



# Working Together

for Health, Housing, and Human Rights

2009 National Health Care for the  
Homeless Conference  
& Policy Symposium

June 24 - 27, 2009  
Washington, DC

Jointly sponsored by  
Vanderbilt School of Medicine

and the National Health Care for the  
Homeless Council

NATIONAL  
HEALTH CARE  
*for the*  
HOMELESS  
COUNCIL

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*Photographers and videographers are on-site. Please notify a staff person at the registration table if you do not wish to have your image recorded at these public events.*

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# Welcome to the 2009

## National Health Care for the Homeless Conference & Policy Symposium

Dear friends,

We *work* best when we work together.

We *are* our best when we uphold our highest ideals.

This conference is intended to support Health Care for the Homeless providers, consumers, and colleagues in *Working Together for Health, Housing, and Human Rights*.

Together, we will improve our skills as clinicians, administrators, consumer leaders and advocates. We will renew our commitment to our work, build our community, and speak out for human rights.

For our work, and for our ideals, this is a critical time to be in Washington. A crisis in housing financing has triggered a broad economic decline. The failure of the employment-based private insurance market has left millions of our neighbors bankrupted by medical costs. Millions of men, women and children become homeless each year, and hundreds die on the streets. The numbers seem to be increasing.

The Health Care for the Homeless response is multi-faceted. Every day, most of the participants in this conference work to provide life-sustaining health care services for those whose lives are ravaged by homelessness. Strong survivors of homelessness provide guidance and leadership in their communities and nationally. New methods of service delivery, research and training are developed. Organizers work to improve existing programs, and to create universal solutions to the issues that drive homelessness. Common ground is found with advocacy partners and government officials. All of it is based in our commitment to human rights.

You will see rich evidence of this in these four days. Please study this program carefully, take in as much as you can, seek out new friends and colleagues, and raise your own voice. Enjoy the conference. Learn a lot. We're glad you're here.

John Lozier, MSSW, Executive Director  
National Health Care for the Homeless Council

# Conference At-A-Glance

## Wednesday, June 24

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7:00 - 8:30 am	Registration <i>Congressional C, D</i>
7:00 - 8:15 am	Breakfast <i>Ticonderoga/Yorktown</i>
8:30 am - 4:30 pm	Pre-Conference Institutes
3:00 - 6:00 pm	Registration <i>Congressional Foyer</i>

## Thursday, June 25

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7:30 am - 5:30 pm	Registration <i>Regency Foyer Wall</i>
7:30 am - 5:30 pm	Resource Room Open <i>Regency/Columbia Foyer</i>
7:30 - 8:30 am	Breakfast   Topical Roundtable Discussions <i>Regency Ballroom</i>
8:30 - 10:00 am	Opening Plenary <i>Regency Ballroom</i>
10:00 - 10:30 am	Break   Poster Presentations <i>Columbia Foyer</i>
10:30 - 12:00 noon	Workshops
12:15 - 1:30 pm	Luncheon <i>Regency Ballroom</i>
1:45 - 2:45 pm	Workshops
2:45 - 3:15 pm	Break   Poster Presentations <i>Columbia Foyer</i>
3:15 - 4:45 pm	Workshops
5:30 - 7:30 pm	Welcoming Reception <i>Regency Ballroom</i>
8:00 - 10:00 pm	<i>The Soloist</i> Showing <i>Columbia A, B</i>

## Friday, June 26

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7:30 am - 5:30 pm	Conference Registration <i>Regency Foyer Wall</i>
7:30 am - 5:30 pm	Resource Room Open <i>Regency/Columbia Foyer</i>
7:30 - 8:30 am	Breakfast   Specialty Networking <i>Regency Ballroom</i>
8:30 - 10:00 am	Plenary Session <i>Regency Ballroom</i>
10:00 - 10:30 am	Break   Poster Presentations <i>Columbia Foyer</i>
10:30 - 12:00 noon	Workshops
12:15 - 1:30 pm	Luncheon <i>Regency Ballroom</i>
1:45 - 2:45 pm	Workshops
2:45 - 3:15 pm	Break   Poster Presentations <i>Columbia Foyer</i>
3:15 - 4:45 pm	Workshops
5:30 - 7:00 pm	Rally for Health, Housing, and Human Rights <i>Union Station Plaza</i>
8:00 - 10:00 pm	<i>Do No Harm</i> and <i>The Released</i> Showing <i>Columbia A, B</i>

## Saturday, June 27

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7:30 - 11:00 am	Resource Room Open <i>Regency/Columbia Foyer</i>
7:30 - 8:30 am	Breakfast   Topical Roundtable Discussions <i>Regency Ballroom</i>
9:00 - 10:30 am	Workshops
10:30 - 11:00 am	Break
11:00 am - 12:30 pm	Workshops
1:00 - 2:00 pm	Open Planning Session for 2010 National Health Care for the Homeless Conference <i>Yellowstone/Everglades</i>

# Detailed Schedule

## Wednesday, June 24

7:00 - 8:30 am	Registration <i>Congressional C, D</i>
7:00 - 8:15 am	Breakfast <i>Ticonderoga/Yorktown</i>
8:30 am - 4:30 pm	Pre-Conference Institutes Health Care for the Homeless 101 <i>Capitol Room</i> Providing Training: Skills That Work <i>Grand Teton</i> Respite Care: Yes, We Can <i>Congressional B</i> An Advocate's Policy Forum and Congressional Visit <i>Congressional C, D</i> Creating Healthy Organizations: Innovative Leadership in Homeless Services <i>Thornton</i>
3:00 - 6:00 pm	Registration <i>Congressional C, D</i>
6:30 - 8:30 pm	National Consumer Advisory Board Membership Meeting (all consumers) <i>Thornton A, B</i>
6:30 - 8:30 pm	Respite Care Providers' Network Meeting <i>Yosemite</i>

## Thursday, June 25

7:00 - 8:00 am	12-Step Meeting <i>Sequoia</i>
7:30 am - 5:30 pm	Registration <i>Regency Foyer Wall</i>
7:30 am - 5:30 pm	Resource Room Open <i>Regency/Columbia Foyer</i>
7:30 - 8:30 am	Breakfast   Topical Roundtable Discussions <i>Regency Ballroom</i>
8:30 - 10:00 am	Opening Plenary <i>Regency Ballroom</i> Susan L. Neibacher Address: Congressman Barney Frank Ellen Dailey Consumer Advocate Award
10:00 - 10:30 am	Break   Poster Presentations <i>Columbia Foyer</i>
10:30 - 12:00 noon	Workshops Best Practices in Discharge Planning <i>Congressional A</i> Integrating Direct Service and Advocacy <i>Columbia C</i> What Effective HCH Project Directors Need to Know <i>Congressional B</i> Establishing Health and Hygiene Standards of Care in City-Funded Shelters <i>Congressional C, D</i> Developing a Consumer Advisory Board <i>Capitol A</i> Outreach and Street Medicine <i>Columbia B</i> Medical Considerations for Patients on Atypical Antipsychotics <i>Columbia A</i> Youth Medical Services <i>Capitol B</i> Housing Is Health Care: Supportive Housing for Homeless People with Complex Health Problems <i>Thornton</i>
12:15 - 1:30 pm	Luncheon <i>Regency Ballroom</i>
1:45 - 2:45 pm	Workshops Designing Consumer-Informed Interventions for Parents Who Are Homeless or At-Risk for Homelessness <i>Thornton</i> Integrating EHR (Electronic Health Records) <i>Columbia C</i> A Moving Medical Home: 20 Years Experience with a Mobile Medical Unit <i>Capitol B</i> When Disaster Hits Home: Providing Ambulatory Health Care after Hurricane Ike <i>Congressional C, D</i> The Impact of Housing and Other Socioeconomic Factors on Diabetes Care <i>Capitol A</i> The Human Right to Health Care: A Singular Solution <i>Congressional A</i> Providing Continuity of Care through a Community-Oriented Correctional Health Care Model <i>Columbia A</i> Buprenorphine Treatment Program - Addiction to Opioids <i>Congressional B</i> HRSA Update <i>Columbia B</i>

# Detailed Schedule

2:45 - 3:15 pm	Break
3:15 - 4:45 pm	Workshops
	Dignity Heals: The Power of Personal Testimony <i>Congressional A</i>
	Health Care and Hope for Children in Shelters: Building Professional and Community Partnerships <i>Thornton</i>
	Motivational Interviewing for Medical Providers <i>Ticonderoga</i>
	How to Use Media Relations and Web-Based Strategies to Advocate for Solutions to Homelessness <i>Columbia C</i>
	Documenting Disabilities and the SOAR Program <i>Columbia B</i>
	The Importance of Mentoring <i>Congressional C, D</i>
	Using Mortality Risk to Inform Outreach, Housing Placement and Advocacy <i>Congressional B</i>
	Applications of BPHC Performance Improvement to HCH Projects and Partners <i>Yorktown</i>
	Innovative Collaborations <i>Columbia A</i>
5:00 - 6:00 pm	HCH Clinicians' Network Annual Membership Meeting <i>Capitol Room</i>
5:30 - 7:30 pm	Welcoming Reception <i>Regency Ballroom</i>
6:30 - 7:30 pm	12-Step Meeting <i>Sequoia</i>
8:00 - 10:00 pm	<i>The Soloist</i> Showing <i>Columbia A, B</i>

## Friday, June 26

7:00 - 8:00 am	12-Step Meeting <i>Sequoia</i>
7:30 am - 5:30 pm	Registration <i>Regency Foyer Wall</i>
7:30 am - 5:30 pm	Resource Room Open <i>Regency/Columbia Foyer</i>
7:30 - 8:30 am	Breakfast   Specialty Networking <i>Regency Ballroom</i>
8:30 - 10:00 am	Plenary Session <i>Regency Ballroom</i>
	Conference Keynote Address: Dr. Mary Hurley
	HCH Clinicians' Network Award for Outstanding Service
10:00 - 10:30 am	Break   Poster Presentations <i>Columbia Foyer</i>
10:30 - 12:00 noon	Workshops
	Medical Respite Case Studies <i>Columbia C</i>
	Developing a Primary Care Clinic for Transgender Clients Who Are Homeless or Marginally Housed <i>Capitol A</i>
	Trans-Atlantic Collaboration: Working Toward Best-Practices in Health Care Delivery to Persons Experiencing Homelessness across Cultures <i>Yellowstone/Everglades</i>
	The Buck Starts Here: Fundraising Begins with the Board <i>Capitol B</i>
	Addiction Medicine, Part I: The Neurobiology of Addiction <i>Congressional B</i>
	Providing Trauma-Informed Care for People Experiencing Homelessness <i>Columbia B</i>
	Involving Consumers in Homeless Research Studies <i>Columbia A</i>
	The Challenge of Letting Go: Ethical Dilemmas in Caring for Homeless Persons <i>Congressional A</i>
	Helping Homeless Families Find Their Strengths and Build Stability One Step at a Time <i>Thornton</i>
12:15 - 1:30 pm	Luncheon <i>Regency Ballroom</i>
12:15 - 1:30 pm	National HCH Council Governing Membership Meeting <i>Thornton</i>
1:45 - 2:45 pm	Workshops
	Homeless-Specific and Dignity Conserving Advance Directives <i>Yellowstone/Everglades</i>
	Developing a Mental Health Respite Program <i>Congressional A</i>
	Beyond the Porch: Engaging Medically Vulnerable High-Utilizers Into Housing <i>Capitol A</i>
	Outreach Supervision: Another Dimension <i>Columbia C</i>
	Valuable Lives: Capability and Resilience among Homeless People <i>Capitol B</i>
	Promoting Smoking Cessation in an Urban, Family Homeless Shelter Population: Experience of a Mobile and On-site Primary Care Practice <i>Columbia A</i>

