

Jointly sponsored by Vanderbilt University School of Medicine and the National Health Care for the Homeless Council

Health Care *for the* Homeless Regional Training

University of California, Berkeley
Clark Kerr Campus
August 14–16, 2014

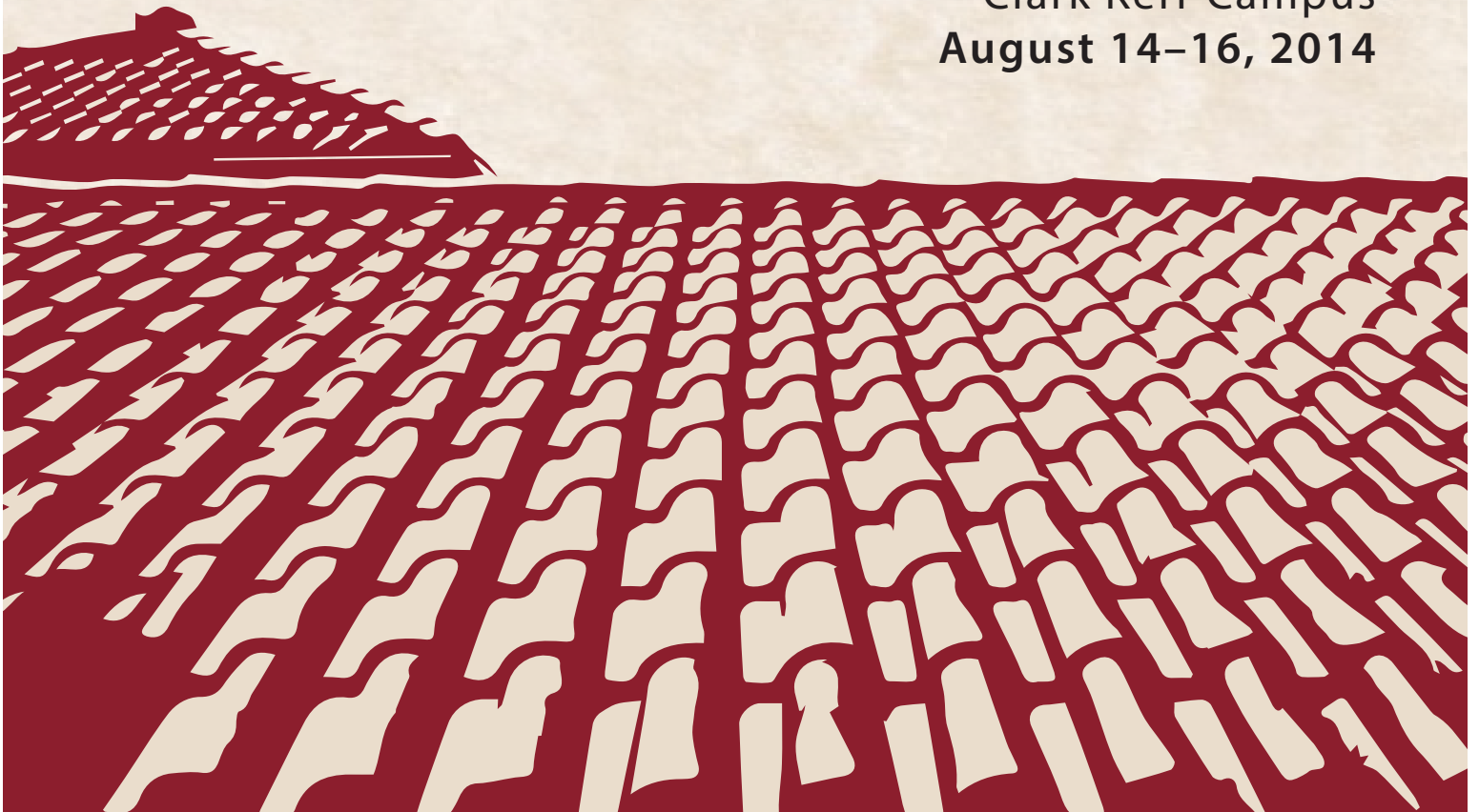




TABLE OF CONTENTS

Regional Training Agenda	3
Plenary Sessions	6
Workshop Descriptions	8
Continuing Education Information	19
Maps	21
Meals and Breaks	22



Health Care *for the* Homeless Regional Training

AGENDA

Thursday, August 14, 2014

*All sessions take place in Building 14, the Clark Kerr Campus Center.

