

# Big Ideas at Small Centers

Implementing Quality Plans, Meaningful Use, and  
Patient Centered Medical Home Initiatives at Small  
Community Health Centers

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Project **H.O.P.E.**, Inc.  
Homeless Outreach Program Enrichment

# About Project H.O.P.E.

- Independent, free-standing Federally Qualified Health Center, Healthcare for the Homeless project located in Camden, New Jersey
- In 2011, Project H.O.P.E. saw 2,242 unduplicated patients for 8,073 encounters
- Medical Team includes 2 doctors, 2 licensed clinical social worker, 1 registered nurse, 1 part-time nurse practitioner

# The New Era of Public Health

- The Patient Centered Medical Home
- CMS Meaningful Use Demonstration Projects
- Quality Improvement

# Big Projects Require Positive Thinking:



# Main Strategies to Implement

- Cross-Training/Hidden Talents
- Technology as an assistant
- Quality Improvement