# Detailed Schedule

How to Create the Change You Want through Advocacy and Lobbying *Thornton*  
Providing Best Services to Chronic Alcoholics *Congressional B*  
HRSA Update *Columbia B*

2:45 - 3:15 pm  
3:15 - 4:45 pm

Break

Workshops

Successful Use of ACT and Harm Reduction in a Housing First Program *Congressional A*  
Homeless Veterans and Access to Health Care *Yellowstone/Everglades*  
Pearls of Wisdom: Serving Homeless Youth and Adolescents *Congressional B*  
Collaborative Leadership Techniques for HCH Executives *Capitol B*  
Addiction Medicine, Part II: New and Old Medications for the Treatment of Substance  
Dependence *Columbia B*  
Empowering the Individual to Self-Care *Columbia C*  
HCH 101 Online: An Interactive Training Opportunity for Individuals *Thornton*  
Building Specialty Referral Programs that Work *Columbia A*  
Medical Respite: Defining the Successful Discharge *Capitol A*

5:30 - 6:30 pm  
6:30 - 7:30 pm  
8:00 - 10:00 pm

Rally for Health, Housing, and Human Rights *Union Station Plaza*

12-Step Meeting *Sequoia*

*Do No Harm* and *The Released* Showing *Columbia A, B*

## Saturday, June 27

7:00 - 8:00 am  
7:30 - 11:00 am  
7:30 - 8:30 am  
9:00 - 10:30 am

12-Step Meeting *Sequoia*

Resource Room Open *Regency/Columbia Foyer*

Breakfast | Topical Roundtable Discussions *Regency Ballroom*

Workshops

Show Me the Money: Part I *Congressional A*  
Integrated Group Medical Visits for Treating Chronic Pain *Thornton*  
Documenting Disability for Medical Providers *Capitol A*  
Working with Homeless Injection Drug Users *Capitol B*  
Respite Program Growth and Sustainability *Columbia A*  
Patient Empowerment: How Self-Esteem Contributes to Improved Health  
Outcomes *Concord/Lexington*  
The Human Rights Framework: Bridging the Gap between Housing and Health *Columbia B*  
Developmental Delays in Zero to Three-Year-Olds: Screening and Successful  
Follow-up *Columbia C*

10:30 - 11:00 am  
11:30 am - 12:30 pm

Break

Workshops

Show Me the Money: Part II *Congressional A*  
Women's Health in Shelter Settings *Columbia C*  
Advanced Documenting Disability for Medical Providers *Capitol A*  
Introduction to Motivational Interviewing *Columbia A*  
Development and Application of Community-Based Participatory Research: Lessons  
Learned from the Chicago Hospital to Health Program (CHHP) *Concord/Lexington*  
Integrated Treatment for Homeless Individuals with Co-occurring Mental Health and  
Substance Use Disorders *Columbia B*  
Child Health Initiatives *Thornton*  
Housing and Homelessness Initiatives in Rural America *Capitol B*

1:00 - 2:00 pm

Open Planning Session for 2010 National Health Care for the Homeless  
Conference *Yellowstone/Everglades*

*As you depart, please return your plastic name badge holders to the  
registration desk for future re-use.*

# Opening Plenary

Thursday, June 25, 8:30 am Regency Ballroom

To receive CME/CE credits for this plenary, please have your name tag scanned at the door before 8:45 am.

## Introductory Remarks & Welcome

*Robert Taube, PhD, MPH, President, National Health Care for the Homeless Council*

*Robert Watts, MPA, Executive Director, Care for the Homeless, New York*

*Larry Gottlieb, MSW, MPA, Co-Chair, NHCHC Education Committee*



**Congressman Barney Frank**

## The Susan Neibacher Address

Congressman Barney Frank, Chairman of the House Financial Services Committee, will deliver the 2009 Susan L. Neibacher Address. A member of Congress since 1981, Representative Frank is a longtime supporter of a single payer healthcare system and is vitally interested in the current housing and financial crises.



**Susan L. Neibacher**

This annual address memorializes Susan L. Neibacher, MSW, a Health Care for the Homeless pioneer from New York City who insisted that advocacy is central to the HCH model of care.

## Administrative Perspectives on Homelessness and Health

*Marcia Brand, PhD, Deputy Administrator, Health Resources and Services Administration, U.S. Department of Health and Human Services*

*Pete Dougherty, Acting Executive Director, U.S. Interagency Council on Homelessness; Director, Homeless Veterans Programs, U.S. Department of Veterans Affairs*

*Fred Karnas, PhD, Senior Advisor to the Secretary, U.S. Department of Housing and Urban Development*

## The Ellen Dailey Consumer Advocate Award

Amy Grassette, Chair of the National Consumer Advisory Board, and Adrienne Breidenstine, MSW, Health Policy Organizer for the National Health Care for the Homeless Council, will present the annual Dailey Award to James Crawford Jr. of Baltimore, Maryland, a Navy veteran and an HCH consumer who has become a noted advocate and leader in his community. The award honors the memory of the founding mother of the National Consumer Advisory Board, Ellen Dailey, who was a powerful and articulate advocate for homeless people's access to health care.



**Amy Grassette**



**Adrienne Breidenstine**



**James Crawford Jr.**



**Ellen Dailey**

**Closing Remarks** *John Lozier, MSSW, Executive Director, National Health Care for the Homeless Council*



# Friday Plenary

Friday, June 26, 8:30 am Regency Ballroom

To receive CME/CE credits for this plenary, please have your name tag scanned at the door before 8:45 am.

## Introductory Remarks & Welcome

*Marion Scott*, MSN, RN, Vice President, National Health Care for the Homeless Council  
*Tim Johnson*, Chair, Respite Care Providers' Network and Director, Harmony House, Houston, Texas  
*Barbara Wismer*, MD, Chair, HCH Clinicians' Network and Medical Director, Tom Waddell Clinic,  
San Francisco Department of Public Health  
*Angela Hurley*, MEd, Clinic Manager, Outside In, Portland, Oregon



Mary E. Hurley

## Keynote Address: Dr. Mary Hurley

Mary E. Hurley, MD, Chief of Orthopedic Surgery at Kaiser Fontana Medical Center, Los Angeles, will deliver the keynote address. Dr. Hurley experienced homelessness as a young woman and will share her inspirational personal story.

## HCH Clinicians' Network 2009 Award for Outstanding Service



Louise Treherne

Louise Treherne, LCSW-C, Vice President of Clinical Affairs, Health Care for the Homeless, Inc., in Baltimore, will present the Network's annual Award for Outstanding Service to Kelvin Silver, MEd, LCADC, CRC, LPC, Director of Addiction Services at HCH, Inc.. A colleague describes his work as being "completely strengths-based. Kelvin knows that each individual has the capacity to make positive change, and he makes himself available to anyone who wants to nurture that in themselves."



Kelvin Silver

## Foreclosure to Homelessness 2009: The Forgotten Victims of the Subprime Crisis



John Parvensky

The major national homeless advocacy organizations have collaborated in a survey and report exploring the extent to which the current economic crisis has pushed people into homeless services. The report will be discussed by:

*John Parvensky*, JD, President of the National Coalition for the Homeless and Executive Director of the Colorado Coalition for the Homeless

*Donna Smith*, Community Organizer, California Nurses Association



Donna Smith

**Closing Remarks** *John Lozier*, MSSW, Executive Director, National Health Care for the Homeless Council



# Highlights

## **Welcoming Reception**

*Thursday, June 25, 5:30 – 7:30 pm Regency Ballroom*

Meet new people, reacquaint yourself with others, and relax with music, hors d'oeuvres and drinks. Photographer Lynn Blodgett will speak about the inspiration behind *Finding Grace: The Face of America's Homeless*, his critically acclaimed book of remarkable black and white portraits of individuals he wants you to know and care about. About his photographic work, Blodgett says, "They were appreciative and I think genuinely grateful that someone was trying to give them a voice ... It was that they could actually have some dignity and share their experiences." Lynn will be available to sign copies of *Finding Grace*; proceeds from the book sales at the conference benefit the Finding Grace Homeless Initiative and the National Health Care for the Homeless Council.

## **Rally for Health, Housing, and Human Rights**

*Friday, June 26, 5:30 pm*

Conference participants are invited to join others in calling publicly for human rights at a 5:30 pm rally in Union Station Plaza, a short three blocks from the Hyatt. Donna Smith will lead the spirited rally, where we will hear from HCH consumers and representatives of organizations that are allied with us in the struggle for justice.

## **Electronic CE/CME and Evaluation Processes**

Please register your attendance at plenary and workshop sessions by having your name badge scanned by the volunteer at the door. For the two morning plenary sessions, register before 8:45 am, as you enter. For workshop sessions, register as you leave. Shortly after each session, you will receive an e-mail inviting you to evaluate the session by simply clicking on a link in the e-mail. If you seek Continuing Education credits, this process is required; if not, please help us strengthen our conference by using the process to provide your candid evaluation. CE/CME policies are available on page 25 of this program.

## **Faith Community Events of Interest**

*Wednesday, June 24, 5:15 – 7:00 pm, Pennsylvania Avenue and 13th St. (Metro Center stop)*

Believe Together: Health Care for All will conduct an Interfaith Service of Witness and Prayer to demonstrate religious communities' support for health care reform.

*Thursday, June 25, 12:00-2:00 pm, Senate Offices*

The Network of Doves organized by Christian musician Jeff Majors will conduct a symposium on homelessness for the U.S. Senate Black Legislative Staff Caucus,

including a presentation of National Council policy priorities. Ask for details at the conference registration desk. Mr. Majors will attend the conference Welcoming Reception.

## **Informal Networking Lunches**

Luncheons at this conference are not programmed. We invite you to use the time to network with your colleagues, enjoy a leisurely meal, and prepare for a busy afternoon and evening ahead.

## **HCH Clinicians' Network 14th Annual Membership Meeting**

*Thursday, June 25, 5:00 – 6:00 pm, Capitol Room*

The Network, which represents those who provide hands-on care to homeless people, provides opportunities for HCH clinicians to work together toward a collective vision. This member-led group invites all conference attendees to its annual membership meeting to learn more about membership benefits and opportunities for involvement and leadership development. There will be time for meeting Network staff, leaders and other members, and Network Chair Linda Barnet, BSN, RN, will provide a summary of the year's activities and a glimpse of planned initiatives.

## **Topical Roundtable Discussions**

*Thursday, June 25, and Saturday, June 27, 7:30 am, during breakfast, Regency Ballroom*

Each roundtable will focus on a key issue in Health Care for the Homeless. These facilitated discussions allow participants to examine ways to overcome barriers to success and share solutions. Join others and contribute your own thoughts and experiences. (A list of topics and facilitators for each day appears on page 23 of this program.)

