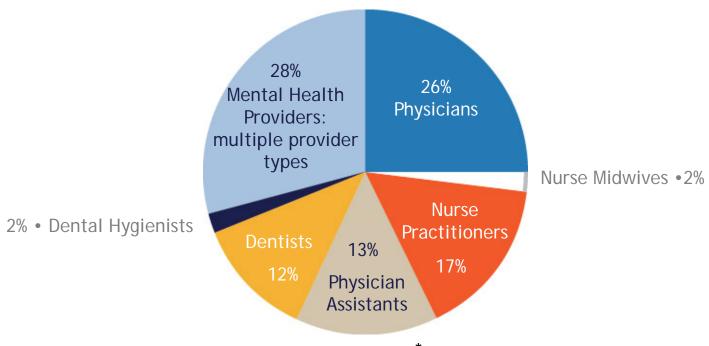
- ✓ Physician (MD or DO)
- ✓ Physician assistant
- ✓ Nurse practitioner (primary care)
- ✓ Certified nurse midwife
- ✓ Dentist
- ✓ Dental Hygienist

- ✓ Psychiatrist
- ✓ Psychologist (health service)
- ✓ Licensed clinical social worker
- ✓ Psychiatric nurse specialist
- ✓ Marriage and family therapist
- ✓ Licensed professional counselor



### NHSC Field Strength\*





\*As of September 30, 2012

Nearly 10,000 NHSC primary care providers are providing care to 10.4 million people in underserved areas nationwide.



# NHSC Loan Repayment Region IX



#### New NHSC Loan Repayment Clinicians by FY and State

	2009	2010	2011	2012	2013
Arizona	39	86	114	85	95
California	210	347	322	110	83
Hawaii	15	13	17	8	13
Nevada	4	12	9	12	9
Pacific	3	5	4	4	7
Total (new)	1778	3549	4113	2342	2106
Continuation					2399



### NHSC Scholarship Program





Scholars commit to serve in the Corps upon completion of their training — one year for each year of support (at least 2 years).



# Students to Service Loan Repayment Program







The NHSC offers up to \$120,000 in tax-free loan repayment for 3 years of full-time or 6 years of half-time service. Loan repayment begins during residency.

With continued service, eligible providers may be able to pay off all their student loans.



### Benefits of NHSC for a Facility



#### No cost assistance to:

- Recruit clinicians applying for NHSC loan repayment and, if your HPSA score is high enough, who have received the NHSC Scholarship
- Post clinical vacancies on our online national recruitment database
- > Network with other NHSC Member Sites
- Develop linkages with important state and national workforce resources



#### **NHSC Provider Retention**



# Short- and Long-term Retention Rates

	2000	2012	increase
Short-term	64%	82%	+ 28%
Long-term	52%	55%	+ 6%

### Factors Affecting Retention

- Clinician's timing and motivation
- Clinician's experience at clinical practice site
- Clinician's social, employment & educational needs are met in the community



### **Promoting Retention**



- Support clinicians and encourage peer-to-peer networking
  - Monthly e-newsletter Corps Connections
  - Facebook page
  - NHSC Ambassadors
  - Corps Community Day
- Support clinical sites in underserved areas
  - Online NHSC Jobs Center
  - Site retention calculator



#### **Dental Workforce**



- 4,230 Dental Health Professional Shortage Areas with 49 million people living in them.
- Only about 20 percent of the nation's 179,000 practicing dentists accept Medicaid.
- The U.S. spends about \$64 billion each year on oral health care -- just 4 percent is paid by Government programs.
- Nearly half of all Americans lack coverage for dental services, compared to 15 percent who lack medical insurance.
- Medicare provides <u>no</u> oral health care coverage.
- When state Medicaid budgets get tight, adult dental services tend to be among the first items to be cut.



## **HRSA & Dental Workforce**



- Scholarships, Loans and Loan Repayment
- Pre-doctoral training in General Dentistry, Pediatric Dentistry and Dental Public Health and Dental Hygiene
- Pre-doctoral training in General, Pediatric and Public Health
   Dentistry
- Faculty Development in General Pediatric, and Public Health
   Dentistry and Dental Hygiene
- Dental Faculty Loan Repayment
- State Oral Health Workforce
- Dental Public Health Residency Training
- Residency Training in General and Pediatric Dentistry



#### **Contact Information**



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