

Charles Drew Health Center, Inc.

“Your Partner In Health Care”



Charles Drew Health Center is committed to providing quality comprehensive health care in a manner that acknowledges the dignity of the individual, the strength of the family, and the supportive network of the community.

Richard L. Brown, PhD., FACHE, Chief Executive Officer

Dr. Gregory Ochuba, M.D., PhD, Medical Director



WELCOME

**to Charles Drew
Health Center Homeless
Medical Mobile Van Services
Omaha, Nebraska**



Charles Drew Medical Mobile Van

Where to begin!

“Medicine is the science of healing.”

Bringing together :

- ❖ the basic tools of medicine +
- ❖ the expertise of the medical Provider +
- ❖ a Medical Mobile Van at its simplest level

Opening an avenue of care to the chronically Homeless while assisting to decrease the strain on community services.

Community partners participate by assisting the patient with various programs and services to support medical care.

Making a Difference: One Patient at a Time

Describing the chronically Homeless.

- ❑ The homeless who have difficulty being housed returning back to the shelter where they feel the most comforted.
- ❑ The chronically homeless who have had years of pain, addictions with drugs/alcohol, with mental health issues which have prevented them from consistent employment.
- ❑ The homeless who have been housed in the prison systems and struggle at surviving, and the many who are Homeless who do not have a “family” to comfort them through their hardest days.

Making a Difference: One Patient at a Time

How does CDHC - Homeless Medical Mobile Van and Clinics look at decreasing the plight of the chronically homeless? Through

“One patient at a time”

Insuring that CDHC-Homeless Medical Mobile Van and Clinics use the “One Patient at a Time” thinking in each of processes

Breaking the mold of thinking that **“One Process Fits ALL,”** and understanding the “variables.”

The CDHC - Homeless Medical Mobile Van and Clinics joins with the community partners in Omaha who work toward

- ❖ Identifying the need one patient at a time
- ❖ Addressing the need one patient at a time
- ❖ Resolving the need one patient at a time

Charles Drew Medical Mobile Van

Thom Weis, PA-C has been a part of the Charles Drew Health Center (CDHC) Network for over 18-yrs. One of his on-going goals is to reach the chronically homeless patient within our community who were unable to travel to the Homeless Clinics for their medical care.

One of the concerns of delivering care to the homeless through the Medical Mobile Van were the types of services that would be provided. Thom knew through his many years of experience with the chronically Homeless, that the patient would wait till they were extremely ill before making the attempt to see a medical Provider and using the ER's as their resource when needed.

In Omaha, Nebraska alone there are over 3,900 individuals who are Homeless (Nebraska Commission on Housing and Homeless, Nov 2011). There are nearly 215,000 individuals living in poverty of which 38,000 are children.

Charles Drew Health Center works with the state of Nebraska in tracking the number of homeless patients that are serviced through the Homeless Clinic(s) located at:

- ❖ Campus of Hope - 1490 N. 16th Street (Detox/Rehab Facility - short and long-term)
- ❖ Siena Francis House - 1702 Nicholas (Shelter - men/women/children)
- ❖ Medical Mobile Van - men/women/children