## **Specialty Networking**

*Friday, June 26, 7:30 am, during breakfast, Regency Ballroom*

During Friday's breakfast, tables will be labeled by professional specialty, providing an opportunity to meet colleagues who share your clinical discipline or are in your line of work. Tables will be designated for consumer advisors and advocates, physicians, nurses, social workers, drug and alcohol counselors, program administrators, and government officials. Please join the group that best fits your professional role to enjoy informal networking and discussion.

# Highlights

## Site Tours

Three Washington shelters and social service providers—Community for Creative Non-Violence Federal City Shelter, Christ House, and So Others Might Eat—are offering site tours. Tours will occur during workshop time blocks on Thursday and Friday; groups will walk to the sites from the Hyatt or walk to Union Station and ride Metrorail. Sign-up lists are available at the conference registration table on a first-come, first-served basis. Limited to 20 people per tour.

## Resource Room

*Regency/Columbia Foyer*

A Resource Room with display tables featuring the work of HCH projects and collaborating organizations will be open throughout the 2009 National HCH Conference & Policy Symposium (see schedule for details).

## Poster Displays

*Columbia Foyer*

Poster presentations will highlight clinical and programmatic research on homeless health care issues, patient care, program administration, policy issues, and community collaborations. Posters will be on view whenever the Resource Room is open. Representatives are available to discuss their presentations during breaks, 10:00 – 10:30 am and 2:45 – 3:15 pm, on Thursday and Friday.

## Consumer Mentors

The National Consumer Advisory Board is sponsoring a Consumer Mentor Program for first-time consumer attendees at this year's conference. Mentors are available to provide support, offer advice on which workshops and events to attend, and introduce attendees to other conference participants. Mentors will be wearing buttons with the NCAB logo; please visit the Consumer Mentor table in the Registration area to request a mentor.



**National Consumer  
Advisory Board**

## Evening Films and Documentaries

### The Soloist (2009)

*Thursday, June 25, 8:00 pm Columbia A, B*

A schizophrenic, Nathaniel Ayers (Jamie Foxx), is a homeless musician who dreams of playing at the Walt Disney Concert Hall. Ayers meets a journalist, Steve Lopez (Robert Downey Jr.), who tries to help him get back on his feet and make his dream come true. Their resulting friendship transforms both their lives. The Soloist is directed by the Academy Award-nominated *Atonement* director Joe Wright and based on a true story. Wright comments on The Huffington Post, "Central to the film was an attempt to understand and reach out to those that are so often ignored. This was my reason for wanting to make a film not only about, but with the participation of, members of the Skid Row community."

### Do No Harm (2009)

*Friday, June 26, 8:00 pm Columbia A, B*

*Do No Harm* tells the story of two reluctant whistleblowers in a small Georgia town that endure relentless attacks as they struggle to draw national attention to hospital corruption and the plight of uninsured and indigent patients. This documentary by Rebecca Schanberg is a production of The Kindling Group, a nonprofit organization dedicated to creating films that explore critical social issues and channeling them into powerful tools for community engagement and change. Schanberg and health care activist Donna Smith will be available for a brief Q&A after the film. Refreshments provided. *This screening is co-sponsored by the California Nurses Association/National Nurses Organizing Committee and American Patients United.* [www.donoharmdoc.com](http://www.donoharmdoc.com)

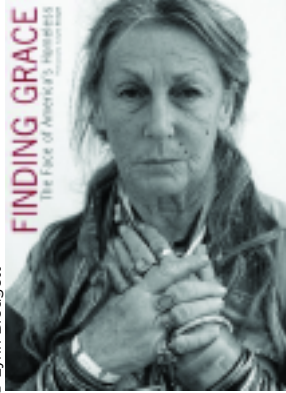
### The Released (2009)

*Friday, June 26, 9:00 pm Columbia A, B*

This FRONTLINE documentary offers a rare and intricate look into the lives of mentally ill offenders struggling to remain free and make it on the outside. This year alone, hundreds of thousands of prisoners with serious mental illnesses will be released into communities across America. Within 18 months, nearly two-thirds will be re-arrested. *The New Asylums*, FRONTLINE's groundbreaking film, went inside the Ohio prison system as it struggled to provide care to thousands of mentally ill inmates. *The Released* is the next chapter of that story.

# Highlights

## Finding Grace: The Face of America's Homeless



© Lynn Blodgett

The National Health Care for the Homeless Council is especially pleased to feature the work of photographer Lynn Blodgett and the Finding Grace Homeless Initiative in this year's conference materials. Blodgett's inspirational images give us the opportunity to learn something about these homeless people and about ourselves. The book of 103 photographs is part of a

larger project to help alleviate America's homelessness. For information, visit [findinggracehomeless.org](http://findinggracehomeless.org). *Finding Grace* will be for sale in the Resource Room throughout the conference, and Lynn Blodgett will speak and sign copies of his book during Thursday evening's welcoming reception.

## Twelve-Step Meetings

*Thursday, Friday & Saturday mornings, 7:00 am, Sequoia*  
*Thursday & Friday evenings, 6:30 pm, Sequoia*  
Conference participants will be able to attend 12-step support group meetings for peer support in the journey to recovery.

## Business Meetings

The conference schedule lists business meetings of various groups. These meetings are generally for group members and invited guests only. If you wish to reserve a small meeting space during the conference, please ask a staff member at the registration table.

## Planning for 2010

*Saturday, June 27, 1:00 - 2:00 pm, Yellowstone/Everglades*  
Join us for an open planning session for the 2010 National Health Care for the Homeless Conference & Policy Symposium. This meeting will provide an opportunity to gather broad input regarding potential 2010 conference themes and topics. Your active participation and suggestions will help assure the continuing success of these meetings. The 2010 conference will take place June 2 - 5 in San Francisco.



# Pre-Conference Institutes

Wednesday, June 24, 8:30 am – 4:30 pm

*Wednesday's breakfast is provided for registered pre-conference institute participants only.*

## **Health Care for the Homeless 101**

*Capitol Room*

Designed for new HCH staff, this interactive workshop uses presentations, panels, and small group discussion to examine realities of homelessness; relationships between lack of housing and poor health; the history of the HCH Program; the HCH philosophy of care; the relationship between service and advocacy in HCH; and opportunities for networking and peer support. Participants are led by experienced HCH consumers, clinicians, and administrators to both examine and add to their own knowledge while learning more about their colleagues in the larger HCH field. Introductory level.

## **Providing Training: Skills That Work**

*Grand Teton*

Do you have a desire to develop knowledge and skills as a training facilitator? People providing homeless services and advocacy need training to ensure that they stay informed and motivated. In this interactive pre-conference institute, participants will explore theories on how people learn, identify training resources to adapt for their own use, name effective strategies and activities to engage participants, and practice using skills that work. Intermediate to advanced level.

## **Respite Care: Yes, We Can**

*Congressional B*

The first part of this pre-conference institute will offer participants compelling stories and practical approaches to developing and providing medical respite care. During the second part of the institute, participants will learn

how to make the case for respite care using current research. Participants will also hear from a major hospital association representative and officials from federal agencies about ways to build and maintain support for medical respite programs. Intermediate level.

## **An Advocate's Policy Forum and Congressional Visit**

*Congressional C, D*

Make the most of your time in Washington by learning first-hand about advocacy on the Hill. This institute will introduce the National Health Care for the Homeless Council's policy priorities and provide basic advocacy training. We will then embark on a walking tour of Capitol Hill that culminates with a Congressional briefing on homelessness and health, 11:00 - 12:00 noon in Room H-6 of the U.S. Capitol. Visits to elected representatives will follow. Introductory to intermediate level.

## **Creating Healthy Organizations: Innovative Leadership in Homeless Services**

*Thornton*

This workshop creates an interactive peer-to-peer learning environment in which homeless service agency leaders can learn from one another and wrestle with issues related to homeless services. The training covers topics such as core purpose and values, strategic thinking, recruitment and retention, fostering teamwork, leaders as advocates for their cause, characteristics of healthy organizations, and self-care for leaders and staff. Introductory to intermediate level.



# Workshop Descriptions

**Thursday, June 25,  
10:30-12:00 noon**

## **Best Practices in Discharge Planning**

*Congressional A*

This workshop will examine similarities and unique challenges in four major systems: prisons, hospitals, foster care, and mental health and substance abuse facilities. We will discuss best practices for discharge planning for homeless people from each of these systems, as well as how discharge planning interfaces with the crisis of affordable housing in this nation. Intermediate level.

Presenter: Jim O'Connell, MD, Boston Health Care for the Homeless Program, Boston, MA.

## **Integrating Direct Service and Advocacy**

*Columbia C*

This workshop will discuss the role of advocacy at HCH projects and ways to integrate advocacy into direct service work. It will provide specific examples of how to participate in advocacy at local, state and federal levels, plus tools to become involved in National Health Care for the Homeless federal advocacy. Introductory level.

Presenter: Kevin Lindamood, MSW, Health Care for the Homeless, Inc., Baltimore, MD.

## **What Effective HCH Project Directors Need to Know**

*Congressional B*

Workshop participants will learn the unique competencies necessary for the successful operation of an HCH project. Participants will also discuss challenges of administering an HCH project within different organizational settings and learn about resources available for professional development and support. Introductory level.

Presenters: Sharon Brammer, BSN, Franklin Primary Health Center, Inc., Mobile, AL; Doreen Fadus, MEd, Health Care for the Homeless, Mercy Medical Center, Springfield, MA; Heidi Nelson, MHSA, Heartland Health Outreach, Chicago, IL; Robert Watts, MPA, Care for the Homeless, New York, NY.

## **Establishing Health and Hygiene Standards of Care in City-Funded Shelters**

*Congressional C, D*

This workshop will explain how representatives from government agencies, advocate groups, shelter staff and clients assembled the elements necessary for a safe, humane and healthy environment at San Francisco's shelters. This process allowed all stakeholders to have input into legislation that ultimately passed, regulating the health and safety of San Francisco's shelter residents. Intermediate level.

Presenters: Deborah Borne, MD, MSW, San Francisco Department of Public Health, San Francisco, CA; Quintin Mecke, MPA, City and County of San Francisco, San Francisco, CA; Maren Shipe, San Francisco Department of Public Health, San Francisco, CA; Adam Visconti, BA, UC Berkeley School of Public Health, San Francisco, CA.

## **Developing a Consumer Advisory Board**

*Capitol A*

Presenters will explain the local HCH project Consumer Advisory Board (CAB) concept as it reinforces consumer governance. We will discuss organizing and sustaining a CAB and give examples of benefits to the HCH projects and communities, as well as list different ways consumers can be involved. Introductory level.

Presenters: Amy Grassette, Family Health Center, Worcester, MA; Reginald Hamilton, JD, Advantage Health Centers, Detroit, MI; Marianne Malott, Community Health Centers of Lane County, Eugene, OR; Antoinetta Stadlman III, Tom Waddell Health Center, San Francisco, CA.

## **Outreach and Street Medicine**

*Columbia B*

This workshop will explain the importance of street outreach and discuss approaches for engaging unsheltered homeless persons in care. Presenters will address topics including the somatic/primary care needs of unsheltered homeless persons, traditional models of care and Goal Negotiated Care, and tools for working through client resistance. Intermediate level.

Presenters: Michelle Barwell, MD, Operation Safety Net, Pittsburgh, PA; Joseph Benson, Healthcare for the Homeless - Houston, Houston, TX; David Buck, MD, MPH, Healthcare for the Homeless - Houston, Houston, TX; Richard Christensen, MD, University of Florida College of Medicine, Jacksonville, FL; John Petroskas, BA, JD, Catholic Charities, Minneapolis, MN; James Withers, MD, Operation Safety Net, Pittsburgh, PA.

