

Exercise: Integrating 2011 NCQA Patient Centered Medical Home (PCMH) Standards and Meaningful Use Criteria to Enhance Your Medical Practice

Table Introductions:

Please share your name and the name of the organization with which you are affiliated.

Describe your practice:

1. size: number of clinicians and other staff
2. location: urban/rural
3. EHR system, if implemented

Table Exercise #5

Instructions:

1. **Review you answers** to NCQA PCMH 2011 Standard 2: Identify and Manage Patient Populations. The purpose of these exercises is to help you evaluate your practice and then to develop a methodical plan for the transition to the medical home.
2. **Note your progress:** If you have already begun the process of becoming a medical home, jot down your progress, how you achieved it and any barriers and roadblocks you encountered.
3. **Discuss:** Talk about your answers to the questions with others at your table during small group exercises.
4. **Report:** We will ask for a representative from each table to report a summary of your discussion with the large group.

- 1) How are you currently managing populations of patients?

How did you get started?

If not currently managing populations of patients, how would you get started?

- 2) Describe lessons learned in your practice for developing population management data.

- 3) Does the practice have the ability to generate lists (electronically) of patients for the purpose of contacting them to address evidenced based gaps in preventive services and the management of chronic diseases?

- 4) How do team member roles support population management efforts? (who performs which functions? What skills are needed? communication between team members?)

- 5) Does the practice conduct and document a comprehensive health assessment? What information is included? What screening tools are used? Do you capture housing status? education level? family supports? transportation access?