- 7–10 a.m. Breakfast *Dining Center, Building 10*
- 10–11:30 a.m. Plenary Session – Using Policy, Research, and Practice to Maximize Supportive Housing *Krutch Theatre, Building 14*
- 11:30 a.m.–1 p.m. Lunch *Dining Center, Building 10*
- 1–2:30 p.m. Workshops
 Moving Forward with ACA Part 1: Enrollment Challenges *Room 104*
 Implementing New UDS Measures *Room 204*
 Care Management and Supportive Housing for Chronically Homeless Frequent Users of Crisis Health Care Services *Room 203*
- 2:30–3 p.m. Coffee Break *Registration Desk, Building 10*
- 3–4:30 p.m. Workshops
 Effective and Sustainable Street Medicine *Room 204*
 HCH Governance Requirements: Co-Applicant Boards for Public Entities *Room 203*
 Infectious Disease Screening and Treatment: TB and Hep C *Room 102*
 Moving Forward with ACA Part 2: Strategies for Increasing Provider Capacity and Improving Patient Engagement and Retention *Room 104*

Health Care *for the* Homeless Regional Training

AGENDA

Friday, August 15, 2014

- 7–10 a.m. Breakfast *Dining Center, Building 10*
- 9 a.m.–5 p.m. Implementing an Enabling Services Data Collection Model to Improve Quality and Eliminate Disparities *Room 102*
- 10–11:30 a.m. Plenary Session – Beyond ACA: How a Single-Payer System Can Guarantee Health Care for All *Krutch Theatre, Building 14*
- 11:30 a.m.–1 p.m. Lunch *Dining Center, Building 10*
- 1–2:30 p.m. Workshops
Taking a History of Sexual Health: Opening the Door to Effective HIV and STI Prevention *Room 104*
Federal and State Policy Matters: Why It Is Important and How to Get Involved *Room 204*
Building a Trauma Informed Organization Part 1 *Room 203*
- 2:30–3 p.m. Coffee Break *Registration Desk, Building 10*
- 3–4:30 p.m. Workshops
Building a Trauma Informed Organization Part 2 *Room 203*
Effectiveness in Consumer Governance *Room 204*
Increasing Access to Health Care for Trans People Experiencing Homelessness *Room 104*

Health Care *for the* Homeless
Regional Training

AGENDA

Saturday, August 16, 2014

7–10 a.m. Breakfast *Dining Center, Building 10*

9 a.m.–12 noon Intensive Workshops

Forging the Path for Medical Respite Care in Health System

Reform Room 102

Pharmacotherapies for Alcohol Use Disorder

Room 203

Using Your Story to Change the World *Room 204*

PLENARY SESSIONS

Thursday, August 14 | 10–11:30 a.m.

Using Policy, Research, and Practice to Maximize Supportive Housing

The permanent supportive housing (PSH) model has become a standard part of every community's continuum of care, but work is still needed to ensure there are adequate resources and partnerships to sustain programs over the long term. To this end, the federal administration is making policy and funding changes to help maximize successful outcomes for both providers and clients. New research is being published that illustrates best practices and outlines the policy options states can adopt to bring new services to PSH programs. At the service level, teams of providers are working directly with vulnerable clients to help obtain and keep housing, often in spite of significant individual and structural challenges. This plenary will feature national and local experts to discuss how the federal policy, state options, and clinical services join to improve supportive housing programs. This open dialogue welcomes questions and comments so that everyone leaves with a better understanding of the current environment as well as how they can advocate for needed change.

Presenters: **Carol Wilkins**, Consultant, Abt Associates; **Matthew Doherty**, Director of National Initiatives, U.S. Interagency Council on Homelessness; **Debra Keller, MD, MPH**, Emergency Department Case Management Program, San Francisco General Hospital, UCSF

Moderator: **Barbara DiPietro, PhD**, Director of Policy, National Health Care for the Homeless Council

Krutch Theatre, Building 14

PLENARY SESSIONS

Friday, August 15 | 10–11:30 a.m.