# Workshop Descriptions

## **Medical Considerations for Patients on Atypical Antipsychotics**

*Columbia A*

This workshop will address issues related to the prescribing of antipsychotic medications in both the primary care and mental health settings. Issues covered will include screening for possible risk factors, monitoring for metabolic side effects and reviewing current clinical guidelines. Intermediate level.

Presenters: Elizabeth Cookson, MD, Colorado Coalition for the Homeless, Denver, CO; Lisa Thompson, RXN, DNP, Colorado Coalition for the Homeless, Denver, CO.

## **Youth Medical Services**

*Capitol B*

This panel workshop will showcase best practices of several youth medical services. Topics will include building a youth-centered model of comprehensive services; how to provide an "enhanced medical home" for homeless adolescents; and running, planning, evaluating, and sustaining a medical respite program for homeless young people. Introductory level.

Presenters: Seth Ammerman, MD, Lucile Packard Children's Hospital, Mountain View, CA; Josephine Ensign, DrPH, FNP, ARNP, University of Washington, Seattle, WA, 45th Street Homeless Youth Clinic, Seattle, WA; Lara Tannenbaum, MSW, Larkin Street Youth Services, San Francisco, CA.

## **Housing Is Health Care: Supportive Housing for Homeless People with Complex Health Problems**

*Thornton*

Supportive housing is a successful, cost-effective combination of affordable housing with services that helps homeless people with complex health problems live more stable, productive lives, providing a way out of expensive emergency public services and back into their homes and communities. This session will introduce participants to HCH programs that have entered into the housing arena. Intermediate level.

Presenters: Claire Goyer, MEd, Duffy Health Center, Hyannis, MA; Christine Sippl, MPH, Santa Cruz County Homeless Persons Health Project, Santa Cruz, CA; Carol Wilkins, MPP, Corporation for Supportive Housing, Oakland, CA.

**Thursday, June 25,  
1:45-2:45 pm**

## **Designing Consumer-Informed Interventions for Parents Who Are Homeless or At Risk for Homelessness**

*Thornton*

Being a good parent is challenging in the best of circumstances, but it can be excruciatingly difficult for families living in transient situations. Mental health clinicians and social workers serving transient families provide parenting guidance using information from their backgrounds, experience and education, but this is not always sufficient. This workshop will describe how to inform your clinical practice using your Consumer Advisory Board. Advanced level.

Presenter: Cheryl Zlotnick, RN, MS, MPH, DrPH, Center for the Vulnerable Child at Children's Hospital and Research Center at Oakland, Oakland, CA.

## **Integrating EHR (Electronic Health Records)**

*Columbia C*

Hard charts and paper-based medical records are becoming obsolete due to the rise in use of Electronic Health Records (EHR). In an already busy medical clinic, it is important to make a smooth transition in order to maintain an efficient system and still concentrate on patient care. The workshop will address the transition to EHR, including lessons learned and positives and negatives. Introductory level.

Presenters: Allan Ainsworth, PhD, Wasatch Homeless Health Care, Salt Lake City, UT; Sara McEvoy, PA-C, Wasatch Homeless Health Care, Salt Lake City, UT.

## **A Moving Medical Home: 20 Years Experience with a Mobile Medical Unit**

*Capitol B*

For 20 years, Cincinnati has had a successful mobile medical unit as the backbone of the HCH program. During this lecture, we will share the history of the mobile unit and focus on components of a successful mobile program, as well as drawbacks and benefits to such a mobile unit. Introductory level.

Presenters: Kate Bennett, Cincinnati Health Network, Cincinnati, OH; Robert Donovan, MD, Cincinnati Health Network, Cincinnati, OH; Nancy Elder, MD, MSPH, Department of Family Medicine, University of Cincinnati, Cincinnati, OH; Theresa Shook, RN, Cincinnati Health Department, Cincinnati, OH.



# Workshop Descriptions

## **When Disaster Hits Home: Providing Ambulatory Health Care After Hurricane Ike**

*Congressional C, D*

This presentation will discuss how the Harris County Hospital District's Health Care for the Homeless provided care during a crisis situation in the aftermath of Hurricane Ike. The workshop will provide a blueprint for first responders to implement a medical mobile team. Intermediate level.

Presenters: Lorie Boyd, RN, MSN, FNP-BC, Harris County Hospital District, Houston, TX; Robbie Simon, MSN, BSN, Harris County Hospital District, Houston, TX; Julie Thomas, RN, FNP-BC, Harris County Hospital District, Houston, TX; Kymberli Zeno, MSN, BSN, Harris County Hospital District, Houston, TX.

## **The Impact of Housing and Other Socioeconomic Factors on Diabetes Care**

*Capitol A*

This workshop will review existing literature on health care disparities with a special focus on housing. Heartland Health Outreach and Northwestern University completed a three year study to evaluate the diabetes outcomes of participants receiving services at HHO. The results of this research will be presented, as well as the recommendations to eliminate disparities in this group. Intermediate level.

Presenter: Bechara Choucair, MD, Heartland International Health Center, Chicago, IL.

## **The Human Right to Health Care: A Singular Solution**

*Congressional A*

Using a human rights lens, this workshop will assess current national health care plans, in particular, a single payer health care system. Single payer remains the National Health Care for the Homeless Council's number one policy priority, and presenters will provide participants with information and tools to engage in single payer advocacy. Intermediate level.

Presenters: John Lozier, MSSW, National Health Care for the Homeless Council, Nashville, TN; Margaret Flowers, MD, Physicians for a National Health Program - Maryland, Sparks, MD.

## **Providing Continuity of Care through a Community-Oriented Correctional Health Care Model**

*Columbia A*

The presenters will discuss Unity Health Care's discharge planning program that focuses on connecting inmates with chronic diseases to a medical home after release from jail. Discharge planning begins during the first several days of the inmate's stay, and the goal is to link inmates to a community health center upon release to improve continuity of care and health outcomes. Introductory level.

Presenters: Nichie Douglas, BSN, Unity Health Care, Washington, DC; Diana Lapp, MD, CCHP, Unity Health Care, Washington, DC.

## **Buprenorphine Treatment Program - Addiction to Opioids**

*Congressional B*

Opioid dependency contributes to homelessness, crime, imprisonment and health care costs. Buprenorphine is a newly available medication to treat opioid dependency that can be prescribed as an office-based therapy as an alternative to methadone. This workshop will present the Community Health Center's buprenorphine program. Introductory level.

Presenters: Irene Cohen, MS, LADC, Community Health Center, Inc., New Britain, CT; Marwan Haddad, MD, Community Health Center, Inc., New Britain, CT.

## **HRSA Update**

*Columbia B*

The Health Resources and Services Administration (HRSA) provides major support to Health Care for the Homeless projects and other Health Centers (including support for this conference), and HRSA's policies affect much that is done within HCH. Come learn from HRSA officials about the agency's latest policy directions.

Presenter: Henry Lopez, MSW, Health Resources and Services Administration, Rockville, MD.



# Workshop Descriptions

**Thursday, June 25,  
3:15-4:45 pm**

## **Dignity Heals: The Power of Personal Testimony**

*Congressional A*

This workshop will examine ways to effectively use personal stories and testimony to highlight and define personal problems and national trends. The objective is to lift individuals so that they may benefit from having disclosed their stories. We'll see good and not-so-good examples of personal testimony, and role play personal stories celebrating our common humanity in this active workshop. Introductory level.

Presenter: Donna Smith, BA, California Nurses Association, Washington, DC.

## **Health Care and Hope for Children in Shelters: Building Professional and Community Partnerships**

*Thornton*

The Children's Hospital of Philadelphia Homeless Health Initiative partners with health care professionals, shelter staff, city government officials and the community to provide high-quality culturally respectful pediatric care, dental screenings and health education to children in shelters. We will share our program and the lessons learned as we developed into a Best Practice Model. Intermediate level.

Presenters: Melissa Bennett, MD, The Children's Hospital of Philadelphia, Philadelphia, PA; Karen Hudson, MSW, The Children's Hospital of Philadelphia, Philadelphia, PA; Kimberly Powell, Philadelphia, PA.

## **Motivational Interviewing for Medical Providers**

*Ticonderoga*

Motivational Interviewing (MI) is a person-centered, goal-oriented, guiding method of interacting with patients to promote change. This evidence-based approach is effective in relatively brief health care encounters. Participants will learn about the distinctive aspects of MI and practical ways to incorporate this approach into daily practice. Intermediate level.

Presenter: Wayne Centrone, NMD, MPH, Outside In, Portland, OR; Ken Kraybill, MSW, Center for Social Innovation, Elkhart, IN.

## **How to Use Media Relations and Web-Based Strategies to Advocate for Solutions to Homelessness**

*Columbia C*

Effective communications can be delivered by any homeless service organization, regardless of size, budget, or staff expertise. Discover how to assess what approach to

take when communicating with the media, the public, elected officials, government agencies, and consumers. Learn how to maximize your participation in the National Health Care for the Homeless campaign. Introductory level. Presenters: Bette Iacino, Colorado Coalition for the Homeless, Denver, CO; Marc Wetherhorn, MBA, National Association of Community Health Centers, Lyndhurst, VA.

## **Documenting Disabilities and the SOAR Program**

*Columbia B*

This workshop will feature ideas for how SSI outreach programs have been funded and sustained in 34 SOAR states. Speakers will present outcomes from SOAR states for 2009, as well as how VA and SSA disability benefits can work together to support disabled veterans. Intermediate level.

Presenters: Deborah Dennis, MA, Policy Research Associates, Delmar, NY; Yvonne Perret, MA, MSW, LCSW-C, Advocacy and Training Center, Cumberland, MD.

## **The Importance of Mentoring**

*Congressional C, D*

Where will future HCH workers come from? This workshop will provide information on successful mentoring programs, how to utilize community resources, and how mentoring can educate all health care providers, especially those who do not work for an HCH program. Mentoring and educating others lead to better care. We'll include ideas for engaging medical students in HCH programs. Introductory level.

Presenters: Patricia Bowe, MS, RN, Boston Health Care for the Homeless Program, Boston, MA; Bechara Choucair, MD, Heartland International Health Center, Chicago, IL.

## **Using Mortality Risk to Inform Outreach, Housing Placement and Advocacy**

*Congressional B*

Are you a provider, advocate, or consumer looking for a simple tool that can translate mortality risk research into actionable information for outreach teams and compelling facts for advocacy efforts? This workshop will address the mortality risk of homelessness and how it is being used to galvanize communities into decisive action, resulting in housing placement and additional resources. Introductory level.

Presenters: Becky Kanis, MS, Common Ground Institute, New York, NY; Jim O'Connell, MD, Boston Health Care for the Homeless Program, Boston, MA.

# Workshop Descriptions

## **Applications of BPHC Performance Improvement to HCH Programs and Partners**

*Yorktown*

HRSA/BPHC began rigorous training and technical assistance in the Results Accountability framework for staff and consultants in 2008. Results Accountability allows staff and grantees to have a constructive dialogue that helps grantees get from talk to action. This workshop will help to focus HCH program performance. Introductory level.

Presenter: Philip Lee, JD, MPM, Results Leadership Group, Bethesda, MD.