Charles Drew Medical Mobile Van

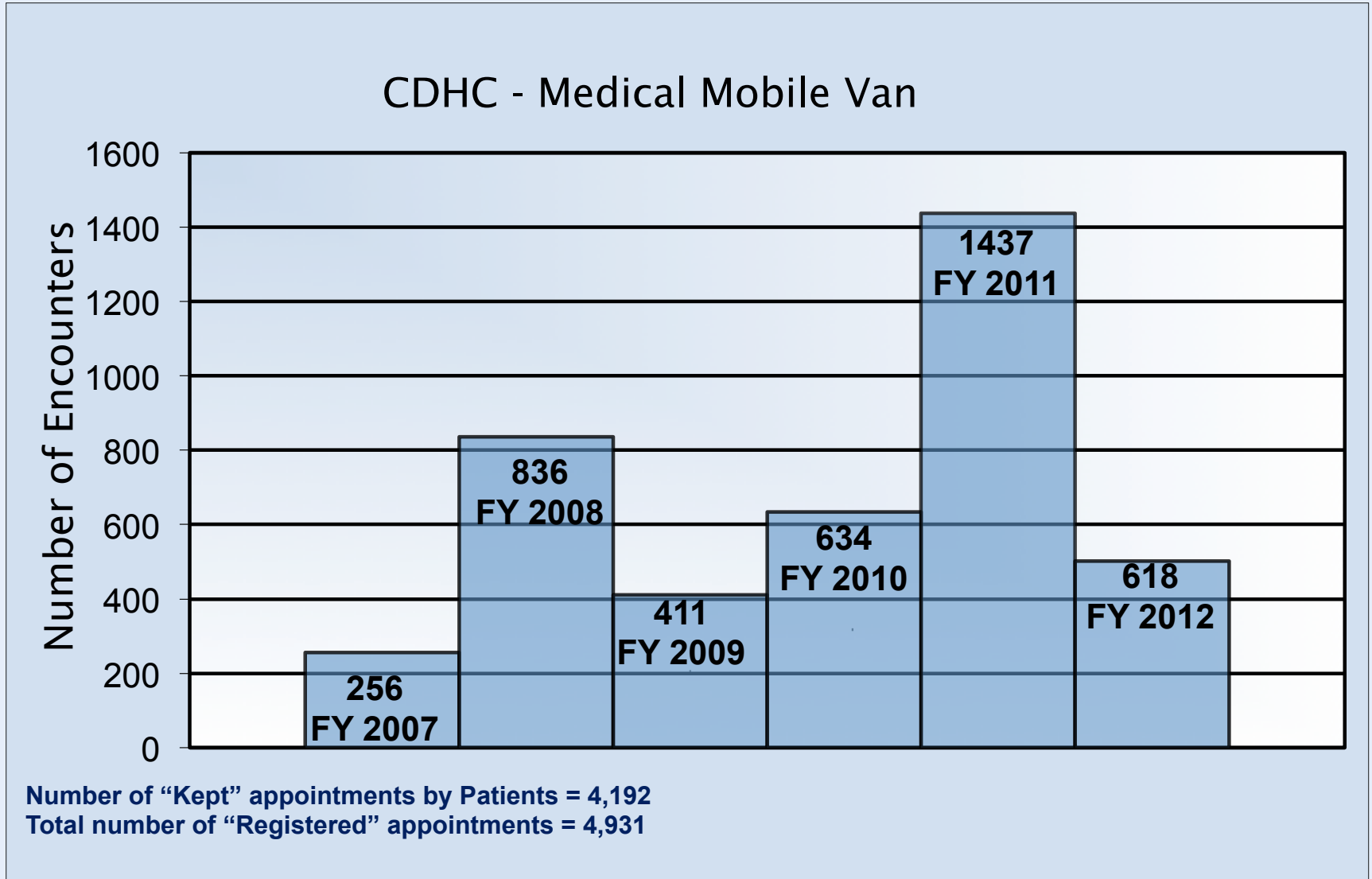
Through the use of state database (ServicePoint, Inc), Charles Drew Health Center-Homeless has cared for over 1,300 single patient encounters for the year 2011. The information provides the state of Nebraska, with the number of single patient(s) who come through for “medical care.” Each state “partner” receiving NHAP funding participates in ServicePoint, Inc.

The number of encounters for the Charles Drew Health Center-Homeless Clinics, and Medical Mobile Van for the year 2011 were 5,915, with an additional 2,620 encounters through partnerships with One World Community Health Center and MAGIS (Creighton School of Medicine).

The number of patients who have been registered and serviced through the Medical Mobile Van from November 2007 through April 2012 are 4,931. The number of patients who “kept their appointment” on the Medical Mobile Van were 4,046 (82%). **Fig. 1** provides a breakdown on the number of “kept” appointments.

Charles Drew Medical Mobile Van 2007 through May 2012

Fig. 1



Charles Drew – Enabling Programs

CDHC-Homeless provides “enabling” services, which are “in-house” versus having to seek out services outside of the CDHC Network.

The services that are provided to the homeless patients are:

- ❖ Transportation (clinic visits/dental/x-rays)
- ❖ Dental/Denture care
- ❖ Labs
- ❖ X-Rays
- ❖ Cardiology
- ❖ Dermatology
- ❖ Diabetic Vision Check
- ❖ Dietician Evaluation
- ❖ Interpreter Services
- ❖ Outreach Services (SOAR, housing, social security issues)
- ❖ Mental Health Services
- ❖ Medications through in-house Pharmacy and the use of
- ❖ Medication Assistance Programs

Partnerships

The care of the Homeless patient outside of Charles Drew – Homeless Network encompasses many partnerships. Referrals to community partnerships include psychiatric evaluations, specialty medical/dental, Medicaid/Medicare application processing, disability determination, equipment and services, and housing. Each partner works toward moving the Homeless patient toward self-sufficiency. Project Homeless Connect

- Alegent Health/Lasting Hope
- Creighton School of Dentistry
- Salvation Army – ARC
- Lutheran Family Services
- Douglas County General Assistance
- Ne Dept of Health and Human Services
- One World Community Health Center
- Omaha Housing Authority
- Presbyterian Outreach
- Siena Francis
- Visiting Nurses Association (VNA)
- University of Nebraska Medical Center
- Catholic Charities-Campus of Hope
- Creighton MAGIS (medical students)
- Community Alliance
- Employment First
- Douglas County Mental Health
- Mohms Place
- NOVA Therapeutic
- Open Door Mission
- Region VI
- Salvation Army
- Stephen Center
- SourceNet, Inc

CHARLES DREW HEALTH CENTER OMAHA, NEBRASKA

Charles Drew Homeless Clinic
Medical Mobile Van Project
Thom Weis, PA-C

MEDICAL MOBILE VAN

History

Charles Drew Homeless Clinic started the Mobile Van in 2007 as a result of the need to service the patients and the use of outreach programs at a National Homeless Conference.

The thought was that there were chronically Homeless in the Omaha NE area that did not come into the shelter clinics due to various reasons
The Mobile Van would be a way to reach out to Homeless in isolated area such as campsites, living under bridges and other isolated areas.



MEDICAL MOBILE VAN HISTORY CONTINUED

Search

Missouri River Campsites

Under Bridge area

Inter City known Homeless Area

Abandon Building Area

Even drove around looking for Homeless in need