Beyond ACA: How a Single-Payer System Can Guarantee Health Care for All

Personal and systemic financial problems related to the inefficiencies of the current health insurance system continue to be a major generator of homelessness in the United States. Despite the improvements achieved by the Affordable Care Act, in which 10 million Americans have new insurance coverage, 30 million people remain uninsured. Millions more are underinsured, and private health insurance companies continue to routinely ration care to increase profits.

This plenary session will consider the moral, democratic and economic imperatives driving the ongoing struggle to establish a single standard of safe, therapeutic health care for all. The session will compare the policy alternatives of guaranteed universal health care through a single-payer system vs. mandated purchase of private health insurance for some, public plans for some, and no insurance for others. It will also examine various strategies for achieving universal health care, including national and state-based options.

Presenter: **Michael Lighty**, Director of Public Policy, National Nurses United

Moderator: **John Lozier, MSSW**, Executive Director, National Health Care for the Homeless Council

Krutch Theatre, Building 14

WORKSHOP DESCRIPTIONS

Thursday, August 14 | 1–2:30 p.m.

Moving Forward with ACA Part 1: Enrollment Challenges

The Affordable Care Act provides us with a historic opportunity to finance care to the most vulnerable of populations, but enrollment has proven to be a challenge. What obstacles do we face in enrolling people experiencing homelessness and re-entry populations into coverage? How can we improve our methods and strategies to ensure that these populations are not further marginalized?

Presenter: **Kiwon Yoo, MPH**, Policy Director, Insure the Uninsured Project

Room 104

Implementing New UDS Measures

The Uniform Data System benefits health centers and the general public by housing reports, training materials, and reporting changes in one virtual location. Recently, two important report changes have affected Health Care for the Homeless grantees and Federally Qualified Health Centers perhaps more than any other care providers. This 90-minute training will introduce the Uniform Data System and what health centers or clinics must report, plus these two important changes to depression and HIV-screening reports for health centers.

Presenter: **Danielle Oryn, DO, MPH**, Chief Medical Information Officer, Petaluma Health Center

Room 204

WORKSHOP DESCRIPTIONS

Thursday, August 14 | 1-2:30 p.m.

Care Management and Supportive Housing for Chronically Homeless Frequent Users of Crisis Health Care Services

Health reform is transforming how health care is delivered, offering potential opportunities to fund services in supportive housing. Health systems are also beginning to evolve to recognize housing as an integral component of health care. In the process, new models are emerging in providing housing-based services. Our experience shows that linking care management to supportive housing for this population improves health outcomes and reduces health care costs. We are now at the juncture of a dramatic change in the Medi-Cal system – moving to community-based care and organized delivery systems for targeted populations. In the next few years, there will be a shift of health care resources, away from inpatient care to community-based systems.

Presenters: **Steven Shum, MCP**, Senior Program Manager, CSH Northern California; **Susan Lee, MBA**, Senior Program Manager, CSH Los Angeles; **Ja Eun Huh, MSW**, Project Coordinator, Tenderloin Neighborhood Development Corporation

Room 203

WORKSHOP DESCRIPTIONS

Thursday, August 14 | 3–4:30 p.m.

Effective and Sustainable Street Medicine

This introductory workshop on street medicine will provide an overview of a local street medicine program and mobile unit operated by the Santa Clara Valley Healthcare for the Homeless Program (VHHP). Workshop participants will learn about key considerations for expanding their outreach and care through street medicine and mobile units. Recent innovations in billing, electronic records, and reporting have improved the current practice of street medicine. The presenter will also discuss the quality of care with current and former patients.

Presenter: **Mercy Egbujor, DNP**, Santa Clara Valley Healthcare for the Homeless Program
Room 204

HCH Governance Requirements: Co-Applicant Boards for Public Entities

This workshop will explore an example of how to create and maintain an active Co-Applicant Board. The workshop will discuss the start to finish process undertaken by the San Mateo County Health Care for the Homeless/Farmworker Health Program to meet all the HRSA requirements of a Co-Applicant Board while functioning within a county health care system. Workshop will include examples of a Co-Applicant Board agreement, bylaws, Board orientation, and a discussion of lessons learned from the process.