## **Innovative Collaborations**

*Columbia A*

This workshop will discuss models of innovative community partnerships that create positive outcomes for homeless patients. Speakers will describe effective partnerships between a hospital and a community health clinic, a hospital inpatient unit and a community mental health agency, and law enforcement and outreach staff. Intermediate level.

Presenters: Jim Bastian, BS, BA, MA, ADN, RN, Washtenaw County PORT, Ann Arbor, MI; Susan Farrell, PhD, CPsych, Royal Ottawa Mental Health Centre, Ottawa, ON; Brenda Moore, RN, Canadian Mental Health Association, Ottawa, ON; Theresa Nero, RN, BSN, MS, Bon Secours DePaul Medical Center, Norfolk, VA; Pam Phillips, MBA, Bon Secours Hampton Roads, Norfolk, VA; Alan Pickett, BSN, RN, Washtenaw County PORT, Ann Arbor, MI.

**Friday, June 26,  
10:30-12:00 noon**

## **Medical Respite Case Studies**

*Columbia C*

This workshop will review case examples of acutely ill or injured homeless clients who could benefit from medical respite services. Benefits of medical respite in managing chronic medical problems and accomplishing necessary diagnostic work-ups will also be reviewed. Intermediate level.

Presenter: Leslie Enzian, MD, Harborview Medical Center, Seattle, WA.

## **Developing a Primary Care Clinic for Transgender Clients Who are Homeless or Marginally Housed**

*Capitol A*

This workshop will discuss: the need for targeted primary care services for transgender clients who are homeless or marginally housed; the process of developing such a clinic; and ways clinics can continue meeting the needs of this high-risk vulnerable population. Intermediate level.

Presenters: Rita Chapman, BSN, RNC, LADC, Boston Health Care for the Homeless Program, Boston, MA; Pamela Klein, RN, MSN, ACRN, Boston Health Care for the Homeless Program, Boston, MA; Mary Monihan, BSN, MPA, RN, Tom Waddell Health Center, San Francisco, CA.

## **Trans-Atlantic Collaboration: Working Toward Best Practices in Health Care Delivery to Persons Experiencing Homelessness Across Cultures**

*Yellowstone/Everglades*

Between October 2007 and September 2008, Oxford University offered a seminal course of instruction targeting clinicians who work with homeless populations. The course "The Provision of Health Care to People Experiencing Homelessness Program" offers professional development courses which address provision of health care for people experiencing homelessness by taking a collaborative approach which allows students to learn from one another. Advanced level.

Presenters: Wayne Centrone, NMD, MPH, Outside In, Portland, OR; Angela Jones, MD, Oxford University, Oxford, England.

## **The Buck Starts Here: Fundraising Begins with the Board**

*Capitol B*

A successful nonprofit organization recognizes that its good financial health enables it to perform its mission. As financial stewards, the Board of Directors is charged with the responsibility to secure adequate resources and provide oversight for their disposition. Workshop participants will examine fundraising principles and address elements of an integrated and diverse program. Intermediate level.

Presenter: Maureen Neal, CFRE, BA, Daily Planet, Richmond, VA.

# Workshop Descriptions

## **Addiction Medicine, Part I: The Neurobiology of Addiction**

*Congressional B*

This workshop is the first in a two-part series designed to increase clinicians' scientific understanding of the neurobiological mechanisms of substance dependence and treatment alternatives for individuals with addiction disorders. This session will focus on the neurobiological basis of addiction, providing a basic overview of neurophysiology and the pharmacologic effects of addictive drugs on the central nervous system. Intermediate level.

Presenter: Eugene Boss, MD, Health Care for the Homeless, Mercy Medical Center, Springfield, MA.

## **Providing Trauma-Informed Care for People Experiencing Homelessness**

*Columbia B*

Traumatic experiences have a significant impact on how people think, feel, behave, relate to others and cope with future experiences. Given the high rates of traumatic exposure among people experiencing homelessness, it is essential that service providers understand trauma and its impact and tailor their services to meet the needs of trauma survivors and support recovery. Intermediate level.

Presenter: Katie Volk, MA, National Center on Family Homelessness, Newton Centre, MA.

## **Involving Consumers in Homeless Research Studies**

*Columbia A*

The purpose of this workshop is to demonstrate the value of engaging consumers in the research process and provide recommendations for successful collaboration. The presenters will share personal experiences and discuss techniques for including consumers in all phases of a research study from design through dissemination of findings. Introductory level.

Presenters: Amy Grassetto, Family Health Center, Worcester, MA; Molly Meinbresse, MPH, National Health Care for the Homeless Council, Nashville, TN; Pia Valvassori, PhD, ARNP, Health Care Center for the Homeless, Orlando, FL.

## **The Challenge of Letting Go: Ethical Dilemmas in Caring for Homeless Persons**

*Congressional A*

This workshop will explore the ethical dilemmas we face every day when caring for homeless persons. What do we do when patients do not follow through with a plan of care or engage in activities that adversely affect their life and health? We will discuss the foundation of ethics, value based decision making, patient autonomy, and the

need to have staff support in these decisions to prevent burnout and provide appropriate care to our patients. Intermediate level.

Presenters: Judith Mealey, RN, MS, ANP, Mercy Medical Center, Health Care for the Homeless, Springfield, MA; Kathleen Sullivan, RSM, Sisters of Providence Health System, Springfield, MA.

## **Helping Homeless Families Find Their Strengths and Build Stability One Step at a Time**

*Thornton*

This workshop will highlight outreach and engagement models using a non-traditional, assertive home visiting approach that integrates counseling and clinical care coordination to build relationships with "at-risk" or "hard to reach" families with substance use and/or co-occurring disorders. It is client-driven, anticipatory, and culturally sensitive; it also involves family-based advocacy and is crucial to family members accessing appropriate health, mental health and substance use treatment and recovery. Intermediate level.

Presenter: Susan Dargon-Hart, MSW, LICSW, Institute for Health and Recovery, Cambridge, MA.



# Workshop Descriptions

**Friday, June 26,  
1:45-2:45 pm**

## **Homeless-Specific and Dignity Conserving Advance Directives**

*Yellowstone/Everglades*

This workshop will give an overview of death, dying, and end-of-life care in homeless populations; explain the importance of advance directives (ADs); and provide an AD that addresses the unique concerns of people who are homeless. Introductory level.

Presenters: Dawn Petroskas, RN, BSN, Center for Bioethics, University of Minnesota, Minneapolis, MN; Nancy Ulvestad, RN, MART, Center for Bioethics, University of Minnesota, Minneapolis, MN.

## **Developing a Mental Health Respite Program**

*Congressional A*

This workshop will examine how to assess the need for mental health respite and how to begin a program, including program structure and funding options. It will also cover how to get community members at the table to discuss the problem and the solution. Introductory level.

Presenter: Brooks Ann McKinney, MSW, Community Medical Respite Program, Raleigh, NC.

## **Beyond the Porch: Engaging Medically Vulnerable High-Utilizers into Housing**

*Capitol A*

The Housing First model seeks to avoid the old paradigm of need for 'housing readiness' amongst medically vulnerable homeless adults by emphasizing that, with sufficient resources and creativity, we can successfully house anyone. This workshop will focus on the collaboration of clinicians and housing providers toward that end in Seattle. Introductory level.

Presenter: Michael Quinn, BA, Plymouth Housing Group, Seattle, WA.

## **Outreach Supervision - Another Dimension**

*Columbia C*

This workshop will look at the myriad of skills needed to be an effective outreach program supervisor. It takes a special kind of employee to work with our clientele, and it takes careful thought and hard work in order to provide exceptional supervision and support. Intermediate level.

Presenter: Darlene Hein, MPH, Waikiki Health Center, Honolulu, HI.

## **Valuable Lives: Capability and Resilience Among Homeless People**

*Capitol B*

This workshop will report on a study of people using homeless services in London in 2007. It investigated capability and resilience in past lives and in relation to current outcomes; the contribution of housing, day centres, health and creative/learning services and informal support (family, community and faith organisations) to enhanced capability and resilience; and how the same services were used by different service users. Intermediate level.

Presenter: Joan Smith, BSc, MSc, PhD, Cities Institute, London Metropolitan University, London, England.

## **Promoting Smoking Cessation in an Urban, Family Homeless Shelter Population: Experience of a Mobile and On-Site Primary Care Practice**

*Columbia A*

Despite consistently high smoking rates, efforts to reduce tobacco use in homeless populations are thought to be futile. This workshop will review evidence that supports interest in smoking cessation and discuss an evidence-based smoking cessation program implemented by a mobile and on-site primary care practice at urban, family homeless shelters. Intermediate level.

Presenters: Jo Applebaum, MPH, CPH, Montefiore Medical Center, Bronx, NY; Tanisha Lawrence, MD, New York Children's Health Project, Bronx, NY.

## **How to Create the Change You Want through Advocacy and Lobbying**

*Thornton*

The group will gain a comprehensive understanding of policy making at the community and government level; innovative policy strategy; and how to connect their individual stories to policy level solutions. The workshop will also address the legalities of lobbying and advocacy. Introductory to intermediate level.

Presenters: Andie Martinez, MPP, California Primary Care Association, Sacramento, CA; Marc Wetherhorn, MBA, National Association of Community Health Centers, Lyndhurst, VA.

## **Providing Best Services to Chronic Alcoholics**

*Congressional B*

This panel features two models for services to chronic alcoholics: the Serial Inebriate Program, which diverts chronic homeless inebriates out of hospital emergency rooms and jail and into treatment, case management, and a permanent medical home, while saving millions of dollars annually; and San Francisco's Sobering Center,

# Workshop Descriptions

initiated to decrease the impact of intoxicated clients individually and within emergency departments and in the community. Introductory level.

Presenters: Terry Aperule, CATC, Mental Health Systems, Inc., San Diego, CA; John Liening, San Diego Police Department, San Diego, CA; Deni McLagan, CATC, Mental Health Systems, Inc., San Diego, CA; Shannon Smith, RN, MSN, Medical Respite and Sobering Center, San Francisco, CA; Michelle Schneidermann, MD, San Francisco Department of Public Health Medical Respite, San Francisco, CA.

## **HRSA Update**

*Columbia B*

The Health Resources and Services Administration (HRSA) provides major support to Health Care for the Homeless projects and other Health Centers (including support for this conference), and HRSA's policies affect much that is done within HCH. Come learn from HRSA officials about the agency's latest policy directions.

Presenter: Henry Lopez, MSW, Health Resources and Services Administration, Rockville, MD.

**Friday, June 26,  
3:15-4:45 pm**

## **Successful Use of ACT and Harm Reduction in a Housing First Program**

*Congressional A*

Utilizing the Housing First, Assertive Community Treatment and Harm Reduction models, the 16th Street Housing First Program has been successful in getting over 100 chronically homeless single adults off the streets of downtown Denver. These cutting edge progressive models are what make it possible for both our staff and clients to succeed. Intermediate level.

Presenters: Elissa Hardy, MSW, Colorado Coalition for the Homeless, Denver, CO; Kevin Genter, BA, Colorado Coalition for the Homeless, Denver, CO.

## **Homeless Veterans and Access to Health Care**

*Yellowstones/Everglades*

Estimates are that there are 200,000 homeless veterans on a given night and 400,000 during the year; many of these men and women suffer from Post-Traumatic Stress Disorder. This workshop addresses the crisis of lack of access to health, mental health and substance abuse programs for homeless and at-risk veterans; as well as model programs that address this gap in services. Introductory level.

