



# Health Care for the Homeless

## INFORMATION RESOURCE CENTER

888/429-3300 • Fax 518/439-7612

### #14. STAFF LOGS

Blood glucose monitoring system – Daily quality control record (*BAL 30*)  
Daily encounter report (*BIR 9*)  
Encounter form (*POR 8*)  
Laboratory processing log (*BAL 38*)  
Medication inventory tracking sheet (*BAL 42*)  
Social service log (*THU 4*)  
TB screening/referrals – Quality improvement program (*NOR 14*)  
Walk-in client list (*BAL 43*)

**HEALTH CARE FOR THE HOMELESS**

**ONE TOUCH BLOOD GLUCOSE MONITORING SYSTEM  
Daily Quality Control Record**

**ONE TOUCH Meter**

HIGH RANGE = 240-391  
LOW RANGE = 41-65

**ONE TOUCH Test Strip**

Serial #: \_\_\_\_\_

Lot #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Check Strip Range = Range on the monitor

Code #: \_\_\_\_\_

Solution Expiration Date (High): \_\_\_\_\_ Solution Lot: \_\_\_\_\_

LifeScan Customer Service: 1-800-227-8862

Solution Expiration Date (Low): \_\_\_\_\_ Solution Lot: \_\_\_\_\_

MONTH: \_\_\_\_\_

**If Center Is Not Open - Write CLOSED**

1ST WEEK	DATE	TIME	OPERATOR INITIALS	CONTROL SOLUTION READING HIGH	CONTROL SOLUTION READING LOW	CHECK STRIP	METER CLEANED (*)	COMMENTS
Monday								
Tuesday								
Wednesday								
Thursday								
Friday								
<b>2ND WEEK</b>								
Monday								
Tuesday								
Wednesday								
Thursday								
Friday								
<b>3RD WEEK</b>								
Monday								
Tuesday								
Wednesday								
Thursday								
Friday								
<b>4TH WEEK</b>								
Monday								
Tuesday								
Wednesday								
Thursday								
Friday								
<b>5TH WEEK</b>								
Monday								
Tuesday								
Wednesday								
Thursday								
Friday								

\* Calibrate Qday with ✓ strip.

\* Clean Qwk and PRN using a cotton ball with (warm) soap and water. After cleaning, use solution to check for proper functioning of machine then calibrate with ✓ strip

Operator Signature: \_\_\_\_\_ Initials: \_\_\_\_\_

Operator Signature: \_\_\_\_\_ Initials: \_\_\_\_\_

Operator Signature: \_\_\_\_\_ Initials: \_\_\_\_\_



Homeless/Portland Street Clinic Encounter Form

HPC  HY  PSC

Staff Name:

Date:

First Name	Last Name	DOB	Svc	Site	M'caid <input type="checkbox"/> M'care <input type="checkbox"/>	Updates
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<b>UDS Codes</b> AIDS, unspecified <input type="checkbox"/> 042.9 HIV, asymptomatic <input type="checkbox"/> V08 HIV, symptomatic <input type="checkbox"/> 042 Alcohol, Depend <input type="checkbox"/> 303.9 Alcohol Intox <input type="checkbox"/> 303.0 Alcohol remiss <input type="checkbox"/> 303.93 BP, elevated <input type="checkbox"/> 401.9 Cardia dysrhythm <input type="checkbox"/> 427 Contracept Mngmt <input type="checkbox"/> V25 COPD <input type="checkbox"/> 496.0 Dvip Delays <input type="checkbox"/> 783.4 Diabetes melitis <input type="checkbox"/> 250	Diabetes, other <input type="checkbox"/> 250.8 Drug Depend <input type="checkbox"/> 304 Drug Withdrwl <input type="checkbox"/> 292.9 Eczema/Dermatitis <input type="checkbox"/> 692 Epistaxis <input type="checkbox"/> 784.7 Heart Dis, Unsp <input type="checkbox"/> 429.9 Hypertension <input type="checkbox"/> 401 Hypothermia <input type="checkbox"/> 991.6 Nutrition Problem <input type="checkbox"/> 269.9 Otitis Media <input type="checkbox"/> 381 Pain, Head/Neck <input type="checkbox"/> 784 Pap test, abnormal <input type="checkbox"/> 795.0 Sunburn <input type="checkbox"/> 692.71	TB, Active <input type="checkbox"/> 011 <b>Procedure Codes</b> Health Advice/Csl <input type="checkbox"/> V65.4 HIV Test Cnsl <input type="checkbox"/> H65.4 Immunization <input type="checkbox"/> V06.9 Lab Work <input type="checkbox"/> V72.6 Mammogram Refer. <input type="checkbox"/> R76.1 Pap Smear <input type="checkbox"/> V76.2 Physical Exam <input type="checkbox"/> V20.2 Preg Test <input type="checkbox"/> V72.4 Repeat Rx <input type="checkbox"/> V68.1 Sight Problem <input type="checkbox"/> V41.0 TB Screen (PPD) <input type="checkbox"/> V74.1	Venereal Screen <input type="checkbox"/> V74.5 <b>Other Codes</b> Backache <input type="checkbox"/> 724.5 Bronchitis, Acute <input type="checkbox"/> 466 Cystitis/UTI <input type="checkbox"/> 595 Depression <input type="checkbox"/> 311 Gastroenteritis <input type="checkbox"/> 558.9 GE Reflux <input type="checkbox"/> 530.1 Menopausal Symp <input type="checkbox"/> 627.2 Hypothyroidism <input type="checkbox"/> 244.9 Leg Injury, any part <input type="checkbox"/> 959.7 Lice Infestation <input type="checkbox"/> 132.9 Mental Disorder <input type="checkbox"/> V11.9	Open Wound <input type="checkbox"/> 879.8 Pregnancy, NL <input type="checkbox"/> V22.2 Rash, Skin <input type="checkbox"/> 782.1 Scabies <input type="checkbox"/> 133.0 Seizure disord <input type="checkbox"/> 780.3 Sinusitis <input type="checkbox"/> 461.9 Sore Throat <input type="checkbox"/> 462 Toothache <input type="checkbox"/> 525.9 Tooth Abscess <input type="checkbox"/> 522.5 URI <input type="checkbox"/> 465.9 Vision Imprmnt <input type="checkbox"/> 379.09 Other ICD9 _____ Other ICD9 _____
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BAL 28