Presenters: **Jim Beaumont, BA**, Director, Health Care for the Homeless/Farmworker Health Program, San Mateo Medical Center; **Naida Pare-Alanda, BA**, Coordinator, Health Care for the Homeless/Farmworker Health Program, San Mateo Medical Center

Room 203

WORKSHOP DESCRIPTIONS

Thursday, August 14 | 3–4:30 p.m.

Infectious Disease Screening & Treatment: TB & Hep C

This workshop will review best practices for the diagnosis and treatment of two infectious diseases that disproportionately infect homeless individuals: Latent Tuberculosis Infection and Hepatitis C. Detection and cure of these illnesses has historically been challenging within the homeless population. Advances in testing and therapeutics offer new opportunities, but also raise questions around resource utilization. Presenters will review their efforts to increase access to cost effective, community-based LTBI and Hepatitis C services for homeless patients in San Francisco, California.

Presenters: **Julie Higashi MD, PhD**, Tuberculosis Controller, Tuberculosis Prevention and Control Program, San Francisco Department of Public Health; **Joanna Eveland MS, MD**, Clinical Chief for Special Populations, Mission Neighborhood Health Center

Room 102

Moving Forward with ACA Part 2: Strategies for Increasing Provider Capacity and Improving Patient Engagement and Retention

The Bay area has been very successful in enrolling the newly eligible for Medicaid. But both providers and patients know that having coverage is not the same thing as having access. This workshop will look at some of the federal and California state initiatives to address increasing provider capacity and improving patient engagement and retention.

Presenters: **Hal Zawacki, MPH, MSW**, Public Health Advisor, HRSA Office of Regional Operations, San Francisco Regional Division; **Sean South**, Associate Director, California Primary Care Association

Moderator: **John Lozier, MSSW**, Executive Director, National Health Care for the Homeless Council

Room 104

WORKSHOP DESCRIPTIONS

Friday, August 15 | 9 a.m.–5 p.m.

Implementing an Enabling Services Data Collection Model to Improve Quality and Eliminate Disparities

In collaboration with the National Health Care for the Homeless Council and Health Outreach Partners, the Association of Asian Pacific Community Health Organizations (AAPCHO) has designed a training program to increase health center capacity to implement AAPCHO's standardized enabling services data collection protocol. Enabling services (ES), non-clinical services such as eligibility assistance and health education, are integral components of the comprehensive services provided by health center program grantees. However, the lack of data on ES makes it difficult for health centers to demonstrate to payers and policymakers the value of these services. AAPCHO developed a nationally-recognized and standardized model for collecting and analyzing ES data that has demonstrated the positive impact of ES on health access and outcomes. The capacity to systematically track and evaluate ES is an important tool for health centers to advocate for sustainable funding, improve quality of care, and demonstrate the integral nature of ES as part of a Patient-Centered Medical Home.

Part 1 of this full-day training covers the importance of ES data collection and AAPCHO's data collection protocol. Part 2 covers planning for ES data collection and analysis/reporting of collected data. Part 3 covers implementation of an ES data collection program and "Go-Live" planning.

Presenters: **June Kim, MPH**, Program Director, AAPCHO; **Molly Meinbresse, MPH**, Program & Research Specialist, National Health Care for the Homeless Council; **Kristen Stoimenoff, MPH**, Deputy Director, Health Outreach Partners; **Tuyen Tran, MPH**, Program Coordinator, AAPCHO

Opening remarks: **Andie Patterson, MPP**, Director of Policy and Regulatory Affairs, California Primary Care Association

Room 102

WORKSHOP DESCRIPTIONS

Friday, August 15 | 1–2:30 p.m.

Taking a History of Sexual Health: Opening the Door to Effective HIV and STI Prevention

Studies indicate that most patients want to discuss issues of sexual health with their providers, and that this discussion is an essential part of a patient's comprehensive history during an annual prevention visit. In reality, however, busy providers often skip the sexual history unless a patient is demonstrating signs or symptoms of an STD. This contributes to missing opportunities to effectively address HIV where knowing patients and closely following them is critical. The challenges of doing so are heightened for providers of health care to the homeless. This session addresses the challenge of systematically and routinely collecting information on every patient's sexual history by providing a "roadmap" that includes setting up systems to support providers and other members of the clinical care team, and details how to utilize universal screening and the HIV treatment cascade as a roadmap for developing systems for both prevention and linkage to care.