Presenters: Cheryl Beversdorf, RN, MHS, MA, National Coalition for Homeless Veterans, Washington, DC; Mary Rooney, MSW, Department of Veterans Affairs, Washington, DC.

## **"Pearls of Wisdom"- Serving Homeless Youth and Adolescents**

*Congressional B*

This workshop will focus on a practical approach to the care and advocacy of homeless adolescents and young adults. The presenters will discuss the unique challenges and triumphs of delivering effective and sustainable care to young adult populations. Advanced level.

Presenters: Peggy Akers, NP, Portland Public Health Homeless Health Clinic, Portland, ME; Wayne Centrone, NMD, MPH, Outside In, Portland, OR; Isabella Christodoulou, MSW, LCSW, Tulane Drop-In Health Services, New Orleans, LA.

## **Collaborative Leadership Techniques for HCH Executives**

*Capitol B*

This workshop will examine real-life challenges faced by HCH executives and provide examples of how HCH executives have improved satisfaction in the decision-making process among staff, board members, and other stakeholders. Presenters will describe how they have increased buy-in to decisions made using collaborative leadership techniques such as Interest-Based Problem Solving. Intermediate level.

Presenters: Nicholas Apostoleris, PhD, ACTION Health Services, Community Health Connections, Fitchburg, MA; Barbara Conanan, MS, RN, St. Vincent Catholic Medical Centers, New York, NY; John Gilvar, MA, Seattle King County Public Health, Seattle, WA.

## **Addiction Medicine, Part II: New and Old Medications for the Treatment of Substance Dependence: A Practical Overview**

*Columbia B*

This workshop is the second in a two-part series intended to increase clinicians' scientific understanding of the neurobiological mechanisms of substance dependence and treatment alternatives for individuals with addiction disorders. Intermediate level.

Presenter: Barry Zevin, MD, Tom Waddell Health Center, San Francisco, CA.

## **Empowering the Individual to Self-Care**

*Columbia C*

Mental illness and substance abuse are two of many factors that can contribute to winding up homeless, yet we would often rather chance life in the streets than submit ourselves to a system which (in our perceptions) would eliminate what little control we still maintain over our own lives. This workshop addresses our fears and hopes, and provides you with some ideas to help you help us recover with dignity and build meaningful lives. Introductory level.

Presenters: Gary Cobb, Central City Concern, Portland, OR; Marion Walls, BS, Englewood, CO.



# Workshop Descriptions

## **HCH 101 Online: An Interactive Training Opportunity for Individuals**

*Thornton*

Do you or your employees need to attend HCH 101 online as part of orientation or continuing education? Come celebrate the unveiling of the new, seven-hour, online HCH 101 training now available worldwide. Attendees will learn about the training's target audience, learning objectives, and rewards for completion. Introductory level.

Presenters: Joseph Benson, Health Care for the Homeless - Houston, Houston, TX; Alan Pickett, RN, BSN, Washtenaw County PORT, Ann Arbor, MI; Heather Rippetoe, MA, MA, National Health Care for the Homeless Council, Nashville, TN.

## **Building Specialty Referral Programs that Work**

*Columbia A*

Are you interested in improving access to medical specialty care for your patients? This hands-on workshop will delve into ideas, resources, and stories to help you develop an efficient and cost-effective Specialist Referral model. This workshop is appropriate for individuals working with patients requiring medical care that is outside of the scope of their clinic. Intermediate level.

Presenters: Lacey McCarley, BS, Outside In, Portland, OR; Paloma Medina, BA, Outside In, Portland, OR.

## **Medical Respite: Defining the Successful Discharge**

*Capitol A*

Despite varied models, one thing respite centers have in common is the need to anticipate and carry out discharge. Given our clients' multitude of medical and psychosocial co-morbidities, a clear endpoint to care may not be obvious. This workshop will discuss the elements of a successful discharge, how resources and values influence the way we define success, and how to incorporate hospital and community needs into discharge planning. Introductory to intermediate level.

Presenters: Michelle Nance, RN, MS, San Francisco Department of Public Health, San Francisco, CA; Michelle Schneidermann, MD, San Francisco Department of Public Health, San Francisco, CA; Shannon Smith, RN, MSN, San Francisco Department of Public Health, San Francisco, CA; Alice Wong, RN, CNS, San Francisco Department of Public Health, San Francisco, CA.

## **Saturday, June 27, 9:00-10:30 am**

### **Show Me the Money - Part I**

*Thornton*

This workshop will provide an introduction to the grant writing process. Topic areas will include a description of the grant writing process from the Request for Proposal release to the award announcement; several grant-makers and their grant opportunities; the most common grant proposal components; and the grant review process. Introductory level.

Presenter: Louise Treherne, MSW, LCSW-C, Health Care for the Homeless, Inc., Baltimore, MD.

### **Integrated Group Medical Visits for Treating Chronic Pain**

*Thornton*

Integrated group medical visits bring together many providers in one room to focus on the treatment of chronic pain. Medication adjustments are made by the physicians, social workers aid with housing and psychologists help activate patients' self-management behaviors. Patients report feeling helped and supported. Providers feel less stressed and better able to provide more comprehensive care. Introductory level.

Presenters: Charles Preston, PhD, Valley Homeless Healthcare Program, San Jose, CA; Cheryl Ho, MD, Valley Homeless Healthcare Program, San Jose, CA; Rebecca Shtulman, PhD, Valley Homeless Healthcare Program, San Jose, CA.

### **Documenting Disability for Medical Providers**

*Capitol A*

How can physicians, psychologists, and others authorized by the Social Security Administration support SSI/SSDI applications for individuals with severe medical impairments? Providing medical evidence of impairment increases the speed and likelihood of a positive outcome for that patient. Learn how to support homeless individuals' disability claims efficiently and effectively. Introductory level.

Presenters: Tim Florence, MD, Washtenaw County Community Support and Treatment Services, Ann Arbor, MI; Heather Rippetoe, MA, MA, National Health Care for the Homeless Council, Nashville, TN.



# Workshop Descriptions

## **Working With Homeless Injection Drug Users**

### *Capitol B*

Learn how HCH projects across the country implement harm-reduction interventions such as needle distribution, wound care, overdose prevention, and safer injection for the homeless drug user. This workshop will examine medical and psychosocial issues faced by users; legal, community, and organizational barriers/opportunities to providing services; wound care, abscess care, and MRSA tips and techniques for clinicians. Advanced level.

Presenters: Ravi Joshi, BA, CHW, Alameda County Health Care for the Homeless, Oakland, CA; David Modersbach, BA, CHW, Alameda County Health Care for the Homeless, Oakland, CA; Susan Partovi, MD, Homeless Health Care Los Angeles, Los Angeles, CA.

## **Respite Program Growth and Sustainability**

### *Columbia A*

This workshop will cover the relationship hospitals, medical centers and homeless health care providers have in serving many of the same patients. The Recuperation Care Program in Portland was designed with hospital input to improve health outcomes for at-risk patients, avoid discharging patients directly into shelters or onto the streets, improve the efficiency of participating hospitals, and reduce unnecessary hospital recidivism. Intermediate level.

Presenter: Nic Granum, MPA, Central City Concern, Portland, OR.

## **Patient Empowerment: How Self-Esteem Contributes to Improved Health Outcomes**

### *Concord/Lexington*

Patients who have experienced homelessness are often reluctant to seek medical care, and the current climate of fast-paced health care can leave patients feeling inadequate. HCH clinicians can use every encounter to help patients to improve self-esteem using simple, evidence-based interactions. When patients feel good about themselves, they are more likely to actively engage in their own health care; as a result, outcomes are measurably improved. Introductory level.

Presenters: Carol Hall, Central City Concern, Portland, OR; Reginald Hamilton, JD, Advantage Health Centers, Detroit, MI.

## **The Human Rights Framework: Bridging the Gap between Housing and Health**

### *Columbia B*

The human rights framework provides a strong basis for advocacy for the right to housing and right to health for homeless persons. An increasing number of advocates have begun using this international framework to

promote rights here at home. Come and learn how! Introductory level.

Presenters: Maria Foscarinis, JD, National Law Center on Homelessness and Poverty, Washington, DC; Anja Rudiger, PhD, National Economic and Social Rights Initiative, New York, NY; Eric Tars, JD, National Law Center on Homelessness and Poverty, Washington, DC.

## **Developmental Delays in 0-3 Year Olds: Screening and Successful Follow Up**

### *Columbia C*

Despite federal mandates for early detection, unrecognized delays in homeless children are the norm. Skilled intervention for delays can have a powerfully positive, lifelong impact. In this workshop we review successful strategies for both testing and assisting families to follow through with their child's therapeutic needs. Intermediate level.

Presenters: Tanya Froehlich, MD, Cincinnati Children's Hospital Medical Center, Cincinnati, OH; Susan Montauk, MD, University of Cincinnati College of Medicine, Cincinnati, OH; Ashley Tucker, BA, Interfaith Hospitality Network of Greater Cincinnati, Cincinnati, OH.

**Saturday, June 27,  
11:00am-12:30pm**

## **Show Me the Money - Part II**

### *Congressional A*

This workshop will provide an in-depth understanding of the grant writing process. Topics will include: the intent and importance of each component of the grant proposal; the most common problems found in unsuccessful proposals and strategies to avoid them; and the top ten tips for developing a winning proposal. Intermediate level.

Presenter: Louise Treherne, MSW, LCSW-C, Health Care for the Homeless, Inc., Baltimore, MD.

## **Women's Health in Shelter Settings**

### *Columbia C*

Barriers to care for women in shelters or on the street include transportation, lack of address, caring for others (particularly children), PTSD, and current addictions. This presentation will discuss how to overcome these barriers and discuss ways of performing a full exam, plus overviews of contraceptive health, pre-pregnancy and prenatal health, and common medical complaints. Intermediate level.

Presenter: Susan Hadley, MD, Charter Oak Health Center, Hartford, CT.

# Workshop Descriptions

## **Advanced Documenting Disability for Medical Providers**

*Capitol A*

A patient has a cluster of conditions that clearly impair his function, but none of them equal a Blue Book listing. Another patient faces frequent hospitalizations and chronic homelessness, but insists her health is just fine. Are SSI/SSDI entitlements out of reach for these people? Not necessarily. We will discuss complex SSA cases and highlight promising practices for successful outcomes. Advanced level.

Presenters: Heather Rippetoe, MA, MA, National Health Care for the Homeless Council, Nashville, TN; Barry Zevin, MD, Tom Waddell Health Center, San Francisco, CA.

## **Introduction to Motivational Interviewing**

*Columbia A*

Motivational interviewing (MI) is an evidence-based practice that is empowering to patients and health care providers alike. This approach uses a guiding style to help people resolve ambivalence and enhance their motivation to adopt behavior changes that can improve their health outcomes. Participants will practice basic MI techniques in this interactive workshop. Introductory level.

Presenter: Ken Kraybill, MSW, Center for Social Innovation, Elkhart, IN.

## **Development and Application of Community Based Participatory Research: Lessons Learned from the Chicago Hospital to Health Program (CHHP)**

*Concord/Lexington*

This workshop will discuss the steps involved in conducting an applied community research study with homeless adults. Examples from the successful CHHP study will be used to illustrate challenges and successes encountered in each phase of the process, with project leaders offering perspectives on the process and specific suggestions on how to manage challenges encountered. Advanced level.

