

## Cultural Competence Checklist for Success

Make the environment more welcoming and attractive based on clients' cultural way of life.

Avoid stereotyping.

Include community input at the planning and development stage.

Use educational approaches and materials that will capture the attention of your intended audience.

Find ways for the community to take the lead.

Be an advocate - strike a balance between community priorities and agency mission.

Understand there is no recipe.

Hire staff that reflect the client population.

Understand cultural competency is continually evolving.

Be creative in finding ways to communicate with population groups that have limited English speaking proficiency.

*Adapted from material developed by the National Center for Cultural Competence,  
Georgetown University Child Development Center.*