Presenters: **Harvey Makadon, MD**, Fenway Institute of Harvard Medical School; **Andrew Desruisseau, MD, MSc**, Infectious Diseases Physician, Healthright360

Room 104

WORKSHOP DESCRIPTIONS

Friday, August 15 | 1–2:30 p.m.

Federal and State Policy Matters: Why It Is Important and How to Get Involved

Public policy decisions permeate the work of HCH, from federal health center funding, to Medicaid benefit packages, to local housing authority regulations. It is crucial that public officials take HCH community perspectives into account when making decisions, both for the continued viability of the HCH program and for those we serve. Join policy staff from the California PCA and the National HCH Council to learn more about federal and state policy issues, why they are important, and how you can get involved. This workshop will focus on federal and California state policies, but all are welcome to share what is happening in their communities and learn strategies applicable anywhere. Public policy matters, and through advocacy we can ensure those experiencing homelessness have access to the health care, housing, and support they need.

Presenters: **Aracely Navarro**, Advocacy Coordinator, California Primary Care Association; **Dan Rabbitt, MSW**, Health Policy Organizer, National Health Care for the Homeless Council

Room 204

Building a Trauma Informed Organization Part 1

Recent research on the brain and trauma gives those working in the helping professions a new paradigm to conceptualize and use with patients and clients and also challenges us to take a new look at our organizations. This training presents the Trauma Informed paradigm in a practical context, giving learners a theoretical base as well as tools to apply immediately to their work, self-care, and organizations. Through an interactive and experiential format, this training challenges participants to integrate the Trauma Informed paradigm into their HCH setting. This powerful experience provides approaches and strategies that can transform individuals, systems, and the overall approach to helping others heal and grow.

Presenters: **Matt Bennett, MBA, MA**, Chief Innovation Officer, Coldspring Center for Social & Health Innovation, **Deborah Borne, MD, MSW**, Tom Waddell Health Center

Room 203

WORKSHOP DESCRIPTIONS

Friday, August 15 | 3–4:30 p.m.

Building a Trauma Informed Organization Part 2

This workshop will further develop the topics covered in Building a Trauma Informed Organization Part 1. See page 14 for workshop description.

Presenters: **Matt Bennett, MBA, MA**, Chief Innovation Officer, Coldspring Center for Social & Health Innovation, **Deborah Borne, MD**, Tom Waddell Health Center

Room 203

Effectiveness in Consumer Governance

Participation on Health Center Boards of Directors and Consumer Advisory Boards provides consumers the opportunity to ensure that homeless persons' health care needs and circumstances are effectively addressed. Board duties include setting operating hours, services, locations and fees; defining budget priorities; and establishing goals and evaluating the organization's progress. This workshop will identify best practices in fulfilling this serious responsibility, including both structural considerations (How is consumer advice gathered and incorporated into agency decision-making?) and practical tips for participating in formal decision-making processes (When should consumers make a motion? What is the role of a committee?).

Presenters: **Willie Mackey**, Member, Homeless Healthcare Governing Board, Santa Clara County, California, Member, NHCHC Education Committee; **Gene Porfido**, Chair, Consumer Advisory Board, Tom Waddell Urban Health Clinic; **Brian Zralek, MSSW**, Consumer Advocate, National Health Care for the Homeless Council

Room 204

WORKSHOP DESCRIPTIONS

Friday, August 15 | 3–4:30 p.m.

Increasing Access to Health Care for Trans People Experiencing Homelessness

Barriers to health care for trans people have led to poor health and wellness outcomes including high rates of HIV prevalence, incarceration and homelessness. A recent international meta-analysis found a 19% HIV prevalence among trans women. Furthermore, a UNIADS 2012 Global Report cited considerable vulnerability to gender-based violence which is exacerbated by inadequate access to information, services and economic opportunities. Efforts to address concentrated HIV epidemics and other specific health needs have been undertaken for years but so far have been met with varying degrees of success.

Presenters: **JoAnne Keatley, MSW**, Director, Center of Excellence for Transgender Health, University of California San Francisco

Room 104

WORKSHOP DESCRIPTIONS

Saturday, August 16 | 9 a.m.–12 p.m.

Forging the Path for Medical Respite Care in Health System Reform

As medical respite care becomes more widely available in the United States, it has become clear that minimum standards are needed to establish a pathway for programs to achieve the outcomes that are expected of them. In addition to adding some consistency in the delivery of evidence-based care across a range of programs, minimum standards will improve opportunities for research and bring us closer to stable federal funding for this service. During the first two hours of this workshop, attendees will receive an overview of draft minimum standards established by a task force of experts from medical respite programs located across the United States.

Attendees will learn about the flexibilities built into the standards to accommodate various program models and opportunities to provide feedback. During the last hour of the workshop, attendees will hear from a medical respite program administrator who currently contracts with over 50 hospitals in Los Angeles and Orange Counties. Attendees will receive practical guidance for building a strong business case and developing contracts with hospital partners to support medical respite programming.

Presenters: **Sabrina Edgington, MSSW**, Director of Special Projects, National Health Care for the Homeless Council; **Paul Leon, RN, PHN**, CEO/President, Illumination Foundation; **Alice Moughamian, RN, CNS**, Nurse Manager, San Francisco Medical Respite and Sobering Center

Room 102

WORKSHOP DESCRIPTIONS

Saturday, August 16 | 9 a.m.–12 p.m.

Pharmacotherapies for Alcohol Use Disorder

During this workshop, participants will learn about the adverse consequences of Alcohol Use Disorder (AUD) and understand the pharmacological therapy options available for treatment of AUD. The presenter will describe the non-pharmacological therapy options available for treatment of AUD and also detail the adjunctive treatments for AUD.

Presenter: **Dai Tan, JD, PharmD Candidate**, University of California, San Francisco

Room 203

Using Your Story to Change the World

This workshop will explore personal stories in the context of public policy and discuss ways consumers can communicate their stories to change policies. Presenters will introduce each section of the workshop with a story that illustrates the influence of policies on the experience of homelessness as well as the power of personal storytelling in social change and human rights advocacy. Workshop participants will learn about and practice strategic storytelling, and will be prepared to use their own story for change in their own communities.

Presenters: **Mark Beasley**, Member, South of Market Health Center Board of Directors, Panel Member, San Francisco Community Clinic Consortium; **Gary Cobb**, Outreach Worker, Central City Concern (CCC) Health Improvement Projects, Staff/ former consumer, CCC Health Service Advisory Council; **Dan Rabbitt, MSW**, Policy Organizer, National Health Care for the Homeless Council; **Brian Zralek, MSSW**, Consumer Advocate, National Health Care for the Homeless Council

Room 204

CONTINUING EDUCATION

After participating in this CME activity, participants should be able to describe and discuss

- the unique elements of the HCH approach to patient care;
- examples from the HCH community of efforts to maintain clinical quality, consumer participation, and interdisciplinary approaches in clinical care; and
- the systematic realities of barriers to care and methods to remove those barriers at clinic and community levels.

Faculty Disclosure

It is the policy of Vanderbilt University School of Medicine and the National Health Care for the Homeless Council to require disclosure of financial relationships from individuals in a position to control the content of a CME activity; to identify and resolve conflicts of interest related to those relationships; and to make disclosure information available to the audience prior to the CME activity. Presenters are required to disclose discussions of unlabeled/unapproved uses of drugs or devices during their presentations.

All course directors, planners, and speakers indicated no financial relationships to disclose.

Accreditation

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of Vanderbilt University School of Medicine and the National Health Care for the Homeless Council. Vanderbilt University School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

CONTINUING EDUCATION

Designation of Credit

Vanderbilt University School of Medicine designates this live activity for a maximum of 12 *AMA PRA Category 1 Credit(s)*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

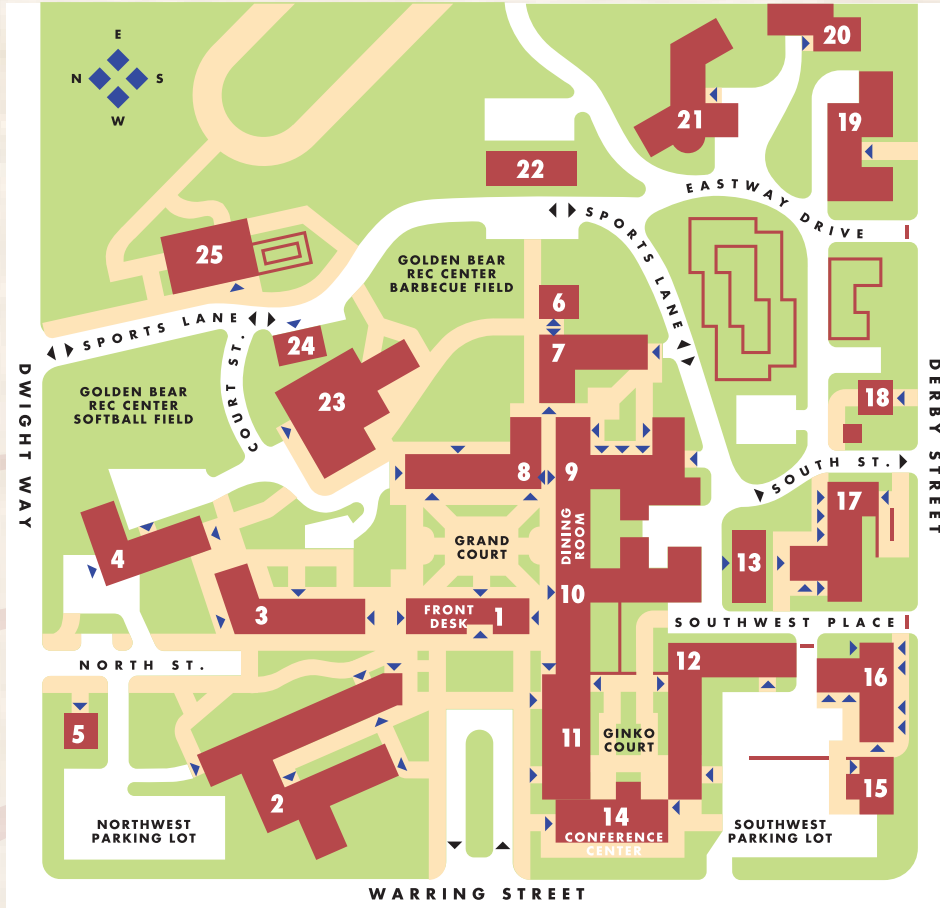
1. To obtain credit for your participation in today's activity, complete the credit claim form at <https://www.surveymonkey.com/s/2014berkeley> by August 29, 2014.
2. You will receive email notification of online credit availability 1-2 weeks after data is submitted to Vanderbilt CME.
3. You may access your record of participation at anytime by visiting the Division of CME website at www.cme.vanderbilt.edu and following the instructions to obtain a transcript.

Commercial Support

This educational activity received no commercial support.

MAP

CLARK KERR CAMPUS 2601 WARRING STREET



1. Administration: Front Desk, Academic Center, Conference Services Office, Conference Room
2. Suites
3. Residence Hall
4. Residence Hall
5. Child Care
6. Residence Hall
7. Residence Hall
8. Residence Hall
9. Suites
10. Dining Center, Garden Room, Great Hall, Executive Dining Room
11. Suites
12. Residence Hall
13. Steam Plant
14. Clark Kerr Campus Center, Joseph Wood Krutch Theatre, Conference Rooms 102, 104, 203, and 204
15. Child Care Center
16. Suites
17. Suites
18. Faculty House
19. Faculty Apartments
20. Faculty Apartments
21. Archives
22. Archives
23. Zone 1 Physical Plant
24. Recreation Maintenance
25. Golden Bear Recreation Center

▶ Indicates Building Entrance

MEALS AND BREAKS

Breakfast and lunch

Breakfast is served on Thursday, Friday, and Saturday mornings, 7–10 a.m. in the Clark Kerr Dining Center, Building 10. Lunch is served on Thursday and Friday, 11:30 a.m.–1 p.m., also in the Clark Kerr Dining Center.