Presenters: Arturo Bendixen, MSW, AIDS Foundation of Chicago, Chicago, IL; Romina Kee, MD, MPH, John Stroger Hospital, Chicago, IL; Laura Sadowski, MD, MPH, John Stroger Hospital, Chicago, IL; Tomas Soto, PhD, MPH, AIDS Foundation of Chicago, Chicago, IL.

## **Integrated Treatment for Homeless Individuals with Co-Occurring Mental Health and Substance Use Disorders**

*Columbia B*

This session will focus on the experience of the Canadian Mental Health Association Ottawa Branch in developing an integrated treatment approach to working with individuals who are homeless and who

have a co-occurring substance use and mental health disorder. Intermediate level.

Presenters: Rob Anderson, MA, Canadian Mental Health Association, Ottawa, ON; Craig Defries, MSW, RSW, Canadian Mental Health Association, Ottawa, ON; Donna Pettey, MSW, Canadian Mental Health Association, Ottawa, ON; Carol Sharman, BA, DTATI, Canadian Mental Health Association, Ottawa, ON.

## **Child Health Initiatives**

*Thornton*

This workshop will examine health initiatives intended to connect homeless families with the information, resources, and care that they and their children need in order to stay healthy. Topics will include the National Center on Family Homelessness's state-based Report Card on Child Homelessness and developing effective communication between local shelters, clinics and Medicaid offices. Introductory level.

Presenters: Eric Murry, MSHSA, National Health Care for the Homeless Council, Nashville, TN; Katie Volk, MA, National Center on Family Homelessness, Newton Center, MA.

## **Housing and Homelessness Initiatives in Rural America**

*Capitol B*

Rural homeless providers face additional challenges than their urban counterparts; rural communities often lack the full continuum of homeless programs and must utilize existing mainstream programs to assist households out of homelessness. This session will describe various homeless programs and services that can aid a rural community to end homelessness. Intermediate level.

Presenter: Jonda Clemings, MEd, LSW, Coalition on Homelessness and Housing in Ohio, Columbus, OH.



# Roundtable Discussion Topics

Regency Ballroom 7:30-8:30 am

Look for signs identifying tables for each topic during breakfast.

## Thursday, June 25

**Fostering Better Understanding Among Shelter Staff.** Share and learn about ways to improve understanding between and collaboration among shelter staff. *Facilitator: Linda Barnett, BSN, RN, Health Care for the Homeless, Mercy Medical Center, Springfield, MA.*

**Providing Quality Interpretation Services for Spanish-Speaking Patients in a Homeless Clinic Setting.** Discuss the importance of interpretation services in homeless clinics, including ways to implement such services. *Facilitator: Angela Hurley, MEd, Outside In, Portland, OR.*

**Branding: Putting Your Best Face Forward.** Share ideas on how to present a compelling and consistent message to donors, clients, the community, and more. *Facilitator: Claire Goyer, MEd, Duffy Health Center, Hyannis, MA.*

**Outreach Supervision.** Share philosophies and tools needed for effective supervision of outreach teams. *Facilitator: Brian Colangelo, MSW, LSW, Project HOPE, Camden, NJ.*

**What Effective HCH Project Directors Need to Know.** Discuss the unique competencies necessary for the successful operation of an HCH project. *Facilitator: Kate Bennett, Cincinnati Health Network, Cincinnati, OH.*

**Homelessness Resource Center.** Learn about the SAMHSA-sponsored HRC and the trainings available. *Facilitator: Kristen Paquette, BA, Center for Social Innovation, Newton Centre, MA.*

**HCH Medical Director Training.** Discuss the skills and professional development important for HCH Medical Directors. *Facilitator: Bob Donovan, MD, Cincinnati Health Network, Inc., Cincinnati, OH.*

**Practice-Based Research Network.** Learn about the Research Coordinating Committee's Practice-Based Research Network and ways to become involved. *Facilitator: Barbara Wismer, MD, MPH, Tom Waddell Health Center, San Francisco, CA.*

**Influenza A H1N1 Virus Planning for Homeless Populations.** Learn about and discuss planning resources for the H1N1 flu outbreak. *Facilitator: Samantha Williams, PhD, Centers for Disease Control and Prevention, Atlanta, GA.*

**Dual Diagnosis for the Non-Psychiatrist.** Discuss the basic concepts of dual diagnosis and the challenges it presents in the homeless population. *Facilitators: Judith Mealey, RN, MS, ANP, Health Care for the Homeless, Mercy Medical Center, Springfield, MA; and Eugene Boss, MD, Health Care for the Homeless, Mercy Medical Center, Springfield, MA.*

**Project Homeless Connect.** Learn about Project Homeless Connect and how to launch one in your home city. *Facilitator: Doreen Fadus, MEd, Health Care for the Homeless, Mercy Medical Center, Springfield, MA.*

**Moving Case-Managed Clients Toward Autonomy.** Define successful "graduation" from case management and share ideas for the transition. *Facilitator: Jan Caughlan, MSW, LCSW-C, Health Care for the Homeless, Inc., Baltimore, MD.*

**Expanding Your HCH: Expanded Medical Capacity vs. New Access Point.** Learn about options for expanding your HCH, including tips for pursuing different options. *Facilitator: Karen Rotondo, BSN, RN, National Health Care for the Homeless Council, West Yarmouth, MA.*

**How to Establish and Promote a Consumer Advisory Board.** Discuss the value of involving consumers in homeless services and learn tips for creating a CAB. *Facilitator: Amy Grassetto, Family Health Center, Worcester, MA.*

## Saturday, June 27

**Clinical Outcomes Measures.** Share ideas for creating meaningful, relevant clinical outcomes measures. *Facilitator: Darlene Jenkins, DrPH, National Health Care for the Homeless Council, Nashville, TN.*

**Spirituality and Homelessness.** Explore ways a spiritual belief system can impact the homeless experience. *Facilitator: Betsy Baldwin, BS, SCCD, CCDP, McKinney Health Care for the Homeless, Bridgeport, CT.*

**Stigma: The Invisible Barrier to Our Day-to-Day Communications and Effectiveness.** Share ideas for overcoming stigma and achieving meaningful connections with others. *Facilitator: Wayne Centrone, NMD, MPH, Outside In, Portland, OR.*

**Peer Support Through the Stages of Change Out of Homelessness.** Discuss the importance of peer support during the journey out of homelessness. *Facilitator: Joe Benson, Health Care for the Homeless - Houston, Houston, TX.*

**Diabetes Care: Sharing Best Practices and Anecdotal Lessons.** Share best practices on caring for homeless individuals with diabetes. *Aaron Strehlow, PhD, RN, UCLA School of Nursing Health Center at the Union Rescue Mission, Los Angeles, CA.*

**PATH Programs.** Learn about Projects for Assistance in Transition from Homelessness (PATH) programs and meet PATH providers. *Facilitator: Laura Gillis, MS, RN, Center for Social Innovation, Newton Centre, MA; Rachel Kenney, Center for Social Innovation, Newton Centre, MA.*

**Working Together to Get Patients Who Are Homeless Onto SSI/SSDI.** Learn ways to effectively support homeless individuals' disability claims. *Facilitator: Tim Florence, MD, Washtenaw County Community Support and Treatment Services, Ann Arbor, MI.*

**Avoiding Burnout.** Discuss ways to overcome and prevent isolation and burnout associated with homeless health care practice. *Facilitator: Bernie Creaven, MN, RN, Carolyn Downs Family Medical Clinic, Seattle, WA.*

**How to Enhance and Give Voice to the Special Talents of Homeless Individuals.** Discuss the importance of artistic expression and share ideas for encouraging artistic and personal talents. *Facilitator: Alan Pickett, BSN, RN, Washtenaw County PORT, Ann Arbor, MI.*

**Permanent Supportive Housing.** Discuss the effectiveness of Permanent Supportive Housing and share tips for beginning housing programs. *Facilitator: Patricia Post, MPA, National Health Care for the Homeless Council, Nashville, TN.*

# Poster Displays

Visit the poster sessions showcasing innovative research and work by HCH grantees and related organizations from across the country. Posters will be on display in the Resource Room located in the Columbia Foyer. Representatives are available to discuss their presentations during breaks, from 10:00-10:30 am and 2:45-3:15 pm.

**Meet Hardy Heart: An Innovative Child Wellness Program.** Presenter: Katie Volk, MA, National Center on Family Homelessness, Newton, MA.

**Beliefs and Intentions of the Homeless Toward HIV Screening.** Presenter: Catherine Fogg, PhD, FNP-BC, Mobile Community Health Team, Manchester, NH.

**Results of a National Survey of 255 HCH, PATH, and Safe Haven Programs: Client Characteristics, Treatment Success and Resources, Barriers, and Non-Traditional Treatment Approaches Used.** Presenter: Jaimie Page, MSW, PhD, University of Texas at Arlington, Arlington, TX.

**Community HealthCorps Program: Increasing Access to Health Care for Homeless Populations.** Presenter: Howard Liebers, MPH, Community HealthCorps (NACHC), Bethesda, MD.

**The Efficacy of Parenting Classes in Family Shelters.** Presenter: Amy Baker, MSW, PhD, Hunter College School of Social Work, New York, NY.

**It's an Emergency: Reducing 911 Calls from a Houston Area Shelter.** Presenter: Julie Thomas, RN, FNP-BC, Harris County Hospital District, Houston, TX.

**Reconnecting to Overcome Homelessness.** Presenter: Pamela Cone, PhD, MSN, BSN, Azusa Pacific University, Azusa, CA.

**The Net in Safety Net: Exploring the Network Relations of Community Health Care Providers.** Presenter: Evan Howe, MPH, Case Western Reserve University, Cleveland, OH.

**Relationship Based Care.** Presenter: Manuel Sarria, LCSW, Citrus Health Network, Inc., Hialeah, FL.

**A Suite of Health Programs Developed for a Large Metropolitan Homeless Shelter in Cleveland, Ohio.** Presenter: Neil Nixdorff, MA, MPH, Case Western Reserve University, Cleveland, OH.

**When Disaster Hits Home: Providing Ambulatory Healthcare after Hurricane Ike.** Presenter: Kymberli Zeno, BSN, MSN, Harris County Hospital District, Houston, TX.

**Patient Empowerment: How Self-Esteem Contributes to Improved Health Outcomes.** Presenter: Reginald Hamilton, JD, Advantage Health Centers, Detroit, MI, Carol Hall, Central City Concern, Portland, OR; Rita Chapman, BSN, RNC, LADC, Boston Health Care for the Homeless Program, Boston, MA.

**HCH 101 Online.** Presenter: Heather Rippetoe, MA, MA, National Health Care for the Homeless Council, Nashville, TN.

**An Oral Health Intervention Program for the Homeless.** Presenter: Mary Lashley, PhD, RN, Towson University, Towson, MD.

**Asthma Education in the Homeless Population.** Presenter: Grace Lin, BS, University of Utah, Salt Lake City, UT.

**Child Health Across the States: Findings and Implications from the National Center on Family Homelessness Report Card on Child Homelessness.** Presenter: Katie Volk, MA, National Center on Family Homelessness, Newton, MA.

