

VIGNETTE # 2 - The Resolution:

You take the family into your room to begin the visit. You start the intake interview, and begin to sort through the info that you are given:

- The youngest (2 year old) is given an Albuterol treatment by the nurse.
 - You learn that this child was born in South Carolina, and seems to have received health care and immunizations there.
 - Mother does not have any documentation of this child's immunization record.
 - You also learn this child is a repeat wheezer

The middle child (4 years old) and the oldest (6 years old) were actually born in the city where you currently practice.

- They need physicals and mother is not sure of the last time they were vaccinated
- Mother reveals that she is “sure like she knows her name” that the 4 year old and the 2 year old did not receive any vaccines after their recent birthdays

While you re-evaluate the baby, you give the team direction:

- The PCT checks registry using the children's names and dates of birth
- The Family Health Care Worker educates the mother and prepares her to sign “Release of Medical Information” forms.

After the physicals on the three children:

- The PCT informs you that she has records on the 6 year old, partial records on the 4 year old, and nothing on the 2 year old
- The Driver copies what the PCT has found so it can be later entered into the EHR, and the Nurse makes new immunization records for the mom to take with her

You decide to:

- Immunize the 4 year old
- Hold off immunizations on the 2 year old until records are requested
- Everyone (including mom) gets a flu shot
- Mother is referred for PNC, and to MH social worker

Follow up appointment in one week. At that appointment:

- You have obtained records by mail and internet and can explain to the mother what each child needs
- Each child is appropriately immunized at that visit.