Please enjoy dinner on your own. Nearby Telegraph Avenue offers many eclectic options as well as traditional fare.

Coffee

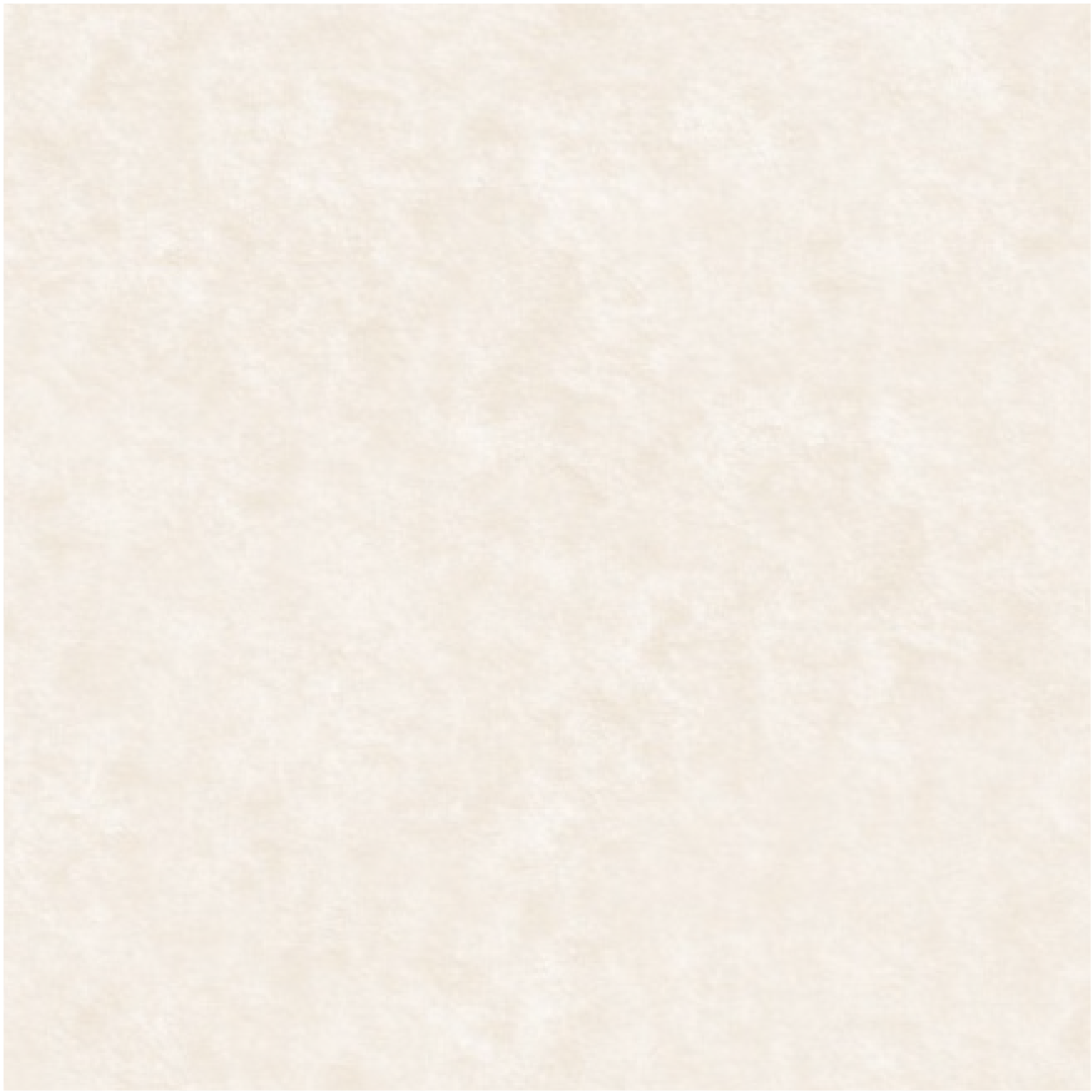
Coffee is available on Thursday and Friday afternoons, 2:30–3 p.m., at the registration desk in Building 14.

NOTES



NOTES





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COUNCIL

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