**Integrating Diabetes Care Into Office Visits to Improve Outcomes.** Presenter: Martha Shenkenberg, BSN, MBA, MAS HealthCare Consulting, Pasadena, CA.

**Surveying the HIV Integration Needs of Homeless Service Providers: Reviewing and Addressing the Results of the Massachusetts Statewide Surveys in 2007, 2008 and 2009.** Presenter: Mindy Domb, MA, Health Care of Southeastern Massachusetts, Inc., Brockton, MA.

**Health Care Utilization by Hepatitis C Positive and Hepatitis C Negative Homeless Adults.** Presenter: Darlene Tyler, PhD, FNP, RN, UCLA School of Nursing - Union Rescue Mission, Los Angeles, CA.

**MedRest: Providing Medical Respite to Homeless Youth.** Presenter: Josephine Ensign, DrPH, FNP, ARNP, University of Washington, Seattle, WA.

**Pediatric Protocols.** Presenter: Bernie Creaven, MN, RN, Carolyn Downs Family Medical Clinic, Seattle, WA.

**Finding Your Strength: A Guide for Homeless Women by Homeless Women.** Presenter: Patricia Maher, MS, MA, Cambridge Health Alliance - Health Care for the Homeless, Somerville, MA.

**Wound Care Physiology and Principles with Application to the Homeless Population.** Presenter: Pia Valvassori, PhD, Health Care Center for the Homeless, Orlando, FL.

# Conference Accreditation

This conference is designed by HCH professionals for HCH professionals, including clinicians and their support staff; administrators; board members; and consumers of HCH services. It will also be of value to others who provide health care and support services to homeless people, as well as government officials and advocates.

The desired result for this conference is an increased understanding of the health care needs of homeless people and the health care services that should be provided to them.

At the conclusion of this activity, participants should be able to describe and discuss:

- Unique elements of the HCH approach to patient care.
- The experiences of consumers of HCH services, clinicians serving homeless people, and advocates for homeless people throughout the nation, as they work to maintain clinical quality, consumer participation, and interdisciplinary approaches in clinic care.
- The systemic realities of barriers to care and methods to remove those barriers at clinic and community levels.

This activity has been planned and implemented in accordance with the Essentials Areas and Policies of the Accreditation Council for CME (ACCME) through the joint Sponsorship of Vanderbilt School of Medicine and the National Health Care for the Homeless Council. Vanderbilt School of Medicine is accredited by the Accreditation Council for CME to provide continuing medical education for physicians.

Vanderbilt School of Medicine designates this educational activity for a maximum of 20.5 *AMA PRA Category 1 Credits*<sup>™</sup>. Physicians should only claim credit commensurate with the extent of their participation in the activity. It is the policy of Vanderbilt School of Medicine not to discriminate against any person on the basis of disabilities. If you feel you need services or auxiliary aids mentioned in this act in order to fully participate in this continuing education activity, please contact Lily Catalano (615/226-2292 or [lcatalano@nhchc.org](mailto:lcatalano@nhchc.org)).

It is the policy of Vanderbilt School of Medicine that participants in CME activities be made aware of any affiliation or financial interest that may affect the speaker's presentation(s). Each course director, planner, and speaker has completed and signed a conflict of interest statement. The faculty members' relationships will be disclosed to the audience.

All course directors, planners, and speakers indicated no financial relationships to disclose. This CME activity received no commercial support.

## **Requirements for Successful Completion**

Attendees wishing to receive credit for workshops must attend the duration of the workshop, have their nametag barcode scanned by the workshop room monitor, and complete an online evaluation form for the workshop.

## **Conflicts of Interest**

The ANCC has established guidelines whereby all speakers must disclose any affiliations which may cause a conflict of interest.

A Conflict of Interest occurs when an individual has an opportunity to affect educational content about health care products or services of a commercial interest with which she/he has a financial relationship. The following conference presenters of this CNE activity listed below have declared relevant financial relationships as follows:

No conflicts of interest have been disclosed.

## **Non-Endorsement of Products**

Approval of this continuing nursing activity refers only to education activities and does not imply that there is real or implied endorsement by the Tennessee Nurses Association or the American Nurses Credentialing Center's Commission on Accreditation of any product, service, or company referred to in this activity nor of any company subsidizing costs related to the activity.

## **Off-label Product Use**

Attendees will be notified when a presentation relates to any product used for a purpose other than that for which it was approved by the U.S. Food and Drug Administration.

Attendees who have completed the required online workshop evaluations will receive their CME/CE certificates via email after the July 15 deadline.

This activity is currently in review for CE credit through the National Association of Social Workers.

The California Certification Board of Alcohol and Drug Counselors has awarded NHCHC a provider number and is currently reviewing the activity application.

Applicants are responsible for checking with certifying authorities in their states in advance of the conference regarding CME/CE reciprocity and for complying with attendance and documentation requirements. For more information, contact Lily Catalano, Conference Planner for the National Health Care for the Homeless Council at 615/226-2292 or [lcatalano@nhchc.org](mailto:lcatalano@nhchc.org).

## 2009 HCH Conference Planning Committee

A Conference Planning Committee made important decisions about the topics to be addressed in conference workshops. Members of the Planning Committee, including workshop reviewers, were:

Seth Ammerman, MD, Lucile Packard Children's Hospital, Mountain View, CA  
 Thomas Andrews, BS, Saint Joseph's Mercy Care Services, Atlanta, GA  
 Linda Barnet, BSN, RN, Mercy Medical Center, Health Care for the Homeless, Springfield, MA  
 Edward Bonin, MN, FNP-BC, Tulane Drop-In Health Services, New Orleans, LA  
 Sue Bredensteiner, BA, National Health Care for the Homeless Council, Nashville, TN  
 Adrienne Breidenstine, MSW, National Health Care for the Homeless Council, Baltimore, MD  
 Lily Catalano, BA, National Health Care for the Homeless Council, Nashville, TN  
 Wayne Centrone, NMD, MPH, Outside In, Portland, OR  
 Sarah Ciambrone, MS, Boston Health Care for the Homeless, Boston, MA  
 Barbara Conanán, MS, RN, Saint Vincent's Catholic Medical Centers, New York, NY  
 Michael Downing, DDS, Community Dental Practice, Billings, MT

Sabrina Edgington, MSSW, National Health Care for the Homeless Council, Nashville, TN  
 Larry Gottlieb, MSW, MPA, Eliot Community Human Services, Lexington, MA  
 Amy Grassetto, Family Health Center of Worcester, MA  
 LaVerne Green, MSN, Health Resources and Services Administration, Rockville, MD  
 Linda Guthrie, National Health Care for the Homeless Council, Chattanooga, TN  
 Carol Hall, Central City Concern, Portland, OR  
 Tim Johnson, BA, BBA, Harmony House, Inc., Houston, TX  
 Ken Kraybill, MSW, Center for Social Innovation, Elkhart, IN  
 Kevin Lindamood, MSW, Health Care for the Homeless, Inc., Baltimore, MD  
 John Lozier, MSSW, National Health Care for the Homeless Council, Nashville, TN  
 Ulysses Maner, House of Hope, Inc., Fort Lauderdale, FL  
 Molly Meinbresse, MPH, National Health Care for the Homeless Council, Nashville, TN  
 Eric Murry, MSHSA, National Health Care for the Homeless Council, Nashville, TN  
 Alan Pickett, BSN, RN, Washtenaw County PORT, Ann Arbor, MI

Patricia Post, MPA, National Health Care for the Homeless Council, Nashville, TN  
 Brenda Proffitt, MHA, National Health Care for the Homeless Council, Albuquerque, NM  
 Heather Rippetoe, MA, MA, National Health Care for the Homeless Council, Nashville, TN  
 Karen Rotondo, BSN, RN, National Health Care for the Homeless Council, West Yarmouth, MA  
 Marianne Savarese, RN, HCH Manchester at CMC Community Health Services, Manchester, NH  
 Aaron Strehlow, PhD, RN, UCLA School of Nursing, Los Angeles, CA  
 Robert Taube, PhD, MPH, Boston Health Care for the Homeless, Boston, MA  
 Nan Thomas, BA, ICF International, Baton Rouge, LA  
 Samantha Williams, PhD, Centers for Disease Control and Prevention, Atlanta, GA  
 Barbara Wismer, MD, MPH, Tom Waddell Health Center, San Francisco, CA  
 Ruth Woolum, BA, KY Mountain Health Alliance, Hazard, KY  
 Suzanne Zerger, PhD, Center for Social Innovation, Toronto, ON

Larry Gottlieb, MSW, MPA, and Linda Barnet, BSN, RN, co-chair the Education Committee, which oversees and contributes to this conference and other educational offerings of the National

Council; our appreciative thanks to them and to the National Council staff members who have so helpfully participated in the planning.

## National Health Care for the Homeless Council

### Board of Directors 2008-2009

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### Staff and Major Contractors

John Lozier, MSSW, Executive Director  
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 Pat Petty, Administrative Coordinator  
 Patricia Post, MPA, Retiring Policy Director  
 Brenda Proffitt, MHA, Membership & Communications Director  
 Heather Rippetoe, MA, MA, Learning Director  
 Karen Rotondo, BSN, RN, HCH Improvement Advisor  
 Lisa Williams, MBA, Finance Manager

We are grateful for the volunteers who are assisting in the execution of this conference.

CONFERENCE LEVEL 2ND FLOOR



11TH FLOOR THORTON ROOM



# Hotel Map

LOBBY LEVEL



BALLROOM LEVEL



## Greening the Conference: Reduce, Reuse and Recycle

Planners worked with the hotel and presenters to minimize the use of paper and other impacts of the conference on our endangered environment. Rather than copy speakers' presentations onto handouts, we made them available at [www.nhchc.org](http://www.nhchc.org) and we will continue to update the conference postings as materials are submitted. We worked to avoid wasteful practices such as using individual water bottles and disposable paper products. Please try to minimize your energy use by turning off televisions and lights when not needed and reusing towels. Please use the recycling bins provided by the hotel and return your plastic name badge holders (made from recycled plastic) to the registration desk upon departure, so we may reuse them in the future.

NATIONAL  
HEALTH CARE  
*for the*  
HOMELESS  
COUNCIL

The National Health Care for the Homeless Council is a membership organization engaged in education, research, advocacy and peer support. We recognize and believe that:

- Homelessness is unacceptable.
- Every person has the right to adequate food, housing, clothing and health care.
- All people have the right to participate in the decisions affecting their lives.
- Contemporary homelessness is the product of conscious social and economic policy decisions that have retreated from a commitment to insuring basic life necessities for all people.
- The struggle to end homelessness and alleviate its consequences takes many forms, including efforts to insure adequate housing, health care, and access to meaningful work.

The mission of the Council is to help bring about reform of the health care system to best serve the needs of people who are homeless, to work in alliance with others whose broader purpose is to eliminate homelessness, and to provide support to Council members.

We encourage you to participate in and support our work by becoming members and by making tax-deductible contributions. Please use forms available throughout the conference or visit us online at [www.nhchc.org](http://www.nhchc.org) to do so.

Organizational membership is open to any agency that supports the mission of the National Council. Individual membership is available through the HCH Clinicians' Network, the National Consumer Advisory Board, and the Respite Care Providers' Network.



**See you next year!**

2010 National Health Care for the Homeless Conference & Policy Symposium

June 2-5, 2010 • San Francisco, CA

Find more information at [www.nhchc.org](http://www.nhchc.org)