## HEALTH CARE FOR THE HOMELESS LABORATORY PROCESSING LOG

DATE SPECIMEN COLLECTED	CLIENT NAME (LAST, FIRST)	HCH NUMBER	PROVIDER ORDERING TEST	DATE SPECIMEN SENT TO LAB	TEST ORDERED (CBC, UA, etc.) [Use one line for each test ordered]	LAB RECEIVING SPECIMEN [circle one]	DATE TEST RESULTS RECEIVED FROM LAB
					4	Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	
						Mercy Lab Corp      BCHD State of MD Other: _____	





**QUALITY IMPROVEMENT PROGRAM**  
*Health Care for the Homeless -4th Quarter Audit*  
**TUBERCULOSIS SCREENING / REFERRALS**

Eleanor M. Gray, R.N., Director  
 Cooperative HCH Network  
 Northeast Valley Health Corporation  
 1172 North MacLay Avenue  
 San Fernando, CA 91340  
 (818) 836-1388 ext. 118  
 emgray-nv-hc-hch@rockmail.com



Date Reviewed: \_\_\_\_\_ Reviewer(s): \_\_\_\_\_ Title: \_\_\_\_\_

Site Name: \_\_\_\_\_

INDICATORS / CHART NUMBER PLEASE INDICATE (YES, NO, OR N/A)	YES TOTAL	TARGET %	COMPLIANCE
1. TB risk factors assessed and recorded in medical record? (including age, HIV status, DM, immunosuppression, prolonged shelter residence, symptomatic, drug use, recent exposure, recent converter)		80%	
2. Symptom screening done and documented within the past 6 months? (Assess for fever, cough for more than 1 week, weight loss, night sweats)		80%	
3. Last PPD date and result documented?		80%	
4. Hard copy of results in chart?		80%	
5. If PPD not done in past 12 months (and no contraindication for test), was a repeat ordered?		80%	
6. Are results recorded in chart?		80%	
7. If a chest x-ray was ordered, are results documented in the chart?		80%	
<b>REFERRALS:</b>			
8. If the chest X-ray was positive was the case reported to the health department and was the client referred for treatment?		80%	
9. If recent PPD conversion (<2 years) was a referral made?		80%	

Additional Comments:  
 Recommendations:  
 Actions:



### WALK-IN CLIENT LIST

COMPONENT \_\_\_\_\_

DATE \_\_\_\_\_

NAME	HCH#	REASON	TRIAGE NO.	SEEN BY (PROVIDER)	DISPOSITION IF NOT SEEN
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					
13.					
14.					
15.					
16.					
17.					
18.					
19.					
20.					

TOTAL WALK-IN'S SEEN TODAY \_\_\_\_\_

TOTAL WALK-IN'S NOT ABLE TO SEE \_\_\_\_\_