

## SOAR

SSI/SSDI OUTREACH, ACCESS, AND RECOVERY

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#### **SOAR Technical Assistance Initiative**

- SOAR stands for SSI/SSDI Outreach, Access and Recovery
- Focus is on people who are homeless or at risk for homelessness
- Sponsored by the Substance Abuse and Mental Health Services Administration (SAMHSA) in collaboration with SSA since 2005
- All 50 states currently participate; no direct funding provided to states
- SOAR TA Center helps States and communities by providing technical assistance and training



## SSI and SSDI: The Basics

- SSI: Supplemental Security Income; needs based; federal benefit rate is \$710 per month in 2013; provides Medicaid in most states
- SSDI: Social Security Disability Insurance; amount depends on earnings put into SSA system; Medicare generally provided after 2 years of eligibility
- The disability determination process for both programs is the same



### The Problem

- Only about 10-15 percent of homeless adults are approved on initial application
- Only about 29 percent of all applicants are approved on initial application
- Appeals can take a year or longer
- Many people give up and do not appeal

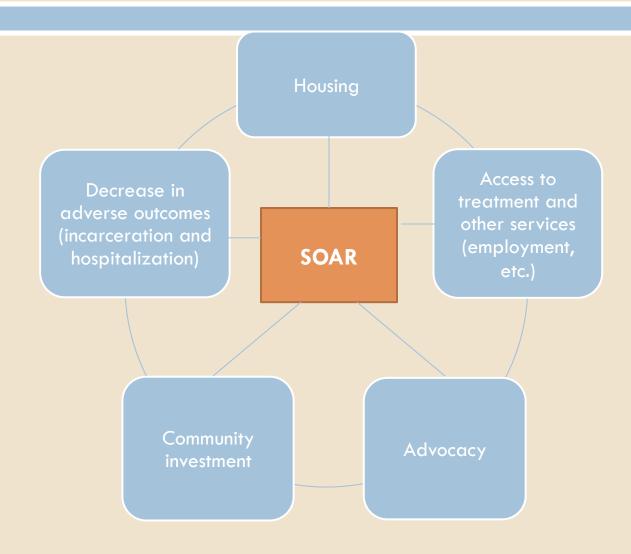


### What We Know Is Possible

- As of June 2012:
  - More than 15,000 individuals were approved for SSI/SSDI on initial application
  - 66 percent approval rate
  - In an average of 98 days
- SSI/SSDI brought nearly \$142 million into state and local economies
- In 2012, seven states reported Medicaid reimbursement totaling \$1.5 million - an average of \$5,256 in Medicaid reimbursement per person approved, as a result of SOAR
- Eight states reported public assistance reimbursement by SSA totaling \$1.1 million



#### Use SOAR to Reach Broader Goals





#### **Benefits for States and Communities**

- People experiencing homelessness are frequent users of expensive uncompensated health care
- Providers can recoup cost of this care from Medicaid for up to
  90 days retroactive to date of SSI eligibility
- States that fund health care for low income and/or disabled persons can save state dollars once Medicaid is approved
- States and localities can recoup from SSA the cost of public assistance provided during the application process
- SSI, SSDI and Medicaid bring federal dollars into states, localities and community programs



#### **Benefits for Healthcare Providers**

- Recovery of costs for uncompensated care
- Results in newly insured patients who were previously uninsured
- Non-profit organizations fulfill "community benefits" requirements
- Reduces public health care costs by providing ongoing treatment and services
- Helps to reduce homelessness



## Impact on Health Care System

#### Examples from SOAR programs:

- Anchorage, AK -- \$299,428 reimbursed by Medicaid for 9 persons approved for SSI
- Two counties in Kansas -- \$1,1232,000 reimbursed by Medicaid for 172 persons approved for SSI
- Covington, KY One hospital recouped \$552,000 over a three year period
- Portland, OR -- \$611,000 reimbursed by Medicaid for 40 persons approved for SSI



# Impact on Criminal Justice System

- Miami-Dade County Jail has participated in SOAR for four years
- In 2009, the team was able to demonstrate \$6,913,248 in savings to the state of Florida
- 77% of 719 applications approved since 2008
- Recidivism dropped from 70 percent to 22 percent
- Studies show that when homeless persons receive SSI,
  Medicaid and housing, justice system costs decline by 82 percent



# Making This Happen in Your Community...

Reallocate existing resources. Try it on a small scale.

- Being able to get people on SSI and/or SSDI and Medicaid in 90 days or less frees up resources to assist others
- Use Social Work interns or apply for AmeriCorps State or VISTA members
- Partner with PATH programs



# Making This Happen in Your Community...

#### Successful states and communities:

- Form steering groups (including SSA and DDS) that meet regularly to address challenges
- Provide ongoing support to case managers assisting with applications so that communication and quality are enhanced (e.g., refresher trainings, quality review, support group meetings)
- Use outcomes to argue